

<p>2</p>	<p>Concern: Performed 4 Year Annual Service</p> <p>Corrections: Fixed Price Annual Service 4 Year/50000 Mile/80000 km</p> <p>Performed 4 Year Annual Service</p> <p>Corrections: Four Wheel Alignment - Check and Adjust (with Coil Suspension)</p> <p>Performed road test to determine if any preexisting alignment concerns are present. Completed four wheel alignment. Upon completion, road tested to confirm alignment is correct.</p> <p>Corrections: Glove Box</p> <p>Clean and lubricate the glove box compartment hinges.</p> <p>Corrections: Apply Threadlocker To Center Console Armrest Pad Screws To Prevent Looseness</p> <p>Cleaned and lubed the center console armrest pads. Secured the screws and tested to verify proper operation afterwards.</p> <p>Pay Type: Pre-Owned Refurbishment</p>	<p>0.00</p>
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Concern: Additional Items for Annual Service (Included)

Corrections: 4 Year/50000 Mile/80000 km Service

- Pulled logs and checked for active faults: No active faults
- Checked firmware version: Updated to latest version
- Performed function check of closures (moving glass, doors, trunks): Cleaned and lubricated latches. Good, no issue.
- Tested and inspected customer's charge cable: Good, no issue. Vehicle charged normally @40amps.
- Replaced:
 - Wiper Blades
 - Key Fob Battery
 - Cabin Air Filter
- Remote Keyless Entry: Good, no issue
- Seat belts and latches: Good, no issue
- Interior/exterior lighting and horn: Good, no issue
- Performed inspection of powertrain and chassis components: Good, no issues.
- Checked fluid levels: Topped off washer fluid. Brake and coolant levels optimal. No signs of leakage.
- Inspected tires and rotated as necessary.
- Adjusted tire pressures to B-pillar spec: 45psi Front, 45psi Rear
- Measured brake pad thickness (mm)
LF: 8mm RF: 8mm LR: 8mm RR: 8mm Park: 5mm
- Performed 4-wheel alignment
- Test drive: Vehicle functions as designed.
- Cleaned and lubricated panoramic roof assembly
- Performed Air Conditioning service and replaced desiccant cartridge
- Performed brake fluid flush
- Performed coolant system flush

Parts Replaced or Added

Part	Quantity
Carbon filter (1035125-00-A)	1
Desiccant Bag - Subcool Condenser, 37g (1007717-00-A)	1
BATTERY LITHIUM COIN 3V 20MM (2006794)	2
WIPER BLADE ASSEMBLY - DRIVER SIDE - BOSCH 700MM MODEL S LEFT HAND DRIVE (1051495-00-A)	1
WIPER BLADE ASSEMBLY - PASSENGER SIDE (1051496-00-A)	1
BRAKE FLUID DOW SERVICE 1 QT (1060099-00-A)	1
G-48 COOLANT (1029320-00-A)	1

