

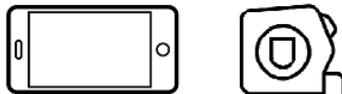


Prepare for Your Powerwall Installation

Congratulations on reserving your Powerwall! Before installation, we need some information about your home energy equipment and plans for using your Powerwall battery. Our engineering team will use this information to design the best system for your needs.

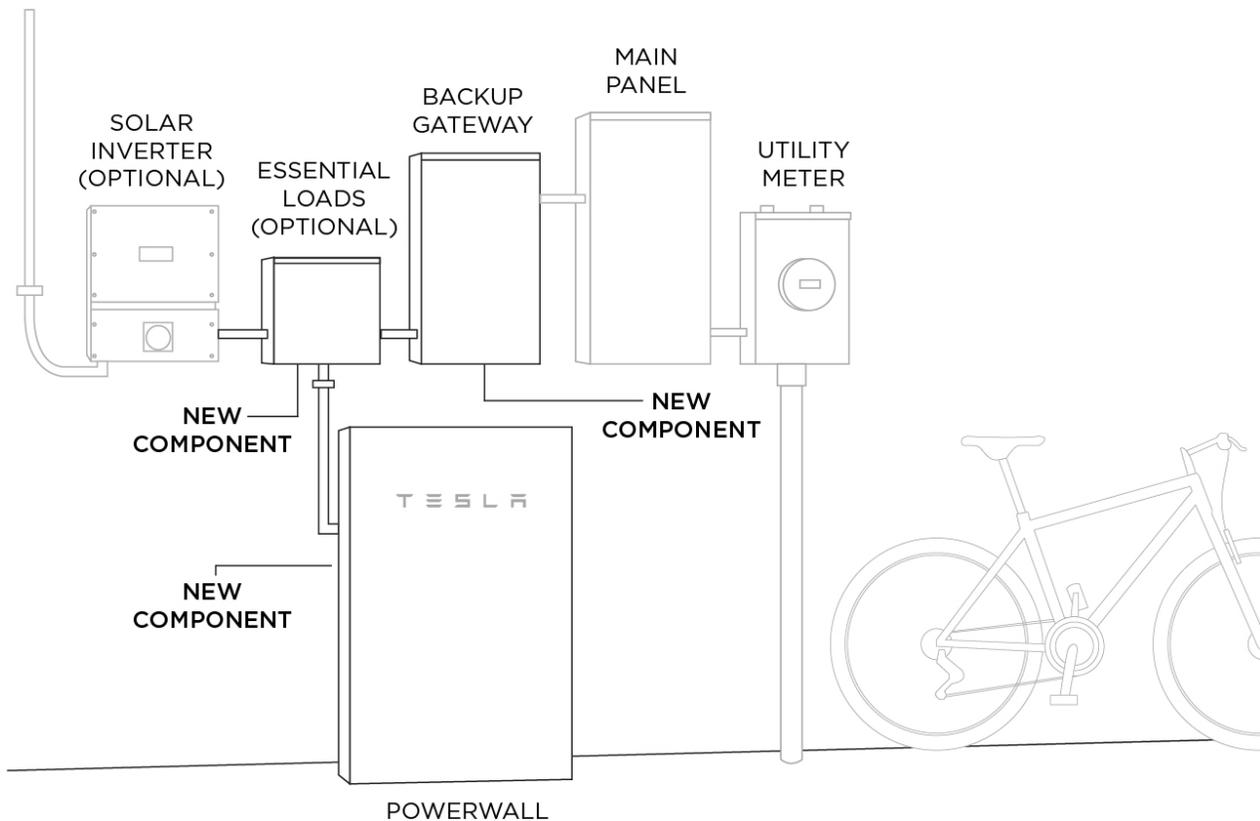
To get started, you will need a smart phone or tablet with a camera and a measuring tape. We recommend you fill out the form and upload photos directly from your phone or tablet. This typically takes 20-30 minutes.

Note: it is not possible to save and resume - the information you enter is saved only when the form is submitted.



