



Tesla, Inc.



Service Estimate

SERVICE DEPARTMENT HOURS

Mon Fri 8am 5pm
Saturday-Sunday Closed

Invoice date	Invoice number
17 Jan 2022	
Date/Time Received	Date/Time Promised
Odometer In	Odometer Out
53849 Miles	Miles
Ready Date	
Service Advisor	

Bill To	Mobile Phone	Additional Phone	Vehicle Identification Number
Year	Model	License Plate Number	Colour
2015	MODEL S		Silver Paint

Job Number	Description Of Work	Amount (USD) (USD)													
1	Concern: Replace VCM To Upgrade 8GB eMMC														
	Correction: Replace VCM To Upgrade eMMC (Model S)														
	Part Replaced or Added														
	<table><tr><td>Part</td><td>Quantity</td></tr><tr><td>MSX VCM, MCU, TEGRA DAUGHTER BOARD REV-B/C - PROVISIONED (64 GB) REMANUFACTURED(2728212-S0 B)</td><td>1 00</td></tr></table>	Part	Quantity	MSX VCM, MCU, TEGRA DAUGHTER BOARD REV-B/C - PROVISIONED (64 GB) REMANUFACTURED(2728212-S0 B)	1 00										
	Part	Quantity													
MSX VCM, MCU, TEGRA DAUGHTER BOARD REV-B/C - PROVISIONED (64 GB) REMANUFACTURED(2728212-S0 B)	1 00														
Pay Type: Basic Vehicle Limited Warranty	0.00														
2	Concern: Liftgate Drain Plug Retrofit														
	Correction: Liftgate Drain Plugs Retrofit														
	<table><tr><td>Price</td><td>Adjustment</td><td>Subtotal</td></tr><tr><td>9 75</td><td>0 00</td><td>9 75</td></tr></table>	Price	Adjustment	Subtotal	9 75	0 00	9 75								
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	<table><tr><td>Part</td><td>Quantity</td><td>Unit Price</td><td>Price</td><td>Adju tment</td><td>Subtotal</td></tr><tr><td>LIFTGATE DRAIN PLUG(1061808 00 B)</td><td>2.00</td><td>5.95</td><td>11.90</td><td>0.00</td><td>11.90</td></tr></table>	Part	Quantity	Unit Price	Price	Adju tment	Subtotal	LIFTGATE DRAIN PLUG(1061808 00 B)	2.00	5.95	11.90	0.00	11.90		
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LIFTGATE DRAIN PLUG(1061808 00 B)	2.00	5.95	11.90	0.00	11.90										
Parts Subtotal 11.90															
Pay Type: Customer Pay															
Total Parts Amount 11.90															
Total Labor Amount 9.75				21.65											
3	Concern: Check tire pressure and condition	0 00													

