

**TESLA MOTORS**

875 N. Ellsworth Ave  
Villa Park, IL 60181  
Ph: (630) 415-3124  
Fax: (630) 415-3127

**Invoice**

**SERVICE DEPARTMENT HOURS**  
Mon-Fri: 9:00 a.m. to 6:00 p.m.

Invoice Date	Reference Number
03-Jan-2018	
Date/Time Received	Date/Time Promised
03-Jan-2018 7:49 a.m.	
Odometer In	Odometer Out
56698 Miles	56718 Miles
Ready Date	
26-Jan-2018	
Service Advisor	
Denis Dowling	

Bill To	Mobile Phone	Additional Phone	Vehicle Identification Number
Tesla CPO 875 N Ellsworth Ave, Villa Park, IL 60181			
Year	Model	License Plate	Color
2014	Model S		Black

Job Number	Description Of Work	Amount (USD)
1	Concern: Model S Pre-Owned Inspection Checklist	
	Corrections: Pre-Owned Refurbishment	
	Performed CPO inspection per Tesla Guidelines	
	Parts Replaced or Added	
	Part	Quantity
	Adhesive Promoter (1076300-00-A)	3
	TAPE, VENTCOVER, SIDESKI, MID, LONG, LE FT (1016888-00-B)	1
	TAPE, VENTCOVER, SIDESKI, MID, LONG, BE NT - RIGHT (1016430-00-B)	1
	Corrections: Tesla Body Repair - Sublet	
	Sublet repairs to Service King. Front bumper, hood and mirror caps painted.	
	Corrections: Dent Repair - Sublet	
	Sublet to Dent Wizards for dent removal.	
	Corrections: Wheel Refinish - Sublet	
	Sublet to Cigir Custom wheel repair.	
	Corrections: Paint - Sublet	
	Sublet to Carnica/Dent Wizard for mobile paint repairs.	
	Corrections: Upholstery - Sublet	
Sublet to Dahl for upholstery repairs.		
Pay Type: Pre-Owned Refurbishment		
	0.00	

2	<p>Concern: Performed 4 Year Annual Service</p> <p>Corrections: Fixed Price Annual Service 4 Year/50000 Mile/80000 km</p> <p>Performed 4 Year Annual Service</p> <p>Corrections: Four Wheel Alignment - Check and Adjust (with Coil Suspension)</p> <p>Performed road test to determine if any preexisting alignment concerns are present. Completed four wheel alignment. Upon completion, road tested to confirm alignment is correct.</p> <p>Corrections: Glove Box</p> <p>Clean and lubricate the glove box compartment hinges.</p> <p>Corrections: Apply Threadlocker To Center Console Armrest Pad Screws To Prevent Looseness</p> <p>Cleaned and lubed the center console armrest pads. Secured the screws and tested to verify proper operation afterwards.</p> <p>Pay Type: Pre-Owned Refurbishment</p>	0.00
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3

Concern: Additional Items for Annual Service (Included)

Corrections: 4 Year/50000 Mile/80000 km Service

- Pulled logs and checked for active faults: No active faults
- Checked firmware version: Updated to latest version
- Performed function check of closures (moving glass, doors, trunks): Cleaned and lubricated latches. Good, no issue.
- Tested and inspected customer's charge cable: Good, no issue. Vehicle charged normally @40amps.
- Replaced:
  - Wiper Blades
  - Key Fob Battery
  - Cabin Air Filter
- Remote Keyless Entry: Good, no issue
- Seat belts and latches: Good, no issue
- Interior/exterior lighting and horn: Good, no issue
- Performed inspection of powertrain and chassis components: Good, no issues.
- Checked fluid levels: Topped off washer fluid. Brake and coolant levels optimal. No signs of leakage.
- Inspected tires and rotated as necessary.
- Adjusted tire pressures to B-pillar spec: 45psi Front, 45psi Rear
- Measured brake pad thickness (mm)  
LF: 8mm RF: 8mm LR: 8mm RR: 8mm Park: 5mm
- Performed 4-wheel alignment
- Test drive: Vehicle functions as designed.
- Cleaned and lubricated panoramic roof assembly
- Performed Air Conditioning service and replaced desiccant cartridge
- Performed brake fluid flush
- Performed coolant system flush

Parts Replaced or Added

Part	Quantity
Carbon filter (1035125-00-A)	1
Desiccant Bag - Subcool Condenser, 37g (1007717-00-A)	1
BATTERY LITHIUM COIN 3V 20MM (2006794)	2
WIPER BLADE ASSEMBLY - DRIVER SIDE - BOSCH 700MM MODEL S LEFT HAND DRIVE (1051495-00-A)	1
WIPER BLADE ASSEMBLY - PASSENGER SIDE (1051496-00-A)	1
BRAKE FLUID DOW SERVICE 1 QT (1060099-00-A)	1
G-48 COOLANT (1029320-00-A)	1

Pay Type: Service Plan

0.00

4

Concern: Noted Left front door pull cup damaged and requires replacement.

