

PRE-DELIVERY

1. Check for the correct full name and address on your paperwork.
2. Confirm the car's VIN matches your paperwork.
3. Confirm the configuration matches what you ordered.
4. Check the car's display screen for any information that does not match the car (by tapping the Tesla "T").

EXTERIOR

1. Ask for DUE BILL on any defects/repairs.
2. Inspect body exterior paint for defects.
3. Inspect vehicle underside (front and rear) for signs of scraping, or damage.
4. Check for any obvious body panel misalignment, or large gaps (hood alignment).
5. Check for headlight / tail light gaps – any condensation
6. Inspect wheel rims for damage.
7. Inspect all glass for signs of distortion, scratches, or cracks.
8. Check windshield for ripples.
9. Check for proper windshield and windshield trim installation.
10. Inspect all edges of the roof glass panel and rear window.
11. Test all doors to ensure they open and close without unreasonable effort or sound.
Check paint in areas such as door hinges, that are not visible when doors are closed.
NOTE: Some deliveries have reported incomplete body painting in hidden areas.
12. Test opening and closing of trunk and frunk.
CHECK – door alignments
CHECK – paint in areas that are not visible when frunk and trunk are closed.
NOTE: Some deliveries have reported incomplete body painting in hidden areas.
13. Check for the tow hook in the frunk.
14. Charge port door sits flush and moves freely, opens consistently
15. Ensure door windows auto-close completely when doors are closed.

16. Check for front license plate bracket (if applicable in your state).
17. With all doors open, inspect the weather seals around door gaps and windows.
NOTE: Some deliveries have reported seals being "overlapped" incorrectly.
This is easily fixed by hand in a few seconds, but worth noting.
18. Both key cards work on the B-pillar (might not be authenticated)
19. Check all 4 valve stem covers on tires.

TECHNICAL

- All phone app functions work (unlocking, preconditioning, etc)
- All front & rear lights work (hazzards, turn signals, brakes, hi-beams, up/down on touch screen)
- Side mirrors make minimal noise when shifting from state to state
- Check USB, AC & DC plugs to make sure they work
- All windows go up/down without noise or issues, no black "goop"
- Make sure AC/Heat works at full power without strange noises
- All interior button functionality works, especially dome lights & emergency
- Both front door emergency handles work
- Both front seats don't squeak when moving (check all directions of motion)
- Rear seats don't squeak while folding
- All interior lights present & working (especially footwells, puddle lights, dome)
- Brightness control is paired with the Display/MCU brightness control slider in settings
- Front console has both phone cables installed
- Rear backup camera clear & working
- Music (over Wifi/LTE) & phone streaming (over BT) work, FM radio works
- Voice control works, the microphone understands up your words
- All speakers emit sound, no audio "clipping", bass works

INTERIOR

1. Check for any error messages on the display screen.
2. Touch the "Tesla T" at the top of the screen to bring up the "About Your Tesla" window.
3. Tap the unicorn drawing to access the Sketch Pad. Leave the Sketch Pad up for a minute to make sure there are no phantom touches happening on the display.
4. Check all 4 windows to ensure they open and close properly.
5. Inspect interior seat upholstery, door surfaces, dash, headliner & carpets
6. Check left and right clothing hook operation.
7. Check all seat belts for proper operation.
8. Check the rear seats for proper fold-down operation.
9. Test the sound system to ensure all speakers are working
10. Test the steering wheel position controls to ensure proper operation.
11. Press the center of the steering wheel to make sure the car's horn works.
12. Test the windshield wipers.
13. Check side mirrors for proper operation of folding and position adjustment.
14. Check sun visor operation and mirror condition.
15. Check the rear view mirror for any warping or distortion.
16. Tesla home charger inside the car.
17. J1772 adapter included.
18. Tesla license plate frame
19. No seat tears or smudges, scratches, stains, etc.
20. Seat material is not bunched or folded, no weird seams, etc.
21. Headliner free of fingerprints or marks
22. Surfaces (and undersides) are free of scuffs, marks, abrasions, or smudges.
23. No tears in leather dash, seats, panels.
24. No tears in headliner.
25. Headliner free of fingerprints or marks.

LIGHTING

1. Vanity mirror lights.
2. Front overhead driver & passenger lights.
3. Rear overhead left & right side lights.
4. Ambient lights
5. Driver & passenger foot wells
6. Driver & passenger door pockets
7. Rear left & right door pockets.
8. Driver & passenger door puddle lights.
9. Console middle compartment light.
10. Console rear compartment light.
11. All door latch button lights.
12. All door window button lights.
13. Steering wheel control lights.
14. Glovebox light (check glovebox opening and closing).
15. Frunk light.
16. Trunk lights (2).
17. Fog lights.
19. Headlights (low & high-beam).
20. Front park lights.
21. Front turn signal lights.
22. Left & right side turn signal lights.
23. Rear running lights.
24. Brake lights.
25. Rear turn signal lights.
26. Sun visor driver and passenger lights.