

Tesla Model X

Delivery Checklist – February 2018

Some things you might want to have handy, before the car turns up, are:

- Your phone (to test in the car and take lots of pictures/videos)
- A friend to take photos/videos - you'll be too busy!
- A USB stick with some music (to test the USB ports, possible bass resonance and to make sure it fits OK, format it as FAT32. Currently NTFS and ExtFat filesystems don't work)
- A pen to check off what you verified and note down possible flaws.

Disclaimer: This is a long list. The last months there seem to be less issues and no new issues popped up. Many issues are possibly outdated. You might find it useful to have the Delivery Specialist explain everything to your partner while you check the points – checking everything takes about 40 minutes. It gave me a good feeling to know that I discovered the flaws prior to driving away with my magnificent machine. Discovering flaws afterwards, one by one, is an annoying experience we want to prevent, yet the Service Centers are always correct otherwise. Luckily Tesla Service is great and fixes everything. Additions/remarks are welcome by email too: jasper@linux.com

1. Basic

- 1) Make sure VIN matches paperwork – it's located behind at the drivers side, below behind the window.
- 2) Do they have Front and rear floor mats?
- 3) 'Tesla' license plate frame? Front license plate mount?
- 4) Mobile Connector (MC) cable with standard adapters and carry bag. Do you need another charger adapter? They might be in stock at the service center – better to ask beforehand.
- 5) Phone holster/iPhone adapter (maybe in a small Griffin plastic bag near cup holders?). The Android adapter can be mounted in the wrong direction (phone screen is hidden then – quick fix).
- 6) Latest software version? At the top of the 17" screen is a T (Tesla logo). Press that T and it takes you to a screen that shows your car and lists the current version of the software that you are running.
Check version on: <https://ev-fw.com/track-reports.php>
Now: **v8.1 Build 2018.4.5**

2. Optional Items

10. Towing hitch: is it present? Ask to show how to add and remove it. Otherwise difficult to find out yourself.

3. Potential delivery problems reported on TM forums

13. Scratches in paint

14. Underside damage from loading/unloading
15. Wheel scrapes
16. Black, sticky 'goop' on the windows. The felt seal may have come free and the glue/sealant is sticking to the window.
17. Poor radio reception (antenna was grounded to painted metal)
18. White on the underside of rear bumper (see photo)



4. Things that might be problematic - make sure they work

22. Mobile Connector latches and unlatches without problems
Make sure you push the cable in. Takes a bit of getting used to.
Can feel like it is in when it has stopped part way.
23. Charge Port Cover opens consistently (some stick). Remember the sensor for the Mobile Connector button transmitter is in the tailgate edge about 18" above and to the left of the charge port, not in the charge port itself
24. Verify that car charges properly from Supercharger too.
25. All doors close properly without strange sounds. Some alignment tolerance is deemed acceptable.
26. Check the front hood alignment: check for uneven panel gaps on left and right of the car. The panel gap differences are considered normal by Tesla in most cases. It's how the cars are build and shouldn't be considered a problem.
27. Doors open properly (presentation, handle touch, fob press, phone app).
28. Doors unlock with fob in range and auto lock when key fob out of range
29. A few users have reported problems with the map lights. You might not realize it but each one is 'pushable' to turn on/off. A handful of users reported problems at delivery or after a few days.
Give them all a push and make sure they work!
30. A small number of issues have been reported with the glove box sticking (doesn't open easily).
31. Check leather seats for pucker (hills) or wrinkles.
Creases on the edges are normal for this quality of leather.



More stuff:

38. Open your front doors and check if there is a gap between the small and larger window. The larger window should be resting on the rubber seal next to the small window. If there is a gap, even though it tightens when the door is closed, that could add to the wind noise. If all is good, then look at the glass alignment when the doors and windows are closed. Is the wind flowing across the glass surfaces where the glass is aligned in an aerodynamic manner? The top inch is on the outside (actually pocketed) of the glass but the rest of the rubber should be under the glass. If this sounds confusing; just inspect the quality of the rubber seal between the 2 windows of the driver door - and the front passenger door too.
39. Also check to make sure the back edge of the front doors are sealing properly too.
40. Check all seat belts (click and verify one is not twisted) and test seat sensors.
41. Front side Skid Plate (make sure and bend under the front hood to check this item) Skid plate is

located below the Frunk.

42. Check all USB ports (only the front ones can be used to play music, the other ones are for (slow) charging, A 12V adapter might provide more current for faster charging.

43. Ensure seats move smoothly and easily back/forward

44. Ask for your SUNSHADE (courtesy of Captain Sunshade) if it's missing

45. Check for cracks in the roof glass of the falcon wings or scratches



47. Bent chrome trim and torn gasket:

<https://teslamotorsclub.com/tmc/threads/recent-model-x-build-quality.74331/page-7>

48. Wiring can be exposed under driver seat, a net should keep things tidy

49. Airco makes every 30 seconds a low 'bonk' sound. On 29/3/2017: "A/C wasn't working" (no refrigerant)

50. Window makes a sound when opening or closing

51. When turning the steering wheel to the maximum it makes a 'clunk' sound



After first drive:

52. Squeaking chairs when abruptly accelerating or decelerating

53. Sound when braking

54. Tire Pressures too high (this is a common one) -check the label on the driver B pillar to get the right pressure for your car.

55. Listen for air leaks in the seals around the windows, this is bad for noise and climate control inside the car.