



CARE

EV PROTECTION VEHICLE SERVICE AGREEMENT

DECLARATIONS:

APPLICANT INFORMATION

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

SELLER INFORMATION

SELLER NAME Xcelerate Auto, LLC		PHONE (800) 655-3509	EMAIL ADDRESS xcare@xcelerateauto.com	
MAILING ADDRESS 300 Davis St, Ste 120		CITY McKinney	STATE TX	ZIP CODE 75069

VEHICLE INFORMATION

YEAR 2017	MAKE Tesla	MODEL Model X	VIN # (MUST BE 17 DIGITS) [REDACTED]
STOCK/REFERENCE #	SALES PRICE	CURRENT ODOMETER READING [REDACTED]	MANDATORY SURCHARGE [REDACTED]

SERVICE AGREEMENT INFORMATION

SALE DATE/EFFECTIVE DATE [REDACTED]		AGREEMENT PRICE [REDACTED]	
COVERAGE X-CARE EV PROTECTION	DEDUCTIBLE \$100	ADD ON COVERAGE OPTIONS CUSTOMER TOTALS COMMERCIAL USE	

TERMS

TERM MONTHS 60	EXP RATE ON DATE [REDACTED]	TERM MILES 60000	EXP RATE ON MILES [REDACTED]
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This Vehicle Coverage requires a mandatory 30 day Waiting Period from Contract Purchase Date before Coverage takes effect.

APPLICANT'S ACKNOWLEDGMENT

I, the undersigned purchaser of this Contract, have read the entire Contract, the Declarations Section identifies the Coverage selected. The specific components covered are identified in the Schedule of Coverages Section. OR R Q U R M N S AND/OR D SCLOSUR S HA APPLY SP C CALLY OYOU PL AS R V W H SP CALS A R Q U R M N S S C O N O H S CON RAC Purchase of this Contract is not required in order to purchase or lease a vehicle or obtain vehicle financing. You may pay for this Contract by cash or by including it in the financing of Your Vehicle. This Contract has been financed below lien holder shall be entitled to any refunds resulting from cancellation. You cancel this Contract and do not receive a refund from the Selling Dealer or the Administrator or please contact the Insurance Company.

SP C A L S A R Q U R M N S SUP R C D ANY AND ALL APPL CABL POR ONS O H APPL CAN 'S ACKNOWL DG M N S C O N O H S APPL CA ON My signature below means that I have reviewed and understood the time and mileage limitations, coverage, maintenance requirements, and exclusions, and that the repair of non-covered components is excluded from coverage. I have reviewed the Coverage and options available. All the options I wish to purchase are clearly marked above. I have read and understood "Responsibilities Section" of this Contract, hereby declare that I have received the Contract and the above information is correct. UNDRS AND HA H CON RAC WLL B B W N H OBL GOR (ndurance Dealer Services LLC) AND APPL CAN

APPLICANT'S SIGNATURE	DATE
SELLER	AUTHORIZED SIGNATURE & TITLE
LENHOLDER	
LENHOLDER ADDRESS	CITY STATE ZIP CODE

GENERAL AGREEMENT PROVISIONS

I. NATURE OF AGREEMENT

This is a Vehicle Service Contract between the "Purchaser" (You) and the "Obligor" (Endurance Dealer Services LLC 400 Skokie Blvd Suite 105 Northbrook IL 60062 877 302 6721)

II. ENTIRE AGREEMENT

This Contract including the terms conditions limitations exceptions definitions and exclusions the Application form and the Declarations Section together with any endorsements if any constitute the entire Contract. No one other than the parties here to by mutual agreement may change this Contract or waive any of its provisions. This Contract gives You specific rights. You may have other rights which may vary from state to state in the United States or between provinces in Canada. Please see the Sections in this Contract for references to a specific information.

This Contract covers mechanical Breakdown and is for Your sole benefit and applies only with respect to the described Vehicle. This Contract shall be invalidated if there has been an inaccuracy ampering or alteration of the odometer mileage of the Vehicle so that the Vehicle's true and actual mileage is not shown on the odometer or cannot be determined if the odometer becomes inoperable during the term of this Contract. You must immediately notify Us and within fifteen (15) days of the odometer becoming inoperable provide documentation proving that the odometer has been repaired.

The standard Deductible amount is one hundred (\$100) dollars.