Corrections: Panel - Door Trim - Front - LH

Replaced left front door pull cup

**Parts Replaced or Added**

Part	Quantity
DOOR TRIM DECOR ASSEMBLY WITH PULL CUP INNER TRIM - LEFT FRONT (1051387-00-A)	1
CLIP, HEART FLEX W WSHR 70 LBS RETENTION (1025401-00-A)	40
TRIM CLIP, 8, 2.9-3.1 GRIP, DELRIN, BLUE (1014969-00-A)	4

Pay Type: Pre-Owned Refurbishment

0.00

5

Concern: All 4 tires are worn and require replacement

Corrections: Tires - Vehicle - Set

Removed and replaced all 4 tires. Mount and balanced. Reset tire pressures and road tested to verify proper operation.

**Parts Replaced or Added**

Part	Quantity
245/45R19 MICHELIN PRIMACY MXM4 TIRE (1065205-00-A)	4

Pay Type: Pre-Owned Refurbishment

0.00

6

Concern: Tech noted: Vehicle missing the liftgate drain plugs and liftgate grommets.

MISC Items: NO LABOR PERFORMED

Installed liftgate drain plugs and installed grommets.

**MISC Items**

Part	Quantity
CAP,FLANGE,6.8 INSIDE DIAMETER, 9.0 OUTSIDE DIAMETER (1018585-00-A)	3
LIFTGATE DRAIN PLUG (1061808-00-B)	2

Pay Type: Pre-Owned Refurbishment

0.00

7	<p>Concern: Rear Lift Gate Hinge Sealing</p> <p>Corrections: Apply Sealer to Liftgate Hinge Area</p> <p>Applied Sealer to the liftgate Hinges.</p> <p>Pay Type: Pre-Owned Internal Repair</p>	0.00
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8

Concern: All 4 door handles allow air ingress

Corrections: Backplate - Door - Exterior Handle - Front - LH

Installed new backing plate on the (FL) door handle and installed new keepers. Verified proper operation after repairs.

Parts Replaced or Added

Part	Quantity
BACK SEAL, DOOR HANDLE OUTER, LH (1008999-00-E)	1
PUSH-NUT 5/32x17/64x1/32"" (1067906-00-A)	4
GRIP - SPACER, EXT DIE CAST DOOR HANDLE (1052477-00-A)	1
Spacer, Grip, Ext Die Cast Door Handle (1052476-00-A)	2

Corrections: Backplate - Door - Exterior Handle - Rear - LH

Installed new backing plate on the (LR) door handle and installed new keepers. Verified proper operation after repairs.

Parts Replaced or Added

Part	Quantity
BACK SEAL, DOOR HANDLE OUTER, LH (1008999-00-E)	1
PUSH-NUT 5/32x17/64x1/32"" (1067906-00-A)	3

Corrections: Backplate - Door - Exterior Handle - Rear - RH

Installed new backing plate on the (RR) door handle and installed new keepers. Verified proper operation after repairs.

Parts Replaced or Added

Part	Quantity
BACK SEAL, DOOR HANDLE OUTER, RH (1021114-00-E)	1
PUSH-NUT 5/32x17/64x1/32"" (1067906-00-A)	3

Corrections: Backplate - Door - Exterior Handle - Front - RH

Installed keepers on (RF). Verified proper operation after repairs.

Parts Replaced or Added

Part	Quantity
PUSH-NUT 5/32x17/64x1/32"" (1067906-00-A)	4

Pay Type: Pre-Owned Internal Repair

0.00

Concern: Hardware loose / missing ( Parcel Shelf, Charge Cable & J1772 Adapter )

Corrections: Folding Parcel Shelf - Rear Trunk

Installed new Parcel Shelf in the trunk area.

**Parts Replaced or Added**

Part	Quantity
PARCEL SHELF, MS (1008958-00-F)	1

Corrections: Provide UMC Adapter

customer declined, charge cable functioning properly

**Parts Replaced or Added**

Part	Quantity
ASY,ADPTR,J1772-TESLA,v2 (1067348-00-A)	1

Corrections: Mobile Connector - UMC

Provided a new Mobile Connector.

