

## Michael Ernst

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**From:** Michael Ernst  
**Sent:** Saturday, July 5, 2014 8:35 PM  
**To:**  
**Subject:** Recent Stay

Hello.

I recently stayed at your hotel in Lake Charles, LA (Monday 7/1 and Wednesday 7/3).

The reason I chose L'auberge, Lake Charles is simple – you have an Electric Vehicle (EV) charger in the parking garage. Therefore I would like to commend you for making this available to your guests.

I was able to utilize it both nights to recharge my Tesla Model S. Having said that, I was very nervous about being able to utilize the charger. I was traveling to Texas from the New Orleans metro area and it was critical that I be able to recharge near Lake Charles. The reason I was nervous is that you only have one charger installed and had it been in use I would've been "out of luck" as it were.

I drive a Tesla Model S – which has approximately 250 miles range on a full charge. Utilizing your 208V 30A Level 2 charger takes me 8 – 10 hours to recharge fully.

I would like to suggest the following:

- Install additional chargers in anticipation of the growing demand for electric plug in vehicles (Tesla alone has sold 50,000+ Model S vehicles since its introduction in late 2012)
- Advertise the fact that you have these chargers installed under your amenities section of the website to attract this growing demographic to your facility (I had to find out you had this by "word of mouth")

Tesla offers assistance to hotels that are interested in installing High Powered Wall Chargers (HPWC) in their facilities – see the [Destination Charging](#) email link on their webpage:

<http://shop.teslamotors.com/collections/model-s/products/high-power-wall-connector>

Thank you for your consideration in this matter and thank you for making the charger you have available to your guests.

Mike

Michael D. Ernst  
[<email address>](#)