III. BREAKDOWN

In the event of a Breakdown of any covered part(s) the Administrator will provide for payment or reimbursement for preauthorized expenses incurred for the repair or replacement of the part(s) less any Deductible in accordance with the provisions contained within this Contract. Reasonable expenses are not to exceed the manufacturer's suggested retail price (MSRP) for parts and the repair facility's published hourly labor rate multiplied by the appropriate operation time as published in a national labor time guide. Replacement covered parts that have experienced a Breakdown may be made with original equipment manufacturer parts non-original equipment manufacturer parts re-manufactured parts or used parts at the Administrator's discretion.

The Contract provides benefits for "Breakdown" and "Wear and Tear" of "Covered Parts" insured by the Vehicle manufacturer as those terms are defined below.

IV. DEFINITIONS

The following definitions apply to words frequently used in this Contract.

Administrator Means Endurance Dealer Services LLC 400 Skokie Blvd Suite 105 Northbrook IL 60062 877 302 6721 (Texas license number 639 California license number OK11393 Oklahoma license number 44201382)

Breakdown Means the failure of a covered part under normal service. A covered part has failed when it can no longer perform the function for which it was designed solely because of its condition and not because of the action or inaction of any non-covered parts. Subsequent damages resulting from the Breakdown of a covered part are covered by this Contract with exceptions including but not limited to when You have aided or performed the recommended maintenance services or Your Vehicle.

Commercial Use Means any Vehicle used for the business purpose of providing rideshare services (Uber Lyft etc) courier work jobsite activities or has been issued commercial plates in the state in which it is titled or is used for a commercial enterprise. Usage must not exceed manufacturer's ratings and/or limitations. Commercial Use does not include the following which are excluded from Coverage under this Contract irrespective of whether the Commercial Use Option is selected: a Vehicle used for the purpose of farming or ranching pushing pulling or hauling material of any kind service or repair work rental taxi limousine or shuttle towing/wrecker service a Vehicle equipped with a dump bed cherry picker lifting or hoisting equipment or police emergency service or a Vehicle with a municipal tag. Vehicles used commercially for snow removal. Vehicles used for principally off road use prearranged or organized racing or competitive driving.

Contract Means this Vehicle Service Contract and Your completed Declarations Section.

Contract Period Means when Coverage under this Contract begins after expiration of the Waiting Period. The Waiting Period for this Contract is thirty (30) days from the date of Contract purchase. Any Breakdown that occurs prior to or during the Waiting Period is not covered. If this Contract is a continuation of coverage from another contract provided by Us and there has been no lapse or interruption in coverage under the initial contract the Waiting Period requirements are waived. This Contract expires when the Expiration Date or Miles Listed in the Declarations Section are reached whichever occurs first and/or when the Limit of Liability for the Contract has been reached.

Coverage Means the protection You selected as shown in this Contract.

Declarations Section Means the numbered document which is a part of this Contract lists information regarding You Your Vehicle Us and other vital information.

Deductible Means the amount You are required to pay as selected in the Declarations Section per repair visit for covered Breakdowns. Once a part is repaired or replaced under the terms of this Contract there will be no Deductible for future repairs on that part.

Expiration Date or Mileage Means the date and/or mileage when Your Contract is no longer in force. Your Contract expires when the Expiration Date or Miles Listed in the Declarations Section are reached whichever occurs first and/or when the Limit of Liability for the Contract has been reached.

Electric Vehicle (EV) An Electric Vehicle (EV) also referred to as an Electric drive Vehicle is an alternative fuel Vehicle which uses one or more electric motors for propulsion.

Pre-existing Means a condition that within all reasonable mechanical probability relates to the mechanical condition of Your vehicle prior to Contract purchase date and expiration of the Waiting Period.

Selling Dealer Means the dealer where this Contract was purchased.

Subsequent Damage Means the direct or immediate damage to a non-covered part occurring as a singular event or failure originating with the failure of a covered part.

Vehicle Means the Vehicle which is described in the Declarations Section.

Waiting Period Means the period of time specified in the Declarations Section that precedes the Coverage period of this Contract. The Waiting Period equals thirty (30) days from Contract purchase date. Coverage under this Contract begins upon expiration of the Waiting Period. No claims will be authorized or reimbursed during the Waiting Period.

We Us Our Means the Obligor Endurance Dealer Services LLC.

Wear and Tear Means the deterioration of a part beyond the manufacturer's specified tolerances that occur naturally over time and under normal operating conditions.

You Your Means the Contract Purchaser shown in the Declarations Section or the person to whom this Contract was properly transferred.

V. LIMIT OF LIABILITY

Section of this Contract (excluding axle and license fees).

Our liability or a single Breakdown shall not exceed the actual cash value of Your Vehicle at the time of Breakdown as determined by the NADA Used Car Guide (with consideration of deduction or the cost of repairs associated with said Breakdown).

