



**Model:**  
Model 3, Model Y

**Vehicle System:**  
45 - Noise, Vibration & Harshness

**Region:**  
All

## Model 3 and Model Y Noise and Vibration Worksheet

**Customer Name:**

**VIN:**

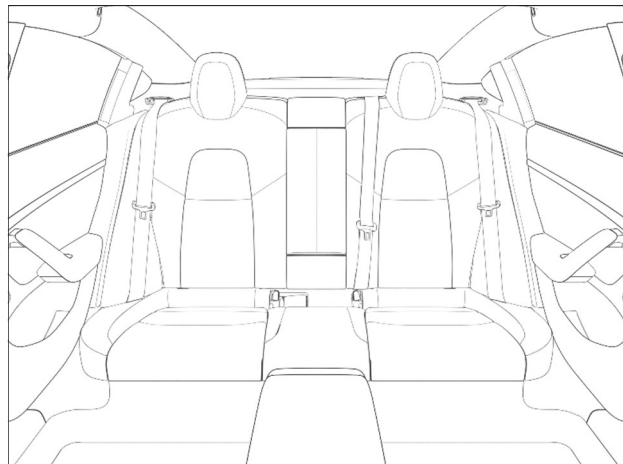
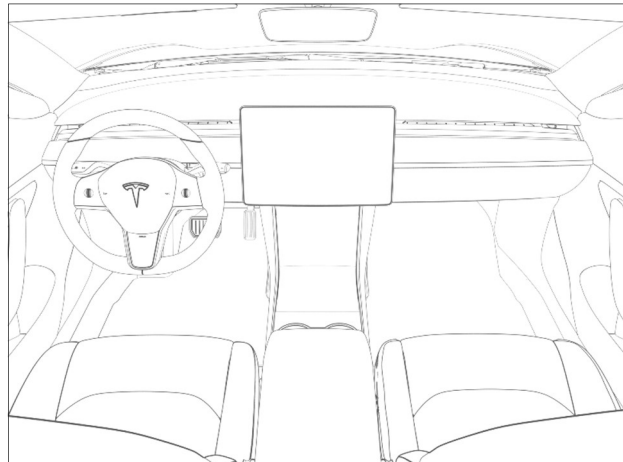
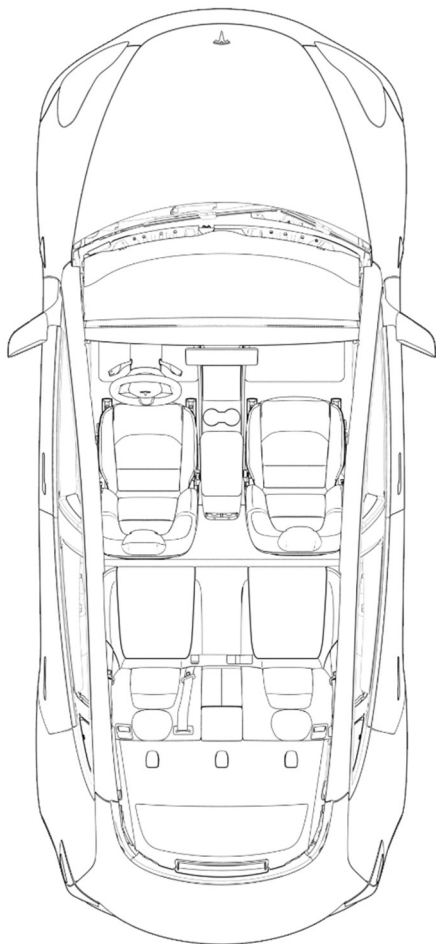
**Date:**