Pay Type: Service Plan

3

0.00

4	<p>Concern: Noted Left front door pull cup damaged and requires replacement.</p> <p>Corrections: Panel - Door Trim - Front - LH</p> <p>Replaced left front door pull cup</p> <p>Parts Replaced or Added</p> <table border="0"> <thead> <tr> <th>Part</th> <th>Quantity</th> <th></th> </tr> </thead> <tbody> <tr> <td>DOOR TRIM DECOR ASSEMBLY WITH PULL CUP INNER TRIM - LEFT FRONT (1051387-00-A)</td> <td>1</td> <td>0.00</td> </tr> <tr> <td>CLIP, HEART FLEX W WSHR 70 LBS RETENTION (1025401-00-A)</td> <td>40</td> <td></td> </tr> <tr> <td>TRIM CLIP, 8, 2.9-3.1 GRIP, DELRIN, BLUE (1014969-00-A)</td> <td>4</td> <td></td> </tr> </tbody> </table> <p>Pay Type: Pre-Owned Refurbishment</p>	Part	Quantity		DOOR TRIM DECOR ASSEMBLY WITH PULL CUP INNER TRIM - LEFT FRONT (1051387-00-A)	1	0.00	CLIP, HEART FLEX W WSHR 70 LBS RETENTION (1025401-00-A)	40		TRIM CLIP, 8, 2.9-3.1 GRIP, DELRIN, BLUE (1014969-00-A)	4		0.00
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TRIM CLIP, 8, 2.9-3.1 GRIP, DELRIN, BLUE (1014969-00-A)	4													
5	<p>Concern: All 4 tires are worn and require replacement</p> <p>Corrections: Tires - Vehicle - Set</p> <p>Removed and replaced all 4 tires. Mount and balanced. Reset tire pressures and road tested to verify proper operation.</p> <p>Parts Replaced or Added</p> <table border="0"> <thead> <tr> <th>Part</th> <th>Quantity</th> <th></th> </tr> </thead> <tbody> <tr> <td>245/45R19 MICHELIN PRIMACY MXM4 TIRE (1065205-00-A)</td> <td>4</td> <td>0.00</td> </tr> </tbody> </table> <p>Pay Type: Pre-Owned Refurbishment</p>	Part	Quantity		245/45R19 MICHELIN PRIMACY MXM4 TIRE (1065205-00-A)	4	0.00	0.00						
Part	Quantity													
245/45R19 MICHELIN PRIMACY MXM4 TIRE (1065205-00-A)	4	0.00												
6	<p>Concern: Tech noted: Vehicle missing the liftgate drain plugs and liftgate grommets.</p> <p>MISC Items: NO LABOR PERFORMED</p> <p>Installed liftgate drain plugs and installed grommets.</p> <p>MISC Items</p> <table border="0"> <thead> <tr> <th>Part</th> <th>Quantity</th> <th></th> </tr> </thead> <tbody> <tr> <td>CAP, FLANGE, 6.8 INSIDE DIAMETER, 9.0 OUTSIDE DIAMETER (1018585-00-A)</td> <td>3</td> <td>0.00</td> </tr> <tr> <td>LIFTGATE DRAIN PLUG (1061808-00-B)</td> <td>2</td> <td></td> </tr> </tbody> </table> <p>Pay Type: Pre-Owned Refurbishment</p>	Part	Quantity		CAP, FLANGE, 6.8 INSIDE DIAMETER, 9.0 OUTSIDE DIAMETER (1018585-00-A)	3	0.00	LIFTGATE DRAIN PLUG (1061808-00-B)	2		0.00			
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CAP, FLANGE, 6.8 INSIDE DIAMETER, 9.0 OUTSIDE DIAMETER (1018585-00-A)	3	0.00												
LIFTGATE DRAIN PLUG (1061808-00-B)	2													

7

Concern: Rear Lift Gate Hinge Sealing

Corrections: Apply Sealer to Liftgate Hinge Area

Applied Sealer to the liftgate Hinges.

Pay Type: Pre-Owned Internal Repair

0.00

Concern: All 4 door handles allow air ingress

Corrections: Backplate - Door - Exterior Handle - Front - LH

Installed new backing plate on the (FL) door handle and installed new keepers. Verified proper operation after repairs.

Parts Replaced or Added

Part	Quantity
BACK SEAL, DOOR HANDLE OUTER, LH (1008999-00-E)	1
PUSH-NUT 5/32x17/64x1/32"" (1067906-00- A)	4
GRIP - SPACER, EXT DIE CAST DOOR HANDLE (1052477-00-A)	1
Spacer, Grip, Ext Die Cast Door Handle (1052476-00-A)	2

Corrections: Backplate - Door - Exterior Handle - Rear - LH

Installed new backing plate on the (LR) door handle and installed new keepers. Verified proper operation after repairs.

Parts Replaced or Added

Part	Quantity
BACK SEAL, DOOR HANDLE OUTER, LH (1008999-00-E)	1
PUSH-NUT 5/32x17/64x1/32"" (1067906-00- A)	3

Corrections: Backplate - Door - Exterior Handle - Rear - RH

Installed new backing plate on the (RR) door handle and installed new keepers. Verified proper operation after repairs.

Parts Replaced or Added

Part	Quantity
BACK SEAL, DOOR HANDLE OUTER, RH (1021114-00-E)	1
PUSH-NUT 5/32x17/64x1/32"" (1067906-00- A)	3

Corrections: Backplate - Door - Exterior Handle - Front - RH

Installed keepers on (RF). Verified proper operation after repairs.