Our liability or incidental and consequential damages including but not limited to personal injury physical damage property damage loss of use of Your Vehicle loss of time loss of wages inconvenience and commercial loss resulting from the operation maintenance or use of Your Vehicle is expressly excluded.

VI. CONTRACT PERIOD

Coverage under this Contract begins after expiration of the Waiting Period. The Waiting Period for this Contract is thirty (30) days from the date of Contract purchase. Any Breakdown that occurs prior to or during the Waiting Period is not covered. If this Contract is a continuation of coverage from another contract provided by Us and there has been no lapse or interruption in coverage under the initial contract the Waiting Period requirements are waived. This Contract expires when the Expiration Date or Miles Listed in the Declarations Section are reached whichever occurs first and/or when the Limit of Liability for the Contract has been reached.

VII. RESPONSIBILITIES

A. YOUR MAINTENANCE REQUIREMENTS:

You must have Your Vehicle checked and serviced in accordance with the manufacturer's recommendations as outlined in the Owner's Manual. NO. Your Owner's Manual lists different servicing recommendations based on Your individual driving habits and climate conditions. You are required to follow the maintenance schedule that applies to Your driving habits and climate conditions. Failure to follow the manufacturer's recommendations that apply to Your driving habits and climate conditions may result in the denial of Coverage. If an Owner's Manual was not provided with Your Vehicle You can contact Your Vehicle's manufacturer for maintenance requirements.

is required that verifiable receipts be retained for all maintenance services. You must retain verifiable receipts proving purchases of all required parts and materials necessary to perform the required maintenance confirming the date and mileage for the services performed. Maintenance and/or service work receipts will be requested by the Administrator.

B. FILING A BREAKDOWN CLAIM:

In the event of a Breakdown You must take immediate action to prevent further damage. This Contract will not cover the damage caused by continued operation or by not securing a timely repair of the failed component. The operator is responsible for observing Vehicle warning lights and gauges or any other signs of overheating or component failure and taking appropriate action immediately. Failure to do so may result in the denial of Coverage. Your Vehicle incurs a Breakdown. You must take the following steps to file a claim:

1. Obtain Authorization from the Administrator.

- a or esla vehicles prior o any repair being made call 877-302-1715 o regis er Your claim and receive ur her ins ruc ions Any claim or repairs wi hou prior regis ra ion will no be covered excep as provided under mergency Repairs (#7 below) he amount au horized by he Adminis ra or is he maximum amount ha will be paid or repairs covered under he erms o his Con rac Any additional amount mus receive prior approval
 - b or all o her vehicles ake Your Vehicle o a licensed repair acili y cer i ed in servicing elec ric vehicles Your Vehicle breaks down re urn o he Selling Dealer i possible or prac ical his is no possible or prac ical ake Your Vehicle o any licensed repair acili y cer i ed in servicing elec ric vehicles A "licensed repair acili y is de ined as a or-pro i veni y recognized by he sa e in he business o repairing mo or vehicles
- 2 Provide he licensed repair acili y wi h a copy o Your Con rac and/or Your Con rac number i possible
- 3 Prior o any repair being made ins ruc he service managers a he licensed repair acili y o con ac he Adminis ra or o ob ain an au horiza ion or he claim Any claim or repairs wi hou prior au horiza ion will no be covered excep as provided under mergency Repairs (#7 below) he amount au horized by he Adminis ra or is he maximum amount ha will be paid or repairs covered under he erms o his Con rac Any additional amount mus receive prior approval
- 4 Au horize ear-Down and/or nspec ion – n some cases You may need o au horize he licensed repair acili y o nspec and/or ear-down Your Vehicle in order o de rmine he cause and cos o he repair You will be responsible or these charges i he ailure is no covered under his Con rac We reserve he righ o require an nspec ion o Your Vehicle prior o any repair being made
- 5 Review Coverage – A er he Adminis ra or has been con ac ed review wi h he service manager wha will be covered by his Con rac
- 6 Pay any Applicable Deduc ible – You mus pay o he licensed repair acili y any required Deduc ible We will reimburse he licensed repair acili y or You or he cos o he work per ormed on Your Vehicle ha is covered by his Con rac and previously au horized less he Deduc ible Once au horiza ion is ob ained and he repair is comple ed all repair orders and documenta ion mus be submi ed o he Adminis ra or wi in hir y (30) days (hree hundred and six y- ive (365) days in Wisconsin) o be eligible or payment
- 7 mergency Repairs – Should an emergency occur which requires a repair o a Breakdown o be made a ime when he Adminis ra or s o ice is closed ollow he claim procedures above wi hou au horiza ion and We will make reimbursemen o You or o he licensed repair acili y in accordance wi h he Con Rac provisions i he repair is Covered You mus call he Adminis ra or s o ice wi in ive (5) business days rom he da e o repair o de rmine i such repair will be covered by his Con rac

or claim assis ance please con ac he Adminis ra or a 877-302-6721 NO CLAMS WLLB PADUNL SSYOU OLLOW HS PSOU LNDABOV Adminis ered by ndurance Dealer Services LLC 400 Skokie Blvd Sui e 105 Norbrook L 60062 877-302-6721