If at any point you have questions or concerns, please call us at **(844) 534-6277**. We are happy to walk you through these steps over the phone or schedule a home visit with a technician. If you see exposed wires or feel unsafe, please stop and contact us.

Below is an example Powerwall home battery system installation



Your Name *

First Name

Last Name

Email *

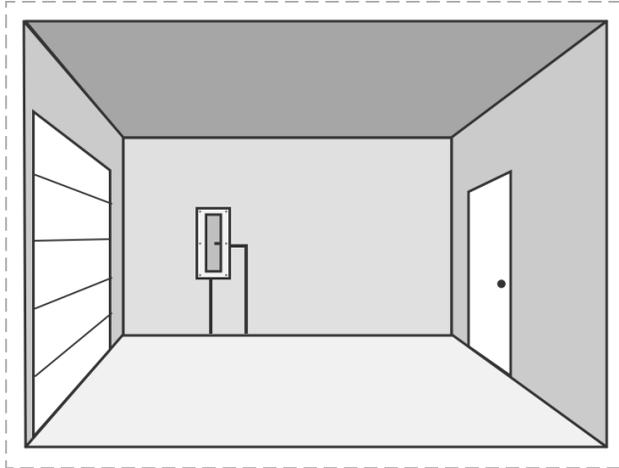
Your Powerwall Preferences

Where do you want to put your Powerwall and backup gateway?

- Best location: close to your main electrical panel
- Avoid: living spaces or un-permitted structures
- Avoid: close proximity to bedroom if sensitive to light from LED or sound (comparable to refrigerator)
- Allocate: 5 feet tall x 4 feet wide x 1 foot in depth for each Powerwall
- Allocate: 3 feet tall x 2 feet wide x 1 foot in depth for gateway near the Powerwall
- Maximum height from floor: 3 feet 4 inches

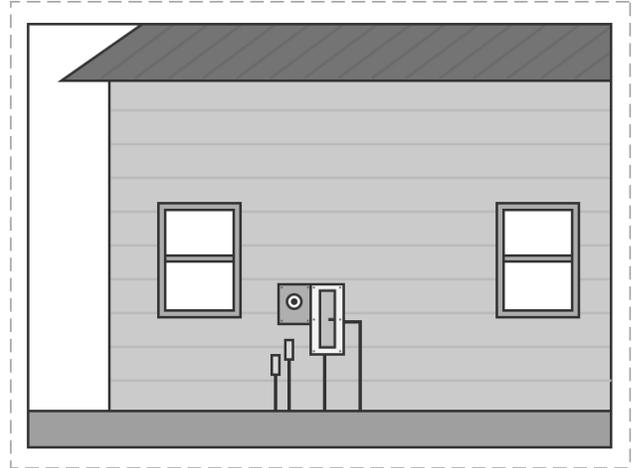
- Installation accessibility: must be possible to bring an object roughly the size of a refrigerator into this location
- Powerwall can be installed on the floor or the wall
- Exterior ground installation of more than one Powerwall may require concrete pad (typically +\$500)

Phone Picture Frame



Indoor Installation

Phone Picture Frame



Outdoor Installation

Take a wide photo shot including the floor up for context. Provide two options for our design team.

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Please share any notes on your location preferences and accessibility

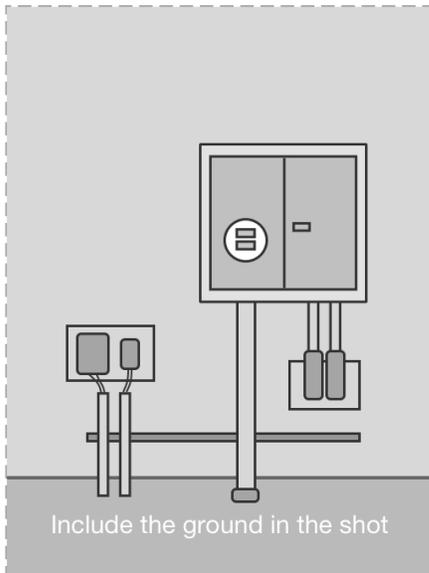
Your Home Electrical System Setup

Main Electrical Panel

My electricity meter is in a separate box from my main electrical panel.

