



Tesla, Inc
3131 Auto Center Circle
Stockton, CA, US 95212
Ph.:

Service Estimate

SERVICE DEPARTMENT HOURS
Mon-Fri 8:00 a.m. - 5:00 p.m
Saturday-Sunday Sat, Sun: closed

B.A.R.# ARD00281020

| Invoice date | Invoice number |
|----------------------|-------------------------|
| 22-Jul-2022 | 3000-009-000 [REDACTED] |
| Due Date | |
| 22-Jul-2022 | |
| Date/Time Received | Date/Time Promised |
| 22-Jul-2022 09:35:28 | |
| Odometer In | Odometer Out |
| 63896 Miles | Miles |
| Ready Date | |
| | |
| Service Advisor | |
| B [REDACTED] | |

| Bill To |
|------------------------------|
| Lou [REDACTED] [REDACTED] |

| Mobile Phone | Additional Phone | | Vehicle Identification Number |
|--------------|------------------|----------------------|--------------------------------|
| +1[REDACTED] | | | 5YJXCAE[REDACTED] |
| Year | Model | License Plate Number | Colour |
| 2017 | MODEL X | | Midnight Silver Metallic Paint |

| Job Number | Description Of Work | Amount (USD) | | | | | | |
|------------|---|--------------|------------|----------|--------|------|--------|----------|
| 1 | <p>Concern: Customer states: Other - Shutter and or vibration during acceleration. Found a Service Bulletin that describes my issue - SB-19-39-001</p> <p>Correction: General Diagnosis</p> <p>Pay Type: Goodwill - Service</p> | 0.00 | | | | | | |
| 2 | <p>Concern: Check tire pressure and condition</p> <p>Correction: Check Tire Tread Depth</p> <p>Correction: Automated Tire Pressure Check</p> <p>Correction: Check and Adjust Tire Pressure</p> <p>Pay Type: Goodwill - Service</p> | 0.00 | | | | | | |
| 3 | <p>Concern: Replace Front Drive Unit Halfshafts</p> <p>Correction: Inspect Vehicle, Replace Front Halfshafts, and Axle Seal (Small Drive Unit)</p> <table><tr><td>Price</td><td>Adjustment</td><td>Subtotal</td></tr><tr><td>458.25</td><td>0.00</td><td>458.25</td></tr></table> <p>Parts Replaced or Added</p> | Price | Adjustment | Subtotal | 458.25 | 0.00 | 458.25 | 1,115.23 |
| Price | Adjustment | Subtotal | | | | | | |
| 458.25 | 0.00 | 458.25 | | | | | | |

| Part | Quantity | Unit Price | Price | Adjustment | Subtotal |
|---|----------|------------|--------|------------|----------|
| BOLT HF M6X25 PC88(2007206) | 4.00 | 3.00 | 12.00 | 0.00 | 12.00 |
| WASHER SAFETY M24X39(1020296-00-B) | 2.00 | 3.56 | 7.12 | 0.00 | 7.12 |
| NUT HF M24X1.5 [8.8] ZNFL-W(1020297-00-A) | 2.00 | 2.38 | 4.76 | 0.00 | 4.76 |
| NUT HF M10X1.25 PC10 PTP COLORED(2007090-00-C) | 2.00 | 0.27 | 0.54 | 0.00 | 0.54 |
| NUT HF M10X1.50 [10] ZNAL-W(1004351-00-A) | 2.00 | 0.59 | 1.18 | 0.00 | 1.18 |
| BLT BTNHD M10X1.50X57 [10.9] ZNAL-W(1004350-00-A) | 2.00 | 1.19 | 2.38 | 0.00 | 2.38 |
| HALFSHAFT ASSEMBLY, FRONT, SMALL DRIVE UNIT, LEFT HAND SIDE(1553109-00-B) | 1.00 | 125.00 | 125.00 | 0.00 | 125.00 |
| OUTPUT AXLE SEAL, 3DU, 40 X 67(1108557-00-A) | 1.00 | 4.00 | 4.00 | 0.00 | 4.00 |
| HALF SHAFT - FRONT RIGHT(1027115-00-D) | 1.00 | 500.00 | 500.00 | 0.00 | 500.00 |
| Parts Subtotal 656.98 | | | | | |
| Pay Type: Customer Pay | | | | | |
| Total Parts Amount 656.98 | | | | | |
| Total Labor Amount 458.25 | | | | | |

Service Center hourly rate: USD 195

All parts are new unless otherwise specified.

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla may update your vehicle's software in the course of a repair or as part of the standard vehicle maintenance process per your owner's manual and New Vehicle Limited Warranty; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

| | |
|--------------------|----------|
| Total Parts (USD) | 656.98 |
| Total Labor (USD) | 458.25 |
| Discount | 0.00 |
| Subtotal (USD) | 1,115.23 |
| Tax | 59.13 |
| Total Amount (USD) | 1,174.36 |

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla-issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade-in or exchange agreement, which will only be presented to you for examination and not returned.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

Signature:

Date:

Warning: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

FullName:

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

You further agree and acknowledge that:

- Tesla is not responsible for loss or damage to the vehicle or any articles left in the vehicle in case of fire, theft, hail, wind, or any other causes beyond its control;
- Tesla personnel will turn off any photo or video capturing devices, such as dashboard cameras, once they receive the vehicle in preparation for service and your vehicle's Tesla dash cam will be enabled when you pick up your Tesla from this Service visit;
- Labor charges are not based solely on actual service personnel's time but are aggregate prices for specific services or repairs, which may include flat rates based on industry manuals and vehicle condition;
- Waste storage and disposal fees are charged separately when applicable to specific services or repairs, and represent costs and profits to Tesla which are calculated based on average annualized costs across Tesla service facilities;
- Items purchased over the counter or online directly from Tesla may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied);
- Tesla-branded parts purchased directly from Tesla over-the-counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at <https://www.tesla.com/support/vehicle-warranty>;
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
- If any repair, storage and other applicable fees remain unpaid for thirty (30) days after a request for payment, Tesla may pursue collection and you will be responsible for paying all reasonable attorney's fees and costs for such collection;
- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;
- The repair work may not be completed prior to the date and time noted under Date/Time Promised and Tesla may adjust the estimated completion date upon notification to you and is not responsible for any delays caused by the unavailability of parts or parts shipments; and
- Tesla (and any of its subsidiaries) may contact you via emails, calls, SMS or other messages including through the Tesla app (collectively, "messages") to obtain authorization and provide updates regarding this Service visit and your vehicle. Standard SMS message and data rates may apply. You can withdraw your consent to receive automated SMS messages at any time by replying "STOP" or providing written notification to Tesla's customer representative.