	<p>Correction: Check and Adjust Tire Pressure</p> <p>Correction: Checked Tire Tread Depth</p> <p>Pay Type: Goodwill - Service</p>																																					
4	<p>Concern: Cold Weather Brake Package</p> <table><tr><td>Correction: Retrofit 2nd Generation Front Dust Shields, Install Rear Dust Shields, Install Front Rotors, Install Rear Rotors, Install Front And Rear HP1000-T Brake Pads</td><td>Price</td><td>Adjustment</td><td>Subtotal</td></tr><tr><td></td><td>565.50</td><td>0.00</td><td>565.50</td></tr><tr><td colspan="4">Pay Type Customer Pay</td></tr><tr><td colspan="4">Total Parts Amount 0.00</td></tr><tr><td colspan="4">Total Labor Amount 565.50</td></tr></table>	Correction: Retrofit 2nd Generation Front Dust Shields, Install Rear Dust Shields, Install Front Rotors, Install Rear Rotors, Install Front And Rear HP1000-T Brake Pads	Price	Adjustment	Subtotal		565.50	0.00	565.50	Pay Type Customer Pay				Total Parts Amount 0.00				Total Labor Amount 565.50				565.50																
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5	<p>Concern 2nd Charger Upgrade, 2nd Generation</p> <table><tr><td>Correction: Install 2nd Generation Slave Charger</td><td>Price</td><td>Adjustment</td><td>Subtotal</td></tr><tr><td></td><td>468.00</td><td>0.00</td><td>468.00</td></tr><tr><td colspan="4">Pay Type Customer Pay</td></tr><tr><td colspan="4">Total Parts Amount 0.00</td></tr><tr><td colspan="4">Total Labor Amount 468.00</td></tr></table>	Correction: Install 2nd Generation Slave Charger	Price	Adjustment	Subtotal		468.00	0.00	468.00	Pay Type Customer Pay				Total Parts Amount 0.00				Total Labor Amount 468.00				468.00																
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6	<p>Concern Replace Front Drive Unit Half shaft</p> <table><tr><td>Correction: Inspect Vehicle, Replace Front Halfshafts, Reposition Clevis (Raven Front Drive Unit)</td><td>Price</td><td>Adjustment</td><td>Subtotal</td></tr><tr><td></td><td>370.50</td><td>0.00</td><td>370.50</td></tr><tr><td colspan="4">Parts Replaced or Added</td></tr><tr><td>Part</td><td>Quantity</td><td>Unit Price</td><td>Price</td><td>Adjustment</td><td>Subtotal</td></tr><tr><td>BOLT HF M6X25 PC88(2007206)</td><td>4.00</td><td>3.00</td><td>12.00</td><td>0.00</td><td>12.00</td></tr><tr><td>NUT HF M10x1.25 PC10 PTP COLORED(2007090-00-C)</td><td>2.00</td><td>0.25</td><td>0.50</td><td>0.00</td><td>0.50</td></tr><tr><td>HALFSHAFT ASSEMBLY, FRONT, RIGHT HAND SIDE(1626638-00-A)</td><td>1.00</td><td>135.00</td><td>135.00</td><td>0.00</td><td>135.00</td></tr></table>	Correction: Inspect Vehicle, Replace Front Halfshafts, Reposition Clevis (Raven Front Drive Unit)	Price	Adjustment	Subtotal		370.50	0.00	370.50	Parts Replaced or Added				Part	Quantity	Unit Price	Price	Adjustment	Subtotal	BOLT HF M6X25 PC88(2007206)	4.00	3.00	12.00	0.00	12.00	NUT HF M10x1.25 PC10 PTP COLORED(2007090-00-C)	2.00	0.25	0.50	0.00	0.50	HALFSHAFT ASSEMBLY, FRONT, RIGHT HAND SIDE(1626638-00-A)	1.00	135.00	135.00	0.00	135.00	658.30
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	<div>NUT HF M24x1.5 [8.8] ZnFI-W(1020297-00-A)2.002 204.400.004.40</div> <div>WASHER SAFETY M24x39(1020296-00-B)2.003 306.600.006.60</div> <div>NUT HFPT M14-2.00 [10] ZnNi-W(1004356-00-B)2.000 501.000.001.00</div> <div>NUT HF M10x1.50 [10] ZnAl-W(1004351-00-A)2.000 551.100.001.10</div> <div>BLT BTNHD M10x1.50x57 [10.9] ZnAl-W(1004350-00-A)2.001 102.200.002.20</div> <div>HALF SHAFT ASSEMBLY, FRONT, LEFT HAND SIDE(1626636-00-A)1.00125.00125.000.00125.00</div> <div>Parts Subtotal 287.80</div> <div>Pay Type: Customer Pay</div> <div>Total Part Amount 287 80</div> <div>Total Labor Amount 370.50</div>	
7	<div>Concern: Radio Upgrade for Infotainment Upgrade, Model S and Model X</div> <div>Correction: Upgrade Radio While Completing Infotainment Upgrade, RHDPriceAdjustmentSubtotal</div> <div>117.000.00117.00</div> <div>Pay Type Customer Pay</div> <div>Total Parts Amount 0.00</div> <div>Total Labor Amount 117 00</div>	117 00
8	<div>Concern Infotainment Upgrade (Autopilot ECU 1 0 or Pre Autopilot), Model S and Model X, North America</div> <div>Correction: Infotainment Upgrade From Tegra MCU To Intel MCUPriceAdjustmentSubtotal</div> <div>195.000.00195.00</div> <div>Pay Type Customer Pay</div> <div>Total Parts Amount 0.00</div> <div>Total Labor Amount 195 00</div>	195 00
9	<div>Concern Combined Charging Sy tem (CCS) ECU and Combo 2 Harne Retrofit, Gen2 Charger Model S</div> <div>Correction: Retrofit Charging System ECU And HarnessPriceAdjustmentSubtotal</div> <div>78.000.0078.00</div> <div>Pay Type Customer Pay</div>	78.00