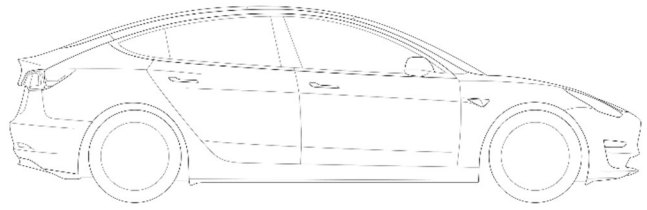
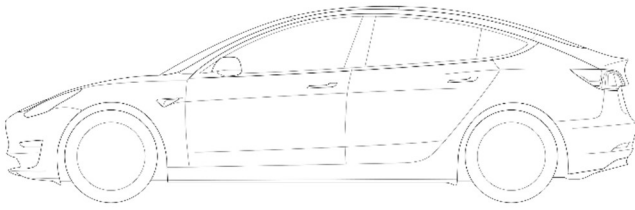
**Road Test Performed By:**

All vehicles emit noises or experience slight vibrations during travel — it is normal. Abnormal or excessive noises and vibrations can be difficult to duplicate and pinpoint in the workshop environment. To help Tesla address your concerns and perform any needed repair to your vehicle quickly and properly the first time, please note the type of noise or vibration that you are experiencing, where it seems to come from, and under what circumstances you have experienced it.

**NOTE:** If you find more than one noise or vibration, please complete a separate worksheet for each issue.

**Circle the areas where the noise or vibration comes from (note that the images may not reflect the exact vehicle or configuration):**





**Which kind of noise is it?**

- |  |   |
|--|---|
| <input type="checkbox"/> Rattle                                      | <input type="checkbox"/> Creak (similar to a house door creaking) |
| <input type="checkbox"/> Click                                       | <input type="checkbox"/> Growl                                    |
| <input type="checkbox"/> Knock (similar to a knock on a door)        | <input type="checkbox"/> Boom (a feeling of pressure in the ears) |
| <input type="checkbox"/> Thump (similar to dropping something heavy) | <input type="checkbox"/> Squeak                                   |
| <input type="checkbox"/> Air rushing/whistle                         | <input type="checkbox"/> Whine                                    |
| <input type="checkbox"/> Hum   | <input type="checkbox"/> Vibration                                |
| <input type="checkbox"/> Buzz  | <input type="checkbox"/> Other:                                   |

**In which conditions does the noise or vibration occur? (check all boxes that apply)**

- |  |  |
|--|--|
| <input type="checkbox"/> Entering/exiting driveways  | <input type="checkbox"/> After driving          minutes or          miles/km               |
| Crossing: <input type="checkbox"/> Railroad tracks <input type="checkbox"/> Drainage ditches   | <input type="checkbox"/> Intermittent (occurs every          miles/km)                     |
| <input type="checkbox"/> Speed bumps <input type="checkbox"/> Lane markers/reflectors  | <input type="checkbox"/> When first started  |
| Road: <input type="checkbox"/> Asphalt <input type="checkbox"/> Concrete <input type="checkbox"/> Dirt/gravel <input type="checkbox"/> Other | <input type="checkbox"/> Only when it is cold outside                                      |
| <input type="checkbox"/> At highway speed  | <input type="checkbox"/> Only when it is hot outside                                       |
| <input type="checkbox"/> At parking lot speed  | After being parked outside in: <input type="checkbox"/> Rain <input type="checkbox"/> Snow |
| <input type="checkbox"/> Only at approximately          MPH/KPH  | <input type="checkbox"/> Only when it is dry outside                                       |
| Accelerating: <input type="checkbox"/> Lightly <input type="checkbox"/> Moderately <input type="checkbox"/> Heavily                          | <input type="checkbox"/> When opening or closing a door:                                   |
| Braking with pedal: <input type="checkbox"/> Lightly/Moderately <input type="checkbox"/> Heavily   | <input type="checkbox"/> When opening or closing the rear trunk/liftgate                   |
| <input type="checkbox"/> Regenerative braking/deceleration   | <input type="checkbox"/> When opening or closing the front trunk                           |
| Turning: <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Both  | <input type="checkbox"/> When opening or closing a window:                                 |
| <input type="checkbox"/> When heavily loaded with cargo or passengers  |  |

**Describe any other details about the noise or vibration and when it occurs:**