



For billing and service inquiries
1-866-701-7868
www.sce.com

Your electricity bill

Page 1 of 6

Customer account

[REDACTED]

Rotating outage

Group N001

Amount due \$1.81**Due by 07/28/21****Service account**

[REDACTED]

Date bill prepared

07/08/21

Your account summary

Previous Balance	\$1.71
Payment Received 06/11/21	-\$1.71
Balance forward	\$0.00
Your new charges	\$1.81
Total amount you owe by 07/28/21	\$1.81

Understand Net Energy Metering (NEM) billing

You are billed annually for your energy charges because they can be offset by energy credits over your 12-month billing period. Any charges not offset by credits will become due at the end of your 12-month billing period.

You also receive a monthly bill. It reflects the minimum amount due each month, which supports the cost of maintenance and operation for providing electricity.

Stay informed about your annual bill

Your new charges Due monthly	Year-to-date charges: -\$343.80 Settled at end of 12-month billing period (on or about 02/17/22)
Even if you have no year-to-date energy charges, you incur some monthly new charges.	You do not owe any energy charges as of this month. Only make a payment for this month's new charges. Keep track of your year-to-date charges, as you may have charges in the future. If you are a net generator at the end of your 12-month billing period, you may be eligible for net surplus compensation.
	You are in billing month 5 of 12.

Your cost varies by time of day

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574)

Tear here

Tear here



Customer account [REDACTED]
Please write this number on the memo of your check. Make your check payable to Southern California Edison.

Amount due by 07/28/21**\$1.81**

Amount enclosed

\$

[REDACTED]

[REDACTED]
6544 W WREN AVE
VICTORIA, CA 95801-1200

P.O. BOX 600
ROSEMEAD, CA 91771-0002

[REDACTED]

Ways to contact us

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted

Request a large print bill 1-800-655-4555

Multicultural services

Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card * 1-800-254-4123

*Residential customers only

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 19 days after the preparation date, which was 07/08/21.

- Reconnecting service that has been disconnected requires a Service Connection payment.
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.7% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating_outage.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power during the energy crisis are being repaid through this charge.
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 700541561148

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

☐

Every
Month

☐

One Month
only



Summer cost periods (Jun 01-Sep 30)

	Weekdays	Weekends & Holidays
On peak	4pm - 9pm	
Mid peak		4pm - 9pm
Off peak	12am - 4pm 9pm - 12am	12am - 4pm 9pm - 12am

Your past and current electricity usage

	Electricity (kWh)
Summer Season - Consumption	
On peak	10
Mid Peak	0
Off peak	205
Summer Season - Net Generation	
On peak	-88
Mid Peak	-20
Off peak	-79
Total electricity usage this month in kWh	28

Your next billing cycle for meter 222014-126812 will end on or about 08/05/21.

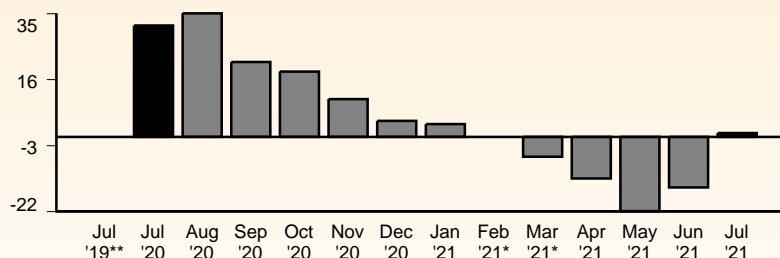
Consumption is the total amount of electricity imported from SCE.

Net generation is the amount of excess electricity exported to the grid by your generating system.

Total electricity usage is your system's total net generation minus your total consumption.