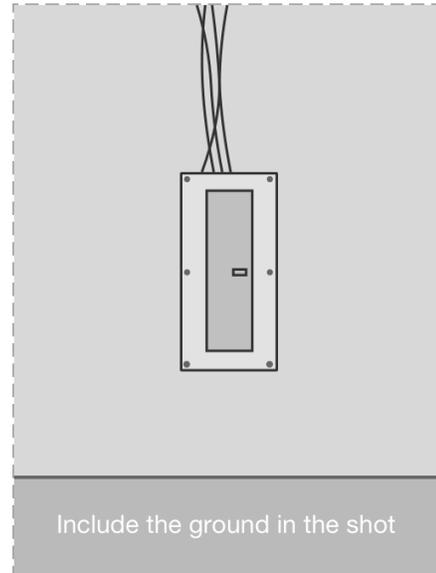
- The main electrical panel is a metal box containing your circuit breakers
- Your home may have sub-panels that look similar but are smaller

Phone Picture Frame



Typical Configuration

Phone Picture Frame



Main Panel Without Meter

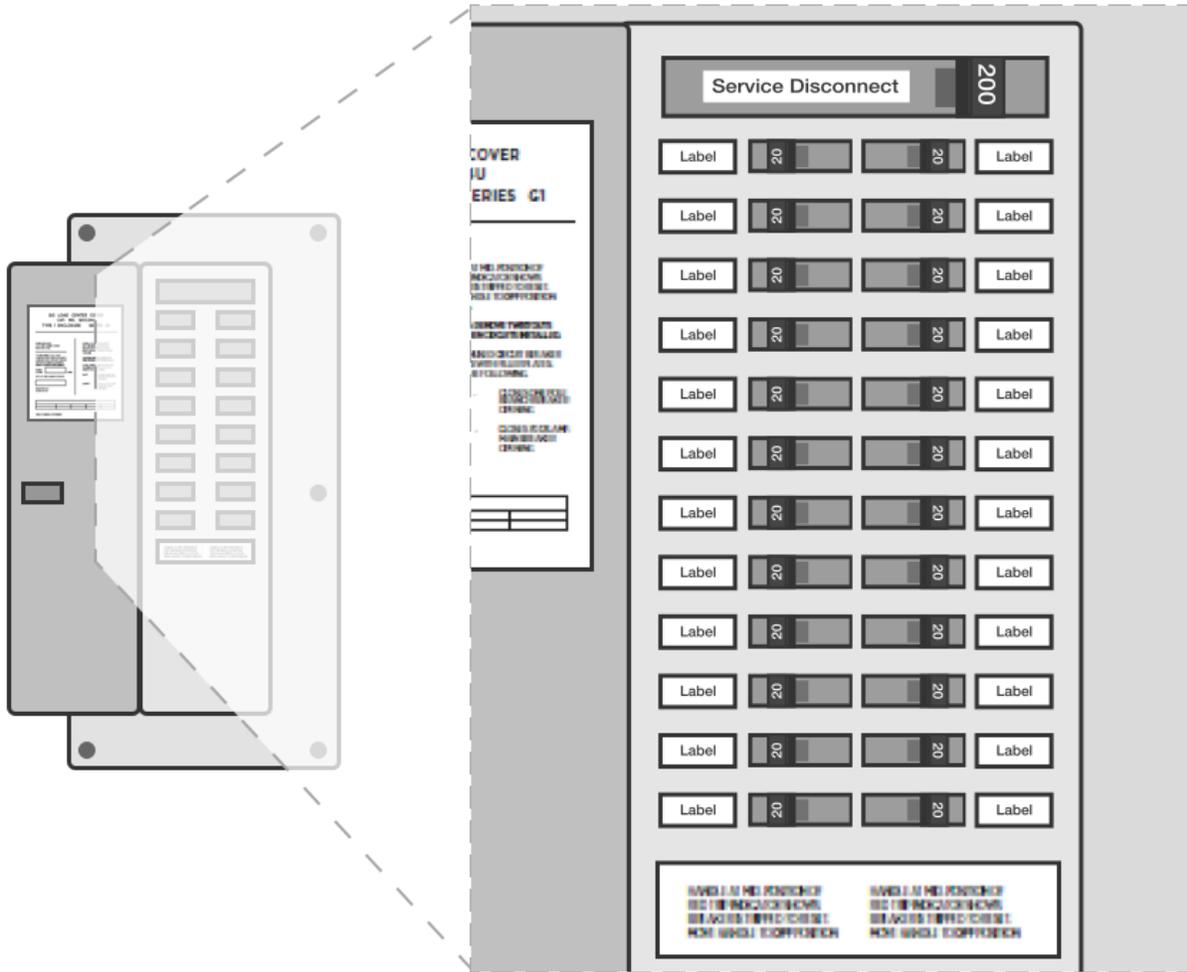
Take a photo of your main electrical panel, from the ground up for context.

