



# General Terms and Conditions

This Tesla Parts, Body & Paint Repair Limited Warranty applies to the following:

- Tesla branded and manufactured parts purchased directly from Tesla over-the-counter, online or purchased and installed by Tesla Service or Tesla Body Shops (“Parts”); and,
- Tesla-branded and manufactured Roadster parts that have been previously used in another Tesla vehicle sold for use as a used part directly by Tesla Service (“Used Parts”).

Subject to the exclusions and limitations described below, this Tesla Parts, Body & Paint Repair Limited Warranty covers the repair or replacement necessary to remedy any “failures” that are determined by Tesla to have occurred under normal use of Tesla-manufactured Parts and Used Parts that are approved or branded by Tesla and purchased directly from Tesla. At Tesla’s discretion, covered Parts may be repaired or replaced by a new or remanufactured Part, and any Part replaced under this Limited Warranty becomes the property of Tesla (subject to the customer’s inspection, upon request made prior to the repair). Used Parts may be repaired, replaced with a Used Part, or the purchase price may be refunded. Any Parts repaired or replaced under the Tesla New Vehicle Limited Warranty, Tesla Used Vehicle Limited Warranty, or an active Tesla Service Plan are covered for the duration of that applicable warranty or plan, and does not extend beyond that duration.

“Failure” means the complete failure or inability of a covered Part or Used Part to perform the function(s) for which it was designed due to defects in material or workmanship of the Part or Used Part manufactured or supplied by Tesla that occur under normal use and is subject to the Warranty Limitations listed below. Failure does not include the gradual loss in operating performance due to normal wear and tear or a cosmetic difference or change in a Part or Used Part.

## Coverage Period - Parts

This Tesla Parts, Body & Paint Repair Limited Warranty begins on the Part(s)’ purchase date and provides coverage for the period of 12 months or 12,500 miles (20,000 km), whichever comes first, with the exception that specific categories of parts have unique warranty coverage periods as outlined in the table below:

Sheet Metal	Limited Lifetime
Drive Unit*	4 years or 50,000 miles (80,000 km), whichever comes first
Vehicle High Voltage Battery*	4 years or 50,000 miles (80,000 km), whichever comes first
Wall Connector	4 years
Touchscreen and Media Control Unit	2 years or 25,000 miles (40,000 km), whichever comes first

*\*Excludes the Tesla Roadster which has a warranty of 2 years or 25,000 miles (40,000 km), whichever comes first.*

## Coverage Period - Roadster Used Parts

This Tesla Parts, Body & Paint Repair Limited Warranty begins on the Used Part(s) purchase date and provides coverage for the period of 6 months or 6,000 miles (10,000 km), whichever comes first.

## Labor Coverage

If the Part or Used Part was installed by Tesla, this Tesla Parts, Body & Paint Repair Limited Warranty also covers any labor charges to repair or replace the covered Part.