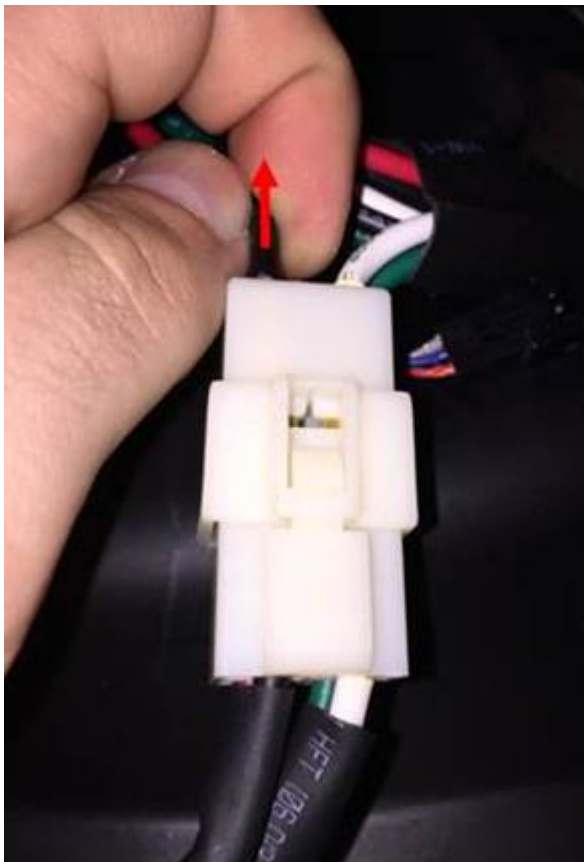


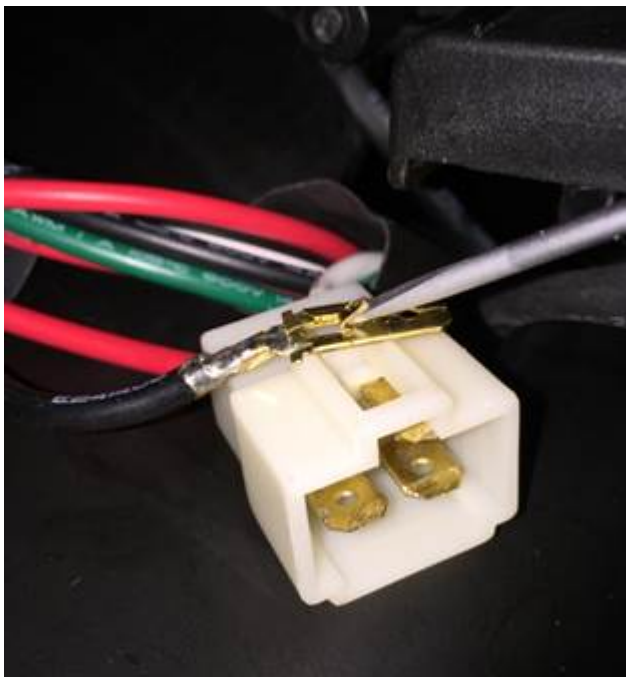
RE: Tesla Model S For Kids Battery and Pedal Connections Test

Thank you for your patience in this process! I have heard back from our Quality Assurance Team and they believe the issue resides with the loose connector nearby the pedal switch. They have provided a couple of troubleshooting solutions to get that wire secured back in place. I have provided these step by step with photos for your reference.

1. First, you will want to give the black wire a little pull (a couple pounds of force). See photo below.



2. After pulling, if the connector stays where it is at this should fix the problem. If this does not stay in place, please proceed to step 3.
3. Next, you will need to remove the black wire from the connector to adjust a tiny snap feature on the black wire. (See photo below).



4. For easier access, you can remove the front wheel.



Use 2 wrenches to grip both of the exposed nuts on each of the rear wheels. Hold one wrench still and loosen the other nut.

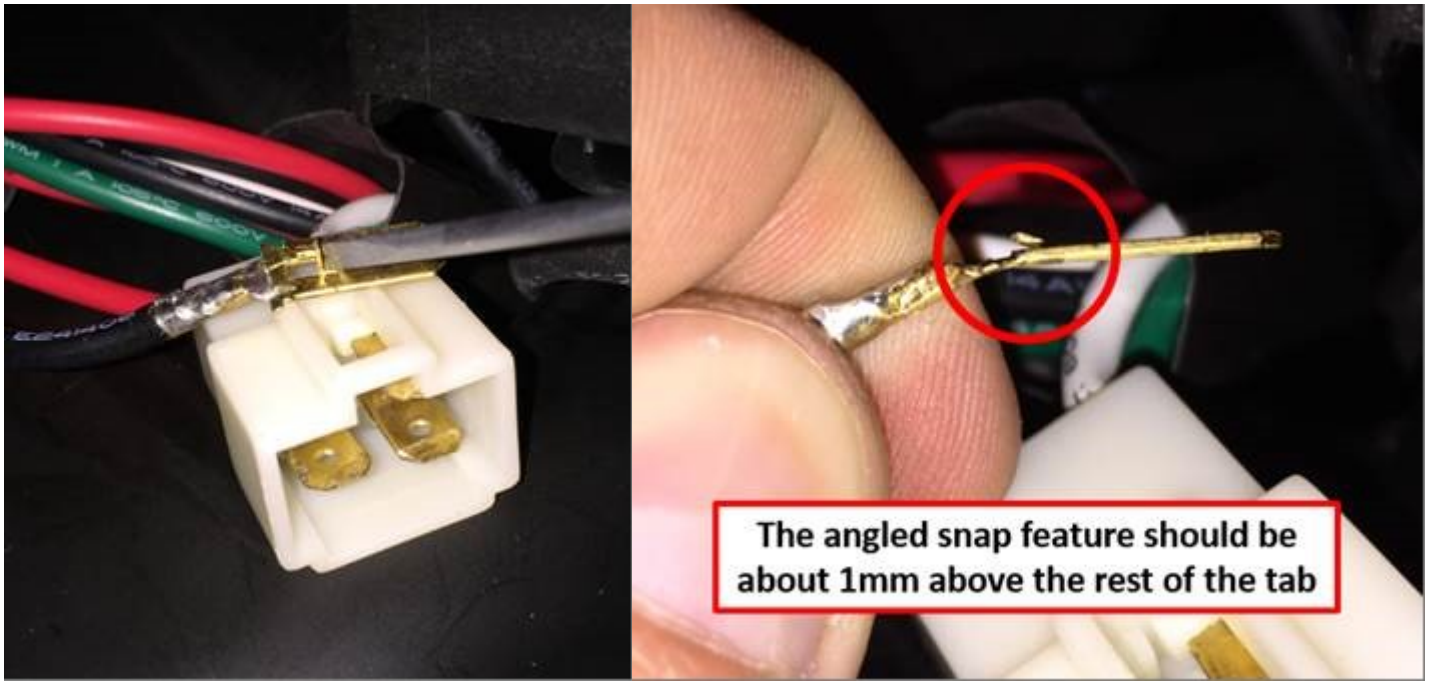


1. Hold one wrench in place



2. Loosen the other nut

5. Next, you will want to delicately push the tab back into place with a screwdriver or butter knife.



6. Once this tab is bent back, you can push the plastic connector back into the black wire and give the black wire a little pull again to ensure it is secure.



7. Next, you can reconnect the connectors and the car should be all set.

Please let me know if you have any questions regarding the above steps or if this does not resolve the issue with the car. From there, I can look into alternative solutions for you. Thank you for your help in this process and I look forward to hearing back from you!

Kind Regards,