

hwilson@cyber-imaging.com

From: hwilson@cyber-imaging.com
Sent: Tuesday, June 28, 2022 1:07 PM
To: 'resolutions@tesla.com'
Subject: FW: Tesla EIN number [refid:CI00684910] Account No RN116352289

Importance: High

I found this email address on the Tesla Motor Club website with many other similar complaints so I will also provide some details and my frustration of not being able to register a lease transfer after 6 months.

Hal

From: hwilson@cyber-imaging.com <hwilson@cyber-imaging.com>
Sent: Tuesday, June 28, 2022 1:03 PM
To: 'Tesla Finance' <TeslaFinance@tesla.com>
Cc: 'CustomerSupport' <CustomerSupport@tesla.com>
Subject: RE: Tesla EIN number [refid:CI00684910] Account No RN116352289
Importance: High

Hi again,

I have no way to register the car with the Notarized Power of Attorney. The NC DMV will not allow me to move forward with the registration and the old license plate that I was using (from my old car) expired at the end of May. I have been asking for your help for months and my pleas and ignored. I have no idea what to do?

- Park the car and stop making payments?
- Contact an attorney and start legal action (breach of contract)?
- Reach out to NC Attorney General and file a complaint?

I have sent over 34 emails and left many voice messages. If there is some other way that I can register (without the notarized POA) please let me know.

I will start with my list of ideas above and try to get a resolution.

Hal

From: hwilson@cyber-imaging.com <hwilson@cyber-imaging.com>
Sent: Monday, June 27, 2022 12:45 PM
To: 'Tesla Finance' <TeslaFinance@tesla.com>
Cc: 'CustomerSupport' <CustomerSupport@tesla.com>
Subject: Tesla EIN number [refid:CI00684910] Account No RN116352289
Importance: High

Hi,

Today, I got a fine from NC DMV for insurance coverage lapse in my EXPIRED license plate that I have on the TESLA. Could you please send me a NOTARIZED POA so that I can register the car that was transferred to me in January !!!!

Leslie S

Financial Services

12832 Frontrunner Blvd. Suite 100, Draper, UT 84020
E. TeslaFinance@tesla.com T. 844.837.5285



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From: hwilson@cyber-imaging.com
To: TeslaFinance@tesla.com
CC:
Sent: Tuesday, June 14th 2022, 1:21:56 PM
Subject: RE: Tesla EIN number [refid:CI00684910]

OK. One more point. Now NC DMV is requiring the Power of Attorney to be notarized. Can you send me a notarized version?

Hal

Could you please follow up by email? Or Text? 919-673-5127

From: Tesla Finance <TeslaFinance@tesla.com>
Sent: Tuesday, June 14, 2022 3:15 PM
To: hwilson@cyber-imaging.com
Subject: Tesla EIN number [refid:CI00684910]

Hello,

Thank you for reaching out. We tried to call you back but received no answer. Per your request our EIN number is Tesla Finance, LLC: 46-3896777

Have a great day,

Torrean T.

Financial Services
12832 Frontrunner Blvd. Suite 100, Draper, UT 84020
E. TeslaFinance@tesla.com T. (844) 837-5285

