



Model:
Model 3, Model Y

Vehicle System:
45 - Noise, Vibration & Harshness

Region:
All

Model 3 and Model Y Noise and Vibration Worksheet

Customer Name:

VIN:

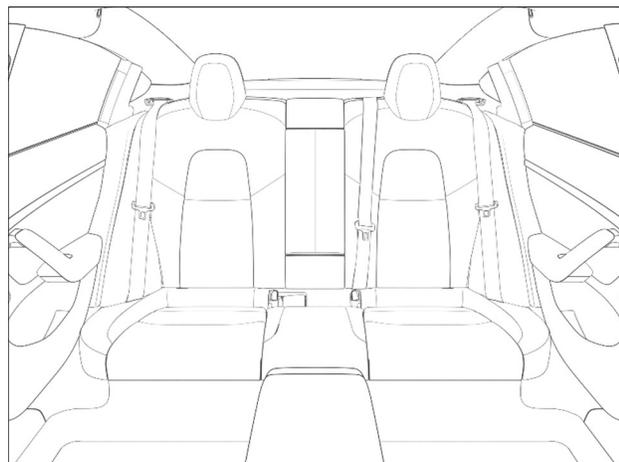
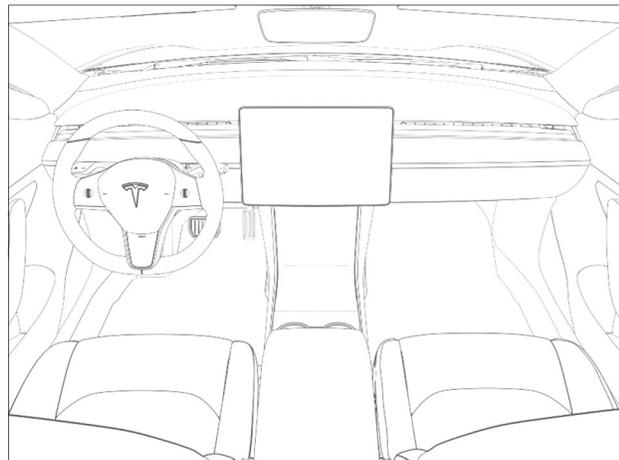
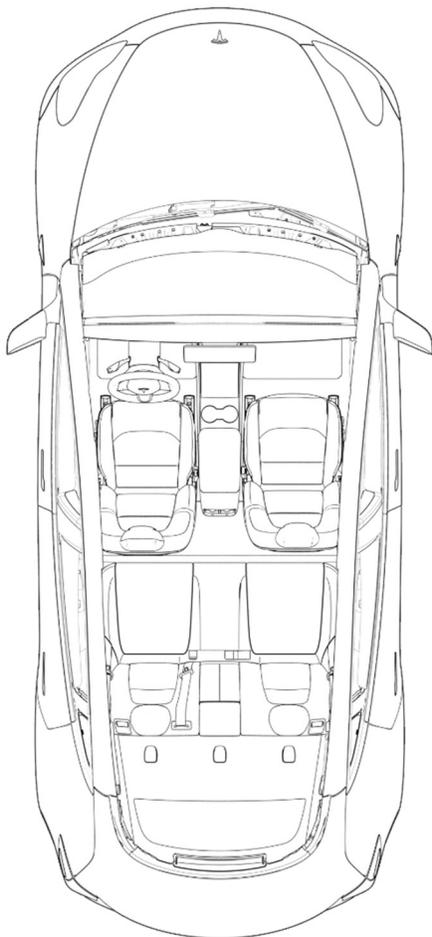
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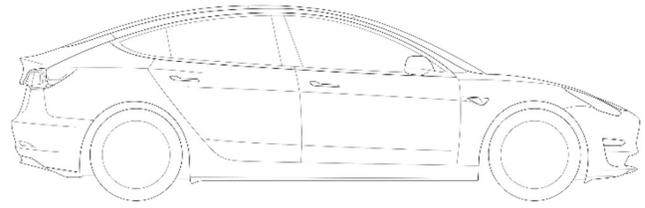
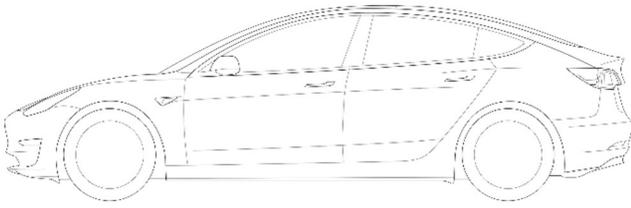
Road Test Performed By:

All vehicles emit noises or experience slight vibrations during travel — it is normal. Abnormal or excessive noises and vibrations can be difficult to duplicate and pinpoint in the workshop environment. To help Tesla address your concerns and perform any needed repair to your vehicle quickly and properly the first time, please note the type of noise or vibration that you are experiencing, where it seems to come from, and under what circumstances you have experienced it.

NOTE: If you find more than one noise or vibration, please complete a separate worksheet for each issue.

Circle the areas where the noise or vibration comes from (note that the images may not reflect the exact vehicle or configuration):





Which kind of noise is it?

- Rattle
- Click
- Knock (similar to a knock on a door)
- Thump (similar to dropping something heavy)
- Air rushing/whistle
- Hum
- Buzz
- Creak (similar to a house door creaking)
- Growl
- Boom (a feeling of pressure in the ears)
- Squeak
- Whine
- Vibration
- Other:

In which conditions does the noise or vibration occur? (check all boxes that apply)

- Entering/exiting driveways
- Crossing: Railroad tracks Drainage ditches
- Speed bumps Lane markers/reflectors
- Road: Asphalt Concrete Dirt/gravel Other
- At highway speed
- At parking lot speed
- Only at approximately _____ MPH/KPH
- Accelerating: Lightly Moderately Heavily
- Braking with pedal: Lightly/Moderately Heavily
- Regenerative braking/deceleration
- Turning: Left Right Both
- When heavily loaded with cargo or passengers
- After driving _____ minutes or _____ miles/km
- Intermittent (occurs every _____ miles/km)
- When first started
- Only when it is cold outside
- Only when it is hot outside
- After being parked outside in: Rain Snow
- Only when it is dry outside
- When opening or closing a door:
- When opening or closing the rear trunk/liftgate
- When opening or closing the front trunk
- When opening or closing a window:

Describe any other details about the noise or vibration and when it occurs: