



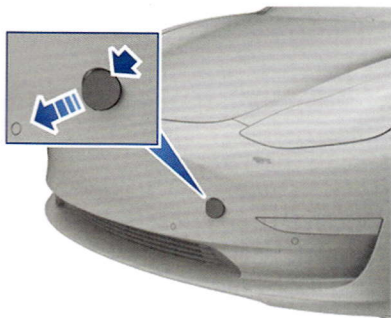
## If Model 3 Has No Power

If Model 3 has no 12V power, perform the following steps to open the hood or jump start the auxiliary 12V battery. You will need an external 12V power supply.

### Opening the Hood

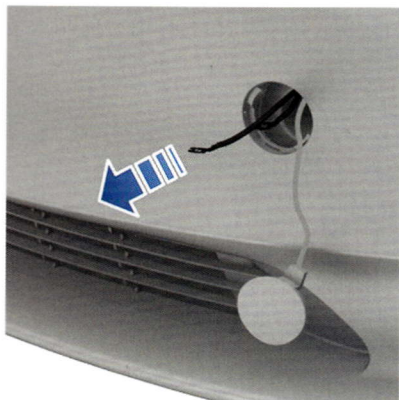
**Note:** The following steps will not open the front trunk if Model 3 has 12V power.

1. Locate an external 12V power supply (such as a portable jump starter).
2. Remove the tow eye cover by pressing firmly on the top right perimeter of the cover until it pivots inward, then gently pulling the raised section toward you.

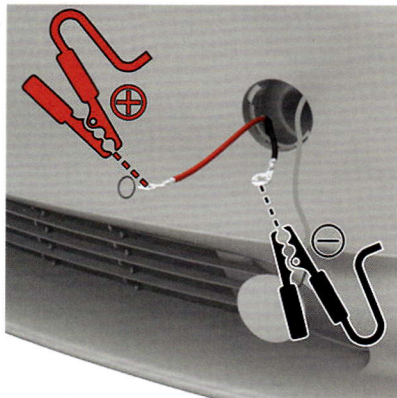


3. Pull the two wires out of the tow eye opening to expose the terminals.

**Note:** The terminals may be attached to the tether on the tow eye cover.



4. Connect the 12V power supply's red positive (+) cable to the red positive (+) terminal.
5. Connect the 12V power supply's black negative (-) cable to the black negative (-) terminal.



**Note:** Applying external 12V power to these terminals only releases the hood latches. You cannot charge the 12V battery using these terminals.

6. Turn on the external power supply (refer to the manufacturer's instructions). The hood latches are immediately released and you can now open the hood to access the front trunk area.
7. Disconnect both cables, beginning with the black negative (-) cable.
8. Insert the two terminals back into the tow eye opening and resecure them.