C R GHT TO RECOVER PAYMENT:

f You have a righ o recover funds ha We have paid under his Con rac agains ano her par y (such as a manufac urer's warran y claim par s warran y insurer o her service con rac e c) Your righ s shall become Our righ s You agree o provide reasonable assis ance o help Us o recover these funds We shall recover only he excess af er You are fully compensa ed for Your loss

VIII. SCHEDULE OF COVERAGE

A X CARE EV PROTECT ON

X CARE EV Pro ec ion provides for paymen or reimbursemen of cos s au horized by he Adminis ra or o repair or replace any Breakdown of all par (s) or componen (s) including seals and gaske s excep hose lis ed under he "Wha s No Covered" Sec ion of his Con rac less Your Deduc ible amount in accordance wi h all erms and condi ions of his Con rac (Seals & Gaske s Coverage included only on Vehicle wi h less han one hundred wen y- ive housand (125 000) miles a he ime his Con rac was purchased)

B ADD T ONAL BENEF TS:

- 1 Subs i ue ranspora ion n he even of a covered Breakdown We will pay or reimburse You for receipt ed expenses o ren a replacemen vehicle (from a licensed ren al agency) or for al rna e public ranspora ion while Your Vehicle is a licensed repair facili y Coverage will be provided o You on he following basis up o a maximum of fif y (\$50) dollars per day and a maximum of wo hundred and fif y (\$250) dollars for each repair visi

o al Repair Cos s	\$0 – \$400	\$401 – \$800	\$801 – \$1200	\$1201 – \$1600	\$1 601+
Maximum Ren al Days	One Day Ren al	wo Day Ren al	hree Day Ren al	our Day Ren al	ive Day Ren al

- 2 24-Hour Roadside Assis ance Services and Bene is All roadside assis ance services and benef is are adminis ered hrough QU S OW NG S RV C S LLC 106 W olles Drive Sain Johns M 48879 in Cali ornia by Ques Mo or Club o Cali ornia in Alabama and U ah by Ques owing nc all en i es being individually and collec ively referred o as Ques owing Services

- a mergency Roadside Service 24 hour Roadside Service is provided when Your covered Vehicle (as described in he Declara ions Sec ion) is disabled while his Con rac is in effec and is available by calling 877-488-2418 Please provide he dispa cher wi h Your Con rac Number (which is on he op righ of Your Con rac)
- b Mechanical irs Aid Any service requiring a minor adjus men (exclusive of par s) o enable he covered Vehicle o proceed under i s own power (where available) You are responsible for he cos of any par s delivered
- c ire Service The changing of fla ire on he covered Vehicle wi h Your provided spare
- d Ba ery Service A emp ing o s ar he covered Vehicle wi h a por able EV ba ery charger
- e Delivery Service We will cover he cos of delivering needed fluid o Your covered Vehicle a he disablemen loca ion (You mus pay for he cos of he ac ual fluids)
- f owing Service We will cover in o al any ow of he covered Vehicle up o fif y (50) miles or less o he Selling Dealer (if he Selling Dealer has vehicle repair capabili ies) f he Selling Dealer is loca ed over fif y (50) miles from he disablemen loca ion or does no have repair capabili ies hen Your covered Vehicle may be owed o he neares al rna e qualifying repair facili y
- g Lockou Services f keys are locked inside he passenger compar men of he covered Vehicle a locksmi h will be dispa ched for services
- h Trip n rrup ion n he even of a Breakdown of a covered componen or par We will reimburse You up o a maximum of wo hundred (\$200) dollars per day for a maximum of five (5) days no o exceed a o al of one housand (\$1000) dollars for expenses incurred by You for meals and/or lodgng provided You cannot opera e Your covered Vehicle due o a Breakdown covered by his Con rac and are more han one hundred (100) miles away from home and expenses are incurred be ween he ime of Breakdown and he ime repairs are comple ed (The da e of Breakdown shall be considered he firs day) One (1) day's Trip n rrup ion expense shall be allowed for each eigh (8) hours or por ion hereof of required manual la ra e labor ime