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Circuit Breakers

Phone Picture Frame



Open the panel door and take a photo of the circuit breakers inside. Make sure labels and numbers on breakers are in focus and legible.

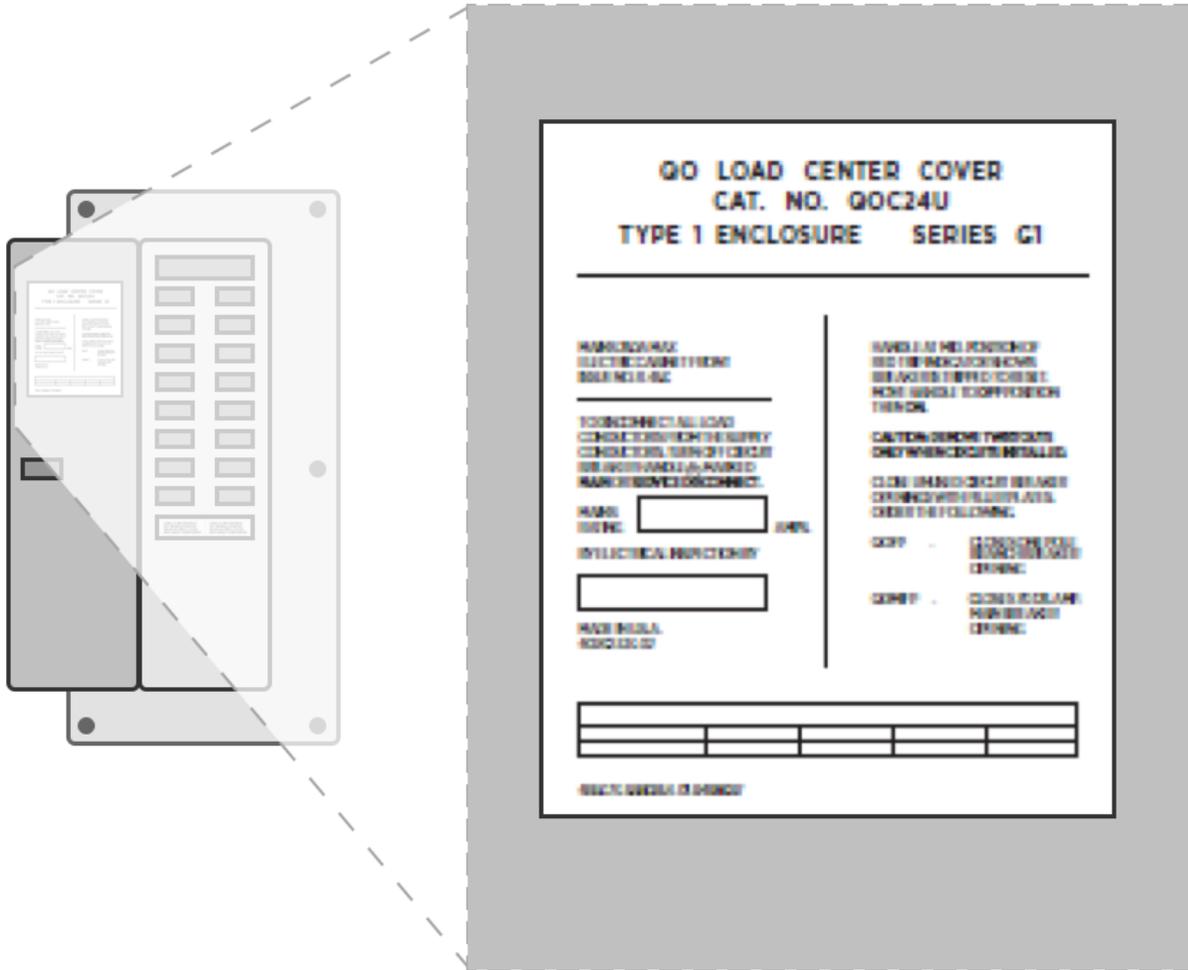
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Panel Manufacturer Label

