

Cancel

Form

Submit

Verify pre-delivery vehicle records

Make sure the car you ordered is the car you're getting!

- Check for the correct full name and address on your paperwork
- Confirm the vehicle's VIN matches your paperwork
- Check the vehicle's "About" screen for any information that does not match the vehicle (found by tapping the car icon in the bottom-left, then tapping Software)
- Verify that the vehicle's Monroney record matches your configuration
- Verify that the vehicle's body color, interior, and wheels match what you configured

Exterior inspection

Panel gaps

Do a lap of the car, check for any obvious body panel misalignment, or large gaps

- Front of frunk properly aligns with where it meets the bumper
- Trunk arms properly align with where they meet the left and right quarter panels
- Headlights and rear lights are flush with the body
- Charging port is flush with the body

Paint condition walk-around

Looking for scrapes, damage, overspray, underspray, dents and dings. Include all trim and door handles.