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 31.90 This year: 0.93



* Irregular billing period

** No data available

Details of your new charges

Your rate: TOUD-4-9PM

Billing period: 06/08/21 to 07/07/21 (30 days)

Delivery charges - Cost to deliver your electricity

Basic charge 30 days x \$0.03100
Bal of minimum charge

\$0.93
\$5.48

Your Delivery charges include:

- \$6.41 distribution charges

Generation charges - Cost to generate your electricity

Smart Energy Program Credit

-\$9.83

Your overall energy charges include:

- \$0.02 franchise fees

Nonbypassable charges (NBCs)

CTC, NDC, PPPC 215 kWh x \$0.01846
DWR bond charge 215 kWh x \$0.00580

\$3.97
\$1.25

Additional information:

- Service voltage: 240 volts
- Net Surplus Compensation option: Rollover

Subtotal of your new charges

\$1.80

State tax 28 kWh x \$0.00030

\$0.01

Your new charges

\$1.81

Things you should know

Changes to DWR Bond Charge on your bill

As of October 1, 2020, the DWR Bond Charge is being collected to support California's Wildfire Fund. This charge is no longer being used to repay bonds issued by the California Department of Water Resources (DWR) to cover the costs of buying power during the 2001-02 energy crisis. For more information on this change, please visit www.sce.com/understandyourbill.

Have you received a past due notice containing service disconnection language, or are you having trouble paying your bill?

For residential customers, SCE has suspended service disconnections for nonpayment because of the hardships caused by COVID-19, but Past Due notices containing service disconnection language may still be sent. SCE has also eliminated service reconnection fees for residential customers. If you are a residential customer and have received a Past Due notice containing service disconnection language or you are having trouble paying your bill, please call 1-800-950-2356 to discuss how we can help.

You may qualify for bill payment options (including a 12-month payment plan) and financial programs available to assist you such as SCE's CARE and FERA programs, which can help to reduce your bill. We can also connect you with community agencies that can provide additional assistance to you, and you may also qualify for SCE's Energy Savings Assistance (ESA) program for income-qualified residential customers. For more information, please visit www.sce.com/billhelp. Some CARE/FERA customers may also qualify to participate in SCE's Arrearage Management Plan (AMP), which offers forgiveness of eligible past due bill amounts when on-time payments of current charges are made. To learn more about AMP, please call 1-800-655-4555 or visit www.sce.com/careandfera.

Things you should know

Fixed Recovery Charge: SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity. For more information about the charge please visit sce.com/understandyourbill.

Rate Group	Fixed Recovery Charge (¢ / kWh)	Rate Group	Fixed Recovery Charge (¢ / kWh)
Non-CARE	0.053	TOU-8-Sec	0.030
CARE	0.000	TOU-8-Pri	0.027
GS-1	0.040	TOU-8-Sub	0.012
TC-1	0.070	AG&P < 200 kW	0.037
GS-2	0.040	AG&P >= 200 kW	0.025
GS-3	0.034	STANDBY/SEC	0.030
Street Light	0.008	STANDBY/PRI	0.027
		STANDBY/SUB	0.012

Details of your tracked charges

Your rate: TOUD-4-9PM

Billing period: 06/08/21 to 07/07/21 (30 days)

Delivery charges - Cost to deliver your electricity

Baseline credit	28 kWh x -\$0.07299	-\$2.04
Energy-Summer		
On peak	-78 kWh x \$0.22703	-\$17.71
Mid peak	-20 kWh x \$0.22703	-\$4.54
Off peak	126 kWh x \$0.17349	\$21.86

Generation charges - Cost to generate your electricity

SCE

Energy-Summer		
On peak	-78 kWh x \$0.18269	-\$14.25
Mid peak	-20 kWh x \$0.10086	-\$2.02
Off peak	126 kWh x \$0.07379	\$9.30

Energy Charge Total **-\$9.40**

Additional information regarding your Net Consumption/Generation:

- Your year-to-date energy charges total as of previous month: **-\$334.40**
- Your current month energy charge total: **-\$9.40**
- Your year-to-date energy charges: **-\$343.80**
- Your year-to-date kWh: **-1,537 kWh**