- Usually located on the inside of the main panel door

Phone Picture Frame



Take a photo of the panel manufacturer label. Make sure the writing is in focus and legible.

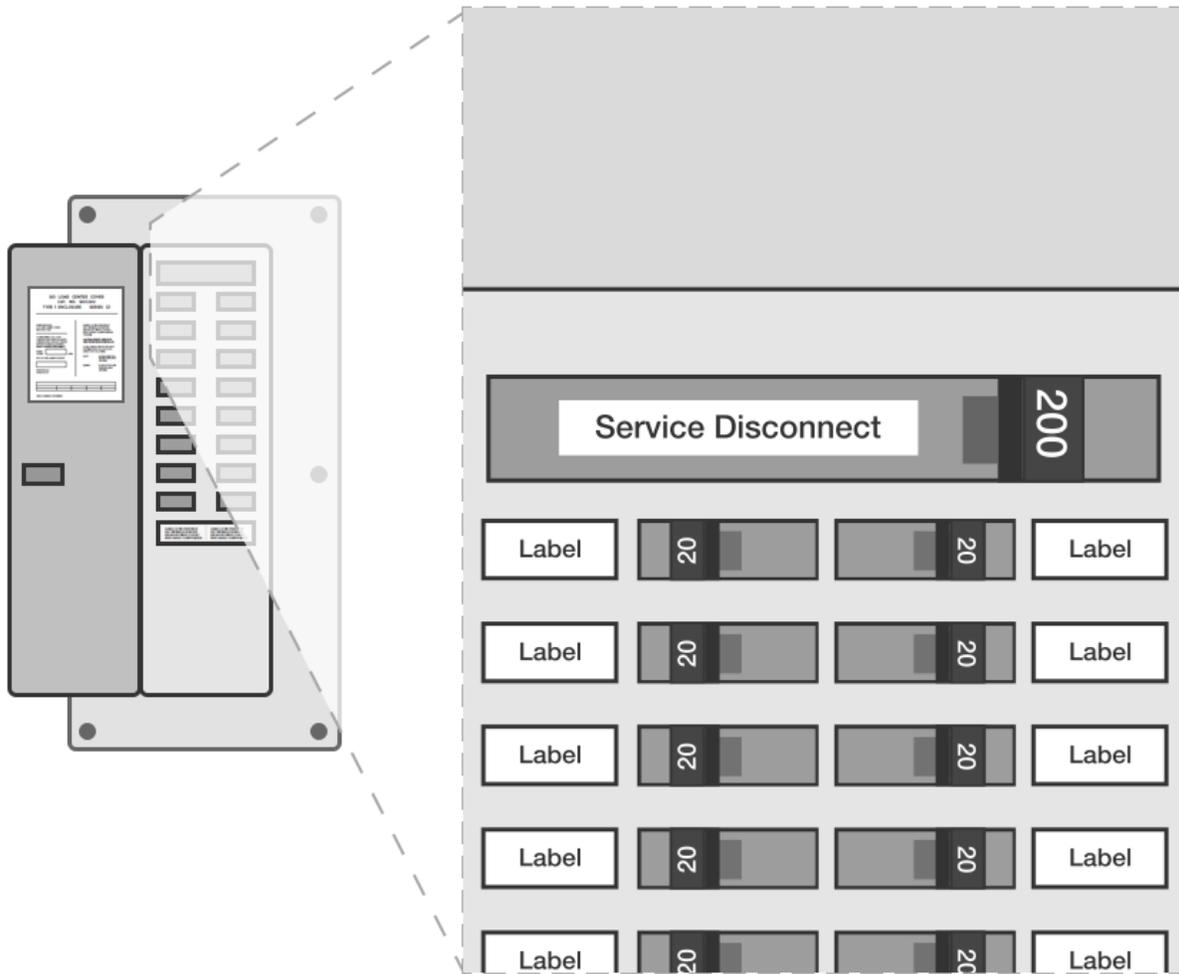
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Electrical Service Disconnect

