
From: Tesla Referral Program

Sent: Monday, August 9, 2021 5:04 PM

To: [REDACTED]

Subject: RE: Customer Request: Referral Program - Supercharging Referral [refid:CI00379EC4]

Hello [REDACTED],

Thank you for your patience. I am following up to let you know this concern has been resolved. You can now see these miles back in your loot box.

Best,

Tesla Referral Program

From: referralprogram@tesla.com

To: [REDACTED]

CC:

Sent: Monday, August 9th 2021, 1:23:12 PM

Subject: Customer Request: Referral Program - Supercharging Referral

Hello [REDACTED],

Thank you for contacting the Tesla Referral Program. I apologize for the delayed response, and any inconvenience this may have caused. We have received your concern regarding the charge sessions completed for Fort Drum being charged to your referral award. We are currently reviewing this concern. As new information is available I will provide an update.

Thank you for being part of the Tesla family and thank you for helping to accelerate the world's transition to sustainable energy.

Best,

Referral Program Specialist

[12832 Frontrunner Blvd. Draper, Utah 84020](https://www.tesla.com/support/referral-program)

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