Parts Replaced or Added

Part	Quantity
PUSH-NUT 5/32x17/64x1/32"" (1067906-00- A)	4

Pay Type: Pre-Owned Internal Repair

8

0.00

<p style="text-align: center; font-size: 24pt; font-weight: bold;">9</p>	<p>Concern: Hardware loose / missing (Parcel Shelf, Charge Cable & J1772 Adapter)</p> <p>Corrections: Folding Parcel Shelf - Rear Trunk</p> <p>Installed new Parcel Shelf in the trunk area.</p> <p>Parts Replaced or Added</p> <table border="0"> <thead> <tr> <th style="text-align: left;">Part</th> <th style="text-align: left;">Quantity</th> </tr> </thead> <tbody> <tr> <td>PARCEL SHELF, MS (1008958-00-F)</td> <td>1</td> </tr> </tbody> </table> <p>Corrections: Provide UMC Adapter</p> <p>customer declined, charge cable functioning properly</p> <p>Parts Replaced or Added</p> <table border="0"> <thead> <tr> <th style="text-align: left;">Part</th> <th style="text-align: left;">Quantity</th> </tr> </thead> <tbody> <tr> <td>ASY,ADPTR,J1772-TESLA,v2 (1067348-00-A)</td> <td>1</td> </tr> </tbody> </table> <p>Corrections: Mobile Connector - UMC</p> <p>Provided a new Mobile Connector.</p> <p>Pay Type: Pre-Owned Refurbishment</p>	Part	Quantity	PARCEL SHELF, MS (1008958-00-F)	1	Part	Quantity	ASY,ADPTR,J1772-TESLA,v2 (1067348-00-A)	1	<p style="text-align: center; vertical-align: middle;">0.00</p>								
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ASY,ADPTR,J1772-TESLA,v2 (1067348-00-A)	1																	
<p style="text-align: center; font-size: 24pt; font-weight: bold;">10</p>	<p>Concern: Retrofit Continental TPMS For Improved Reception</p> <p>Corrections: Retrofit Continental TPMS Module And Harness For Improved Reception</p> <p>Retrofited Continental TPMS Module And Harness For Improved Reception</p> <p>Parts Replaced or Added</p> <table border="0"> <thead> <tr> <th style="text-align: left;">Part</th> <th style="text-align: left;">Quantity</th> </tr> </thead> <tbody> <tr> <td>ASY,HRN,ADAPT,CONTI TPMS (1056262-00-B)</td> <td>1</td> </tr> <tr> <td>TPMS CONTI ECU RECEIVER 433 MHz (1034601-00-C)</td> <td>1</td> </tr> <tr> <td>TPMS, WHEEL SENSOR, 433 MHz SILVER VALVE STEM (soft cap) (1034602-00-C)</td> <td>4</td> </tr> <tr> <td>DUAL LOCK 25MM X 20MM (1008246-00-B)</td> <td>2</td> </tr> <tr> <td>TPMS, NUT, SILVER (1038973-00-A)</td> <td>4</td> </tr> <tr> <td>SEAT BACK GROMMET - LARGE (1016824-00-A)</td> <td>1</td> </tr> <tr> <td>TRIM CLIP, 8, 2.9-3.1 GRIP, DELRIN, BLUE (1014969-00-A)</td> <td>6</td> </tr> </tbody> </table> <p>Pay Type: Pre-Owned Internal Repair</p>	Part	Quantity	ASY,HRN,ADAPT,CONTI TPMS (1056262-00-B)	1	TPMS CONTI ECU RECEIVER 433 MHz (1034601-00-C)	1	TPMS, WHEEL SENSOR, 433 MHz SILVER VALVE STEM (soft cap) (1034602-00-C)	4	DUAL LOCK 25MM X 20MM (1008246-00-B)	2	TPMS, NUT, SILVER (1038973-00-A)	4	SEAT BACK GROMMET - LARGE (1016824-00-A)	1	TRIM CLIP, 8, 2.9-3.1 GRIP, DELRIN, BLUE (1014969-00-A)	6	<p style="text-align: center; vertical-align: middle;">0.00</p>
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TRIM CLIP, 8, 2.9-3.1 GRIP, DELRIN, BLUE (1014969-00-A)	6																	

