

Support

Vehicle Warranty

New Vehicle Limited Warranty

Your Tesla vehicle is protected by a 4 year or 50,000 miles (80,000 km) (whichever occurs first) New Vehicle Limited Warranty and 8 year or unlimited miles Battery and Drive Unit Limited Warranty. These warranties cover the repair or replacement necessary to correct defects in the materials or workmanship of any parts manufactured or supplied by Tesla that occur under normal use during the coverage period.

Extended Service Agreement

The Extended Service Agreement covers the repair or replacement necessary to correct defects in the materials or workmanship of most parts manufactured or supplied by Tesla during the coverage period, excluding the vehicle's lithium-ion battery and drive unit, which have their own separate warranty. Coverage is based upon the purchased agreement option and takes effect on the date that your original New Vehicle Limited Warranty expires.

2-Year Extended Service Agreement
2 years or 25,000 miles (40,000 km), whichever occurs first

4-Year Extended Service Agreement
4 years or 50,000 miles (80,000 km), whichever occurs first

Model S	Purchased within 180 Days ¹	Purchased after 180 Days ²
2-Year Extended Service Agreement	\$2,100	\$2,600
4-Year Extended Service Agreement	\$4,250	\$4,750

Model X	Purchased within 180 Days ¹	Purchased after 180 Days ²
2-Year Extended Service Agreement	\$2,400	\$2,900
4-Year Extended Service Agreement	\$4,800	\$5,300

¹ Purchase price if purchased within 180 days of the vehicle's date of initial delivery by Tesla.

² Purchase price if purchased after 180 days of the vehicle's date of initial delivery by Tesla.

Washington, New Mexico and Oklahoma state residents must purchase the extended service agreement directly at a **local Tesla Service Center** and may not be available for sale in certain areas. See your **Tesla account** for availability.

Frequently Asked Questions

What is the New Vehicle Limited Warranty?

Your Model S and X are covered by the New Vehicle Limited Warranty, which includes the Basic Vehicle Limited Warranty, the Supplemental Restraint System ("SRS") Limited Warranty, and the Battery and Drive Unit Limited Warranty.

The Basic Vehicle Limited Warranty covers the repair or replacement necessary to correct defects in the materials or workmanship of any Model S or X parts manufactured or supplied by Tesla that occur under normal use for a period of 4 years or 50,000 miles (80,000 km), whichever occurs first.

The SRS Limited Warranty covers the repair or replacement necessary to correct defects in the materials or workmanship of the vehicle's seat belts or airbag system manufactured or supplied by Tesla that occur under normal use for a period of 5 years or 60,000 miles (100,000 km), whichever occurs first.

The Battery and Drive Unit Limited Warranty covers the repair or replacement of any malfunctioning or defective Model S or X lithium-ion battery for a period of 8 years or unlimited miles/km, with the exception of the original 60 kWh battery (manufactured before 2015) that is covered for a period of 8 years or 125,000 miles

(200,000 km), whichever occurs first. To provide you with even more assurance, the Battery and Drive Unit Limited Warranty will also cover damage to your vehicle from a battery fire even if it is the result of driver error, subject to certain exclusions.

See your New Vehicle Limited Warranty in the touchscreen in the vehicle, or download it from the “My Documents” section of your [Tesla account](#), for further details.

What is the Tesla Extended Service Agreement?

Extended Service Agreements cover the repair or replacement necessary to correct defects in the materials or workmanship of most parts manufactured or supplied by Tesla during the coverage period, excluding the vehicle’s lithium-ion battery and drive unit, which have their own separate warranty. Coverage is based upon the purchased agreement option and takes effect on the date that your original New Vehicle Limited Warranty expires.

Can anyone purchase an Extended Service Agreement?

Owners (excluding 3rd party dealers and vehicles purchased from a 3rd party dealer) with Model S or X vehicles subject to the New Vehicle Limited Warranty which are still within the eligible purchase period can purchase the Extended Service Agreement.

What is the eligible purchase period for Tesla Extended Service Agreements, and what do they cover?

You may purchase the Extended Service Agreement no later than 30 days or 1,000 miles (1,600 km), whichever occurs first, past the expiration of your New Vehicle Limited Warranty. The Extended Service Agreement covers the repair or replacement necessary to correct defects in the materials or workmanship of most parts manufactured or supplied by Tesla during the coverage period, excluding the vehicle’s lithium-ion battery and drive unit, which have their own separate warranty.

If I choose not to service my Tesla vehicle, will this void my warranty or Resale Value Guarantee?

It is highly recommended that you service your Tesla vehicle every 12 months or 12,500 miles (20,000 km), whichever occurs first. If you do not follow this recommendation, your New Vehicle Limited Warranty will not be affected. During the agreement period of the Extended Service Agreement, your coverage may be affected if recommended service is not performed. See the Extended Service Agreement Terms and Conditions for further details. If you are financing your Tesla vehicle through Tesla Financing, you will only be eligible for the full Resale Value Guarantee if your Tesla vehicle is brought in for service per the above recommended timeline.

During my appointment, how will I get around if I need my vehicle?

We want your Tesla Service experience to be convenient and hassle-free. If you are within 15 miles (24 km) of the closest Service Center, a complimentary Valet can be sent out to retrieve your vehicle from your home or office and return it for you when the service is complete, if available. If service on your vehicle will take longer than 4 hours, a Service Loaner will be provided for you, if available. If a Service Loaner is unavailable, a rental car can be arranged.

Do I have to take my vehicle to a Tesla Service Center?

It is always best to bring your vehicle into a Tesla Service Center for any service needs. If you choose to bring your vehicle to a non-Tesla shop for any maintenance or repairs, please be aware that if problems occur, this could affect coverage under your warranty.

Why am I unable to purchase an Extended Service Agreement in my state?

In some states Tesla has not been granted approval by the state to sell our Extended Service Agreement. This is because each state has its own requirements, such as specific licenses or business qualifications, which we are working to acquire.

Does the New Vehicle Limited Warranty transfer to the new owner if I sell my Model S or X?

Your New Vehicle Limited Warranty will follow your vehicle and be transferred to the new owner when a vehicle ownership transfer is performed through Tesla.

Can I transfer my Extended Service Agreement to the new owner if I sell my Tesla vehicle?

Yes, you can transfer the unused portion of your Extended Service Agreement with the sale of your vehicle. The agreement will transfer to the new owner when the vehicle ownership transfer is processed through Tesla. Please refer to the Extended Service Agreement Terms and Conditions for more information.

Can Extended Service Agreements be added to the cost of the vehicle when financing Model S or X?

Extended Service Agreements cannot be added to the total cost of your Model S or X, whether you are financing or not. These plans can only be purchased separately.

Can I cancel my Extended Service Agreement? Can I upgrade or downgrade my Tesla Extended Service Agreement?

Yes, you can request to cancel your Extended Service Agreement at any time and receive a prorated refund, based on your claims history. Please refer to the Extended Service Agreement Terms and Conditions for more information.

You cannot downgrade or upgrade your Extended Service Agreement once you have purchased.

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