	Total Parts Amount 0.00 Total Labor Amount 78.00																																																																											
10	Concern: Repair Model S Windshield Wiper Motor Bracket <table><tr><td>Correction</td><td>Reattach the Wind shield Wiper Motor Bracket With Rivets</td><td>Price</td><td>Adju tment</td><td>Subtotal</td><td colspan="2"></td></tr><tr><td></td><td></td><td>78 00</td><td>0 00</td><td>78 00</td><td colspan="2"></td></tr><tr><td colspan="4"></td><td colspan="3">Pay Type: Customer Pay</td></tr><tr><td colspan="6">Total Parts Amount 0.00 Total Labor Amount 78.00</td><td>78.00</td></tr></table>						Correction	Reattach the Wind shield Wiper Motor Bracket With Rivets	Price	Adju tment	Subtotal					78 00	0 00	78 00							Pay Type: Customer Pay			Total Parts Amount 0.00 Total Labor Amount 78.00						78.00																																										
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11	Concern: SD card - GPS maps will not update. Fails 1/3rd of way through. <table><tr><td>Correction:</td><td>Micro SD Card - Media Control Unit (Remove & Replace)</td><td>Price</td><td>Adjustment</td><td>Subtotal</td><td colspan="2"></td></tr><tr><td></td><td></td><td>195.00</td><td>0.00</td><td>195.00</td><td colspan="2"></td></tr><tr><td colspan="7">Part Replaced or Added</td></tr><tr><td>Part</td><td>Quantity</td><td>Unit Price</td><td>Price</td><td>Adjustment</td><td>Subtotal</td><td></td></tr><tr><td>Navigation map micro SD card 16GB - North America(1014633 S0 A)</td><td>1 00</td><td>20 00</td><td>20 00</td><td>0 00</td><td>20 00</td><td></td></tr><tr><td colspan="4"></td><td colspan="3">Parts Subtotal 20.00</td></tr><tr><td colspan="4"></td><td colspan="3">Pay Type: Customer Pay</td></tr><tr><td colspan="6">Total Parts Amount 20.00 Total Labor Amount 195.00</td><td>215.00</td></tr></table>						Correction:	Micro SD Card - Media Control Unit (Remove & Replace)	Price	Adjustment	Subtotal					195.00	0.00	195.00			Part Replaced or Added							Part	Quantity	Unit Price	Price	Adjustment	Subtotal		Navigation map micro SD card 16GB - North America(1014633 S0 A)	1 00	20 00	20 00	0 00	20 00						Parts Subtotal 20.00							Pay Type: Customer Pay			Total Parts Amount 20.00 Total Labor Amount 195.00						215.00														
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12	Concern: Car stopped recognizing one key completely. <table><tr><td>Correction:</td><td>General Diagnosis</td><td>Price</td><td>Adjustment</td><td>Subtotal</td><td colspan="2"></td></tr><tr><td></td><td></td><td>97 50</td><td>0 00</td><td>97 50</td><td colspan="2"></td></tr><tr><td>Correction:</td><td>Module - Body Controller - BCM (Remove & Replace)</td><td>Price</td><td>Adjustment</td><td>Subtotal</td><td colspan="2"></td></tr><tr><td></td><td></td><td>185.25</td><td>0.00</td><td>185.25</td><td colspan="2"></td></tr><tr><td colspan="7">Parts Replaced or Added</td></tr><tr><td>Part</td><td>Quantity</td><td>Unit Price</td><td>Price</td><td>Adjustment</td><td>Subtotal</td><td></td></tr><tr><td>BODY CONTROLLER, MODEL S 315 MHz(1010906-00-G)</td><td>1.00</td><td>1,075.00</td><td>1,075.00</td><td>0.00</td><td>1,075.00</td><td></td></tr><tr><td colspan="4"></td><td colspan="3">Parts Subtotal 1,075.00</td></tr><tr><td colspan="4"></td><td colspan="3">Pay Type: Customer Pay</td></tr><tr><td colspan="6">Total Part Amount 1,075 00 Total Labor Amount 282.75</td><td>1,357 75</td></tr></table>						Correction:	General Diagnosis	Price	Adjustment	Subtotal					97 50	0 00	97 50			Correction:	Module - Body Controller - BCM (Remove & Replace)	Price	Adjustment	Subtotal					185.25	0.00	185.25			Parts Replaced or Added							Part	Quantity	Unit Price	Price	Adjustment	Subtotal		BODY CONTROLLER, MODEL S 315 MHz(1010906-00-G)	1.00	1,075.00	1,075.00	0.00	1,075.00						Parts Subtotal 1,075.00							Pay Type: Customer Pay			Total Part Amount 1,075 00 Total Labor Amount 282.75						1,357 75
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Service Center hourly rate: USD 195