11	<p>Concern: A/C Compressor Acoustic Cover and Bracket</p> <p>Corrections: Install Acoustic Cover And Bracket</p> <p>Installed Acoustic Cover And Bracket</p> <p>Parts Replaced or Added</p> <table border="0"> <thead> <tr> <th>Part</th> <th>Quantity</th> <th></th> </tr> </thead> <tbody> <tr> <td>MDL S, COMPRESSOR NVH COVER (1028988-00-A)</td> <td>1</td> <td></td> </tr> <tr> <td>BRKT AC COMP TO AC BRKT (1006079-00-D)</td> <td>1</td> <td></td> </tr> </tbody> </table> <p>Pay Type: Pre-Owned Internal Repair</p>	Part	Quantity		MDL S, COMPRESSOR NVH COVER (1028988-00-A)	1		BRKT AC COMP TO AC BRKT (1006079-00-D)	1		0.00
Part	Quantity										
MDL S, COMPRESSOR NVH COVER (1028988-00-A)	1										
BRKT AC COMP TO AC BRKT (1006079-00-D)	1										
12	<p>Concern: Liftgate applique has condensation / water ingress</p> <p>Corrections: Applique - Liftgate</p> <p>Removed and replaced the liftgate applique.</p> <p>Parts Replaced or Added</p> <table border="0"> <thead> <tr> <th>Part</th> <th>Quantity</th> <th></th> </tr> </thead> <tbody> <tr> <td>liftgate applique (1026649-00-D)</td> <td>1</td> <td></td> </tr> </tbody> </table> <p>Pay Type: Pre-Owned Internal Repair</p>	Part	Quantity		liftgate applique (1026649-00-D)	1		0.00			
Part	Quantity										
liftgate applique (1026649-00-D)	1										
13	<p>Concern: Bolt Contacting Front Suspension Fore Link</p> <p>Corrections: Replace LH and RH Lower Shock Absorber Bolts; Replace LH Fore Link</p> <p>Replaced LH and RH Lower Shock Absorber Bolts; Replace LH Fore Link</p> <p>Parts Replaced or Added</p> <table border="0"> <thead> <tr> <th>Part</th> <th>Quantity</th> <th></th> </tr> </thead> <tbody> <tr> <td>FR SUSP FORE LINK ASSY LH (6007998-00-C)</td> <td>1</td> <td></td> </tr> <tr> <td>BOLT, M14X2.00X94 (1008614-00-C)</td> <td>2</td> <td></td> </tr> </tbody> </table> <p>Pay Type: Pre-Owned Internal Repair</p>	Part	Quantity		FR SUSP FORE LINK ASSY LH (6007998-00-C)	1		BOLT, M14X2.00X94 (1008614-00-C)	2		0.00
Part	Quantity										
FR SUSP FORE LINK ASSY LH (6007998-00-C)	1										
BOLT, M14X2.00X94 (1008614-00-C)	2										

14	<p>Concern: Tech noted: The left side outer strake is damaged.</p> <p>Corrections: Rails - Diffuser Tray Rear - LH</p> <p>Removed and replaced the left side outer strake. Verified proper fitment.</p> <p>Parts Replaced or Added</p> <table border="0"> <thead> <tr> <th data-bbox="317 363 672 386">Part</th> <th data-bbox="712 363 806 386">Quantity</th> <th data-bbox="1365 363 1424 386">0.00</th> </tr> </thead> <tbody> <tr> <td data-bbox="317 396 672 444">AERO SHIELD OUTER STRAKE - LH (6008184-00-D)</td> <td data-bbox="712 396 739 415">1</td> <td></td> </tr> </tbody> </table> <p>Pay Type: Pre-Owned Refurbishment</p>	Part	Quantity	0.00	AERO SHIELD OUTER STRAKE - LH (6008184-00-D)	1		
Part	Quantity	0.00						
AERO SHIELD OUTER STRAKE - LH (6008184-00-D)	1							
15	<p>Concern: Bulletin: Model S SB-16-17-004 Replace Key Casing</p> <p>Corrections: Casing - Transmitter - Remote Keyless Entry (RKE)</p> <p>Removed and replaced the key fob casing</p> <p>Parts Replaced or Added</p> <table border="0"> <thead> <tr> <th data-bbox="317 782 672 805">Part</th> <th data-bbox="712 782 806 805">Quantity</th> <th data-bbox="1365 782 1424 805">0.00</th> </tr> </thead> <tbody> <tr> <td data-bbox="317 815 672 863">MODEL S KEY FOB ENCLOSURE SPARES KIT (1032984-00-C)</td> <td data-bbox="712 815 739 834">2</td> <td></td> </tr> </tbody> </table> <p>Pay Type: Pre-Owned Internal Repair</p>	Part	Quantity	0.00	MODEL S KEY FOB ENCLOSURE SPARES KIT (1032984-00-C)	2		
Part	Quantity	0.00						
MODEL S KEY FOB ENCLOSURE SPARES KIT (1032984-00-C)	2							
16	<p>Concern: Tech noted: The drivers side and passenger side ski's are damaged / Hanging.</p> <p>Corrections: Ski - Side Rail - HV Battery - LH/RH</p> <p>Removed and replaced both side ski rails.</p> <p>Corrections: Umbrella Valves - HV Battery (Reman)</p> <p>Installed New Umbrella Valves.</p> <p>Pay Type: Pre-Owned Refurbishment</p>	0.00						