Pay Type: Pre-Owned Refurbishment

Concern: Retrofit Continental TPMS For Improved Reception

Corrections: Retrofit Continental TPMS Module And Harness For Improved Reception

Retrofited Continental TPMS Module And Harness For Improved Reception

**Parts Replaced or Added**

Part	Quantity
ASY,HRN,ADAPT,CONTI TPMS (1056262-00-B)	1
TPMS CONTI ECU RECEIVER 433 MHz (1034601-00-C)	1
TPMS, WHEEL SENSOR, 433 MHz SILVER VALVE STEM (soft cap) (1034602-00-C)	4
DUAL LOCK 25MM X 20MM (1008246-00-B)	2
TPMS, NUT, SILVER (1038973-00-A)	4
SEAT BACK GROMMET - LARGE (1016824-00-A)	1
TRIM CLIP, 8, 2.9-3.1 GRIP, DELRIN, BLUE (1014969-00-A)	6

Pay Type: Pre-Owned Internal Repair

11	<p>Concern: A/C Compressor Acoustic Cover and Bracket</p> <p>Corrections: Install Acoustic Cover And Bracket</p> <p>Installed Acoustic Cover And Bracket</p> <p><b>Parts Replaced or Added</b></p> <table><tr><th>Part</th><th>Quantity</th></tr><tr><td>MDL S, COMPRESSOR NVH COVER (1028988-00-A)</td><td>1</td></tr><tr><td>BRKT AC COMP TO AC BRKT (1006079-00-D)</td><td>1</td></tr></table> <p>Pay Type: Pre-Owned Internal Repair</p>	Part	Quantity	MDL S, COMPRESSOR NVH COVER (1028988-00-A)	1	BRKT AC COMP TO AC BRKT (1006079-00-D)	1	0.00
Part	Quantity							
MDL S, COMPRESSOR NVH COVER (1028988-00-A)	1							
BRKT AC COMP TO AC BRKT (1006079-00-D)	1							
12	<p>Concern: Liftgate applique has condensation / water ingress</p> <p>Corrections: Applique - Liftgate</p> <p>Removed and replaced the liftgate applique.</p> <p><b>Parts Replaced or Added</b></p> <table><tr><th>Part</th><th>Quantity</th></tr><tr><td>liftgate applique (1026649-00-D)</td><td>1</td></tr></table> <p>Pay Type: Pre-Owned Internal Repair</p>	Part	Quantity	liftgate applique (1026649-00-D)	1	0.00		
Part	Quantity							
liftgate applique (1026649-00-D)	1							
13	<p>Concern: Bolt Contacting Front Suspension Fore Link</p> <p>Corrections: Replace LH and RH Lower Shock Absorber Bolts; Replace LH Fore Link</p> <p>Replaced LH and RH Lower Shock Absorber Bolts; Replace LH Fore Link</p> <p><b>Parts Replaced or Added</b></p> <table><tr><th>Part</th><th>Quantity</th></tr><tr><td>FR SUSP FORE LINK ASSY LH (6007998-00-C)</td><td>1</td></tr><tr><td>BOLT, M14X2.00X94 (1008614-00-C)</td><td>2</td></tr></table> <p>Pay Type: Pre-Owned Internal Repair</p>	Part	Quantity	FR SUSP FORE LINK ASSY LH (6007998-00-C)	1	BOLT, M14X2.00X94 (1008614-00-C)	2	0.00
Part	Quantity							
FR SUSP FORE LINK ASSY LH (6007998-00-C)	1							
BOLT, M14X2.00X94 (1008614-00-C)	2							



14	<p>Concern: Tech noted: The left side outer strake is damaged.</p> <p>Corrections: Rails - Diffuser Tray Rear - LH</p> <p>Removed and replaced the left side outer strake. Verified proper fitment.</p> <p><b>Parts Replaced or Added</b></p> <table><tr><th>Part</th><th>Quantity</th></tr><tr><td>AERO SHIELD OUTER STRAKE - LH (6008184-00-D)</td><td>1</td></tr></table> <p>Pay Type: Pre-Owned Refurbishment</p>	Part	Quantity	AERO SHIELD OUTER STRAKE - LH (6008184-00-D)	1	0.00
Part	Quantity					
AERO SHIELD OUTER STRAKE - LH (6008184-00-D)	1					
15	<p>Concern: Bulletin: Model S   SB-16-17-004   Replace Key Casing</p> <p>Corrections: Casing - Transmitter - Remote Keyless Entry (RKE)</p> <p>Removed and replaced the key fob casing</p> <p><b>Parts Replaced or Added</b></p> <table><tr><th>Part</th><th>Quantity</th></tr><tr><td>MODEL S KEY FOB ENCLOSURE SPARES KIT (1032984-00-C)</td><td>2</td></tr></table> <p>Pay Type: Pre-Owned Internal Repair</p>	Part	Quantity	MODEL S KEY FOB ENCLOSURE SPARES KIT (1032984-00-C)	2	0.00
Part	Quantity					
MODEL S KEY FOB ENCLOSURE SPARES KIT (1032984-00-C)	2					
16	<p>Concern: Tech noted: The drivers side and passenger side ski's are damaged / Hanging.</p> <p>Corrections: Ski - Side Rail - HV Battery - LH/RH</p> <p>Removed and replaced both side ski rails.</p> <p>Corrections: Umbrella Valves - HV Battery (Reman)</p> <p>Installed New Umbrella Valves.</p> <p>Pay Type: Pre-Owned Refurbishment</p>	0.00				