- Usually located at the top of the panel and larger than the other breakers
- If it's not in the main panel, then it will be located in it's own enclosure near the main panel or electrical meter

Phone Picture Frame



Take a close-up photo of the service disconnect in the panel. Make sure that the number on the breaker is in focus and legible.

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What products do you already have in your home? (select all that apply)

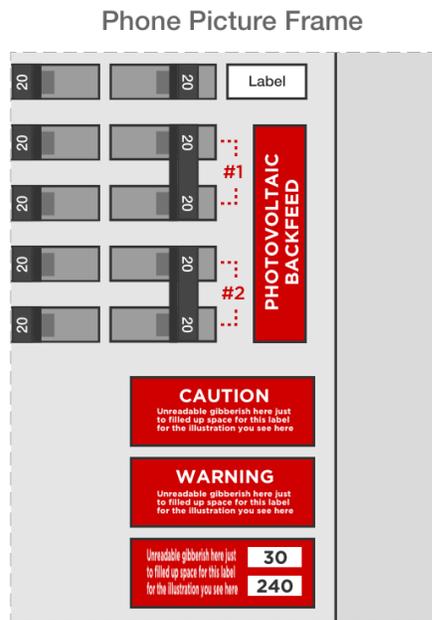
Existing solar panel system

Generator

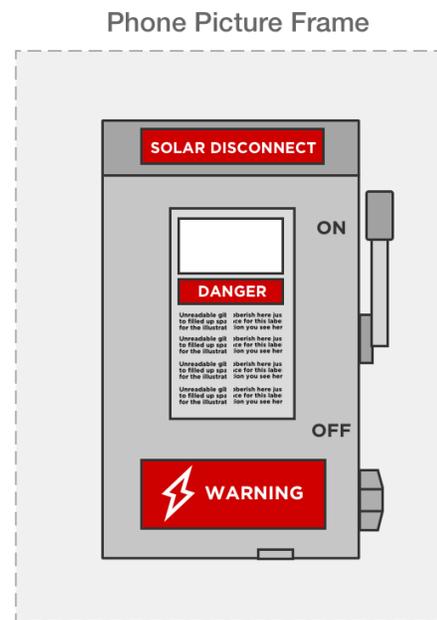
Existing battery system

Connection From Solar Inverter to Electrical Panel

- Usually a breaker connection or a handled disconnect identified with a red sticker.



Breaker Connection



Handled Disconnect

Take a photo of the solar breaker or there is no breaker, the handled disconnect.

Choose File No file chosen

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Besides the main electrical panel, how many additional electrical panels are in your home?

1

Circuit Breakers in Additional Electrical Panel 1

Open the panel door and take a photo of the circuit breakers inside. Make sure labels and numbers on breakers are in focus and legible.

Choose File No file chosen

File uploads may not work on some mobile devices.

Anything Else We Should Know

Please share any other notes on your Powerwall installation

Please share any feedback on this form

I would like to send in additional photos.

Feel free to send us additional information that you think will clarify the specifics of your installation.

Submit Form