All parts are new unless otherwise specified.

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

Total Part (USD)	1,394.70
Total Labor (USD)	2,359.50
Discount	0.00
Subtotal (USD)	3,754.20
Tax	87.17
Total Amount (USD)	3,841.37

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla-issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade-in or exchange agreement, which will only be presented to you for examination and not returned.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

Signature:

Date:

FullName:

You further agree and acknowledge that:

- Tesla is not responsible for loss or damage to the vehicle or any articles left in the vehicle in case of fire, theft, hail, wind, or any other causes beyond its control;
- Tesla personnel will turn off any photo or video capturing devices, such as dashboard cameras, once they receive the vehicle in preparation for service and your vehicle's Tesla dash cam will be enabled when you pick up your Tesla from this Service visit;
- Labor charges are not based solely on actual service personnel's time but are aggregate prices for specific services or repairs, which may include flat rates based on industry manuals and vehicle condition;
- Waste storage and disposal fees are charged separately when applicable to specific services or repairs, and represent costs and profits to Tesla which are calculated based on average annualized costs across Tesla service facilities;
- Items purchased over the counter or online directly from Tesla may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied);
- Tesla-branded parts purchased directly from Tesla over-the-counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at <https://www.tesla.com/support/vehicle-warranty>;
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
- If any repair, storage and other applicable fees remain unpaid for thirty (30) days after a request for payment, Tesla may pursue collection and you will be responsible for paying all reasonable attorney's fees and costs for such collection;
- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;
- The repair work may not be completed prior to the date and time noted under Date/Time Promised and Tesla may adjust the estimated completion date upon notification to you and is not responsible for any delays caused by the unavailability of parts or parts shipments; and
- Tesla (and any of its subsidiaries) may contact you via emails, calls, SMS or other messages including through the Tesla app (collectively, "messages") to obtain authorization and provide updates regarding this Service visit and your vehicle. Standard SMS

message and data rates may apply. You can withdraw your consent to receive automated SMS messages at any time by replying "STOP" or providing written notification to Tesla's customer representative.