<p>17</p>	<p>Concern: Bulletin: Model S SB-13-20-003 B-Pillar Seat Belt Noise</p> <p>Corrections: Apply Tape to B-Pillar Bezel</p> <p>Installed felt tape to the B-Pillar Bezel, left and right sides</p> <p>Pay Type: Pre-Owned Internal Repair</p>	<p>0.00</p>
<p>18</p>	<p>Concern: Tech noted: Vehicle has wind noise present from both right and left sides of the vehicle.</p> <p>Corrections: Interior NVH General Diagnosis</p> <p>re-adjusted the driver side front window</p> <p>Pay Type: Pre-Owned Internal Repair</p>	<p>0.00</p>
<p>19</p>	<p>Concern: Tech noted: The Frunk light is inoperative.</p> <p>Corrections: Interior Lighting General Diagnosis</p> <p>Light operation normal at this time</p> <p>Pay Type: Pre-Owned Internal Repair</p>	<p>0.00</p>

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Concern: While performing the quality inspection the following items were noted, please address and rectify

- Bugs left Rev/fog lamp
- LF door handle squeaks
- Glove box squeaks
- First row seats squeak when reclined
- 12V battery alert
- wiper jets aim too high
- set tire pressure to 45 PSI

Corrections: Exterior Lights General Diagnosis

removed bugs & debris from the Left inner tail light/fog lamp

Corrections: Exterior Door Handles General Diagnosis

lubricated the LF door handle and installed the RR door handle

Corrections: Glove Box

lubricated the glove box hinge

Corrections: Front Seat Assemblies and Hardware General Diagnosis

lubricated the front seat assemblies

Corrections: Battery - Auxiliary - 12V - 1st Generation (LHD RWD)

Removed and replaced the 12V battery

Parts Replaced or Added

Part	Quantity
Battery, 12V, DCS33-UNCR, MS (1083774-00-A)	1

0.00

Corrections: Nozzle Aim - Windshield Washer Jets

readjusted the windshield washer jets

Corrections: Check and Adjust Tire Pressure - CA MANDATE

readjusted all the tire pressures to 45 PSI

Corrections: Puddle Lamp - Front Door - LH

removed and replaced the LF puddle light

Parts Replaced or Added

Part	Quantity
LAMP, PUDDLE (1007151-00-D)	1

Corrections: Panel - Door Trim - Rear - LH

Installed new door handle trim insert.

Parts Replaced or Added

Part	Quantity
INSERT, RR, LH, DOOR HANDLE (1007998-00-D)	1

Pay Type: Pre-Owned Internal Repair

All parts are new unless otherwise specified.

Notes:

Payment Terms:
Due upon receipt. PLEASE QUOTE THE INVOICE NUMBER
WITH YOUR PAYMENT

Total Labor & Miscellaneous Items	0.00
Total Parts	0.00
Shipping	0.00
Discount	0.00
Referral Credit	0.00
Subtotal	0.00
Sales Tax	0.00
TOTAL AMOUNT	0.00

Additional Amount	Revised Estimate	Job Number	Date & Time	Approved By (# If By Phone)

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle for the sole purpose of testing and/or inspection of repairs; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs and storage; the owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees from the fourth working day after you are notified that repairs on your vehicle are complete.

You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate but shall not exceed (1) any price limited estimate or (2) any parts and labor estimate by more than 10%. Additional repairs may not be performed without your consent. This estimated price for authorized repairs will be honored if the motor vehicle is delivered to the facility within the time period agreed to by the consumer and the motor vehicle repair facility.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done as set forth in this service agreement document.

Signature:

Date:

The warranty for any service or repair work performed by Tesla on your motor vehicle, if any, is set forth in your Tesla-issued New Vehicle Limited Warranty or other extended service agreement. Such warranty, if applicable to you, is issued by Tesla Motors, Inc., 3500 Deer Creek Road, Palo Alto, California 94304. Consult your warranty or ask your Tesla Service Advisor for details regarding included and excluded parts, services and repairs, and applicable terms, conditions and options. Tesla disclaims all other express or implied warranties with respect to any repairs or products used in repairs. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla.

Repairs



Payment