17	<p>Concern: Bulletin: Model S   SB-13-20-003   B-Pillar Seat Belt Noise</p> <p>Corrections: Apply Tape to B-Pillar Bezel</p> <p>Installed felt tape to the B-Pillar Bezel, left and right sides</p> <p>Pay Type: Pre-Owned Internal Repair</p>	0.00
18	<p>Concern: Tech noted: Vehicle has wind noise present from both right and left sides of the vehicle.</p> <p>Corrections: Interior NVH General Diagnosis</p> <p>re-adjusted the driver side front window</p> <p>Pay Type: Pre-Owned Internal Repair</p>	0.00
19	<p>Concern: Tech noted: The Frunk light is inoperative.</p> <p>Corrections: Interior Lighting General Diagnosis</p> <p>Light operation normal at this time</p> <p>Pay Type: Pre-Owned Internal Repair</p>	0.00

20

Concern: While performing the quality inspection the following items were noted, please address and rectify

- Bugs left Rev/fog lamp
- LF door handle squeaks
- Glove box squeaks
- First row seats squeak when reclined
- 12V battery alert
- wiper jets aim too high
- set tire pressure to 45 PSI

Corrections: Exterior Lights General Diagnosis

removed bugs & debris from the Left inner tail light/fog lamp

Corrections: Exterior Door Handles General Diagnosis

lubricated the LF door handle and installed the RR door handle

Corrections: Glove Box

lubricated the glove box hinge

Corrections: Front Seat Assemblies and Hardware General Diagnosis

lubricated the front seat assemblies

Corrections: Battery - Auxiliary - 12V - 1st Generation (LHD RWD)

Removed and replaced the 12V battery

**Parts Replaced or Added**

Part	Quantity
Battery, 12V, DCS33-UNCR, MS (1083774-00-A)	1

Corrections: Nozzle Aim - Windshield Washer Jets

readjusted the windshield washer jets

Corrections: Check and Adjust Tire Pressure - CA MANDATE

readjusted all the tire pressures to 45 PSI

Corrections: Puddle Lamp - Front Door - LH

removed and replaced the LF puddle light

**Parts Replaced or Added**

Part	Quantity
LAMP, PUDDLE (1007151-00-D)	1

Corrections: Panel - Door Trim - Rear - LH

Installed new door handle trim insert.

**Parts Replaced or Added**

Part	Quantity
INSERT, RR, LH, DOOR HANDLE (1007998-00-D)	1

Pay Type: Pre-Owned Internal Repair

0.00

All parts are new unless otherwise specified.

Notes:

Payment Terms:  
Due upon receipt. PLEASE QUOTE THE INVOICE NUMBER  
WITH YOUR PAYMENT

Total Labor & Miscellaneous Items	0.00
Total Parts	0.00
Shipping	0.00
Discount	0.00
Referral Credit	0.00
Subtotal	0.00
Sales Tax	0.00
TOTAL AMOUNT	0.00

Additional Amount	Revised Estimate	Job Number	Date & Time	Approved By (# If By Phone)

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle for the sole purpose of testing and/or inspection of repairs; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs and storage; the owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees from the fourth working day after you are notified that repairs on your vehicle are complete.

You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate but shall not exceed (1) any price limited estimate or (2) any parts and labor estimate by more than 10%. Additional repairs may not be performed without your consent. This estimated price for authorized repairs will be honored if the motor vehicle is delivered to the facility within the time period agreed to by the consumer and the motor vehicle repair facility.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done as set forth in this service agreement document.

Signature:

Date:

The warranty for any service or repair work performed by Tesla on your motor vehicle, if any, is set forth in your Tesla-issued New Vehicle Limited Warranty or other extended service agreement. Such warranty, if applicable to you, is issued by Tesla Motors, Inc., 3500 Deer Creek Road, Palo Alto, California 94304. Consult your warranty or ask your Tesla Service Advisor for details regarding included and excluded parts, services and repairs, and applicable terms, conditions and options. Tesla disclaims all other express or implied warranties with respect to any repairs or products used in repairs. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla.

Repairs



Payment