Coverage You are en i led o one (1) service of any ype described in his Sec ion per seven y wo (72) hours Services available o You (subjec o he erms above) a no cos include owing por able EV ba ery charge fla ire change fluid delivery and lockou

Reimbursemen n he even Your Vehicle is disabled and You con rac ed for any of he above covered services on Your own You will be able o submi Your original receipt ed road service expenses for reimbursemen considera ion Maximum reimbursemen for any covered services con rac ed for by You is s ric ly limi ed o fif y (\$50) dollars per Breakdown (wo hundred (\$200) dollars per day for Trip n rrup ion) You mus send your original receipt ed roadside bills along wi h a comple ed claim form o QU S OW NG S RV C S LLC 106 W olles Drive Sain Johns M 48879

C ADD ON COVERAGE OPT ON S:

- 1 Commercial Use Op ion f You have selec ed Commercial Use Coverage as indica ed in he Declara ions Sec ion You have Coverage in accordance wi h he applicable erms of his Con rac even when he Vehicle is u ilized for a Commercial Use as defined in he Defini ions Sec ion of his Con rac COMM RC AL US OP ON MUS B S L C DA H M O PURCHAS O H S CON RAC AND CANN O B ADD D SUBS QU N O PURCHAS

IX. WHAT IS NOT COVERED

Unless expressly provided herein Coverage is no provided under his Con rac

- A or any repair or replacemen made wi hou prior au horiza ion rom Adminis ra or o Repair acili y
- B or main enance services and par s described in Your Vehicle s Owner s Manual as supplied by he manu ac urer and o her normal main enance services and par s which include bu are no limi ed o alignment s coolan s V ba ery/ba ery pack/drive rain ba ery cable uses in erior L D lighng hoses clamps bel s shock absorbers mobile connec or wall connec or any u ure connec ors and any rela ed charging adapt ers irs wheels wheel covers wheel lugs and lug nu s ire pressure sensors valve s ems ligh bulbs sealed beams lenses sa e y res rain sys ems (including air bags) brake ro ors brake drums brake pads brake pads speakers uphols ery pain glass rim moldings wea her s rip/body seals door bushings/bearings body panels shee me al bumpers rames and s ruc ral par s sub- rames bracke s convertible op assemblies vinyl op conversion van appliances shop supplies environmen al was e charges or disposal ees los or missing par s elec ronic diagnos ic equipmen ees reigh any repairs o correc rus corrosion wa er in rusion wa er rges ion wa er damage wa er leaks air leaks wind noise squeaks ra les odors manual clu ch sys em (ric ion clu ch disc pressure pla e hrow ou and pilo bearing) Any op ions/ equipmen no originally ins alled by he vehicle manu ac urer
- C or any damage and/or Breakdown resul ng rom damage caused o a Covered Par by impac or any o her ex rnal orce known or unknown collision ben or wis ed par s rus or corrosion sal environmen al damage con amina ion oxida ion lack o proper quali y or quan i y o luids or lubrican s damage caused when he opera ng empera ure exceeds he manu ac urer s maximum recommended olerances (as indica ed by gauges warning ligh s or audible warning sounds warped discolored or mel ed par s) Any Breakdown resul ng rom ac s o na ure including bu no limi ed o ligh ng ear hquake winds orm volcanic erup ion and reezng
- D or any loss caused by aul y or negligenc au o repair work improper servicing or ins alla ion o de ceive par s Any repair ha has been misdiagnosed by he Repair acili y any ailure ha cannot be veri ed as accura e or is ound o be inaccura e Any repair al era ion or modica ion o he vehicle ha was made inappropriately or he ins alla ion or use o luids par s or accessories made by a person or acili y no au horized or cer i ed o do so or any Breakdown caused by Your ailure o ollow he ins ruc ions in Sec ion V A YOUR MA N NANC R QUR M N S any Breakdown where main enance records per aining o a Breakdown have been requs ed by Us bu cannot be produced or verified or Breakdown as a resul o lack o normal main enance required by he manu ac urer s main enance schedule or Your Vehicle or new Vehicles ha do no have he ull manu ac urer s warran y in place or acknowledged by he manu ac urer Breakdown or ailure cos s ha should be covered by a manu ac urer s warran y recall or any o her dealer cus omer assis ance program Breakdown or ailure cos s ha should be covered by he warran y o par s or workmanship on a previously repaired or replaced componen regardless o he manu ac urer s or repairer s abili y o pay or such repairs or when he responsibili y or he repair is covered by an insurance
- G or any pre-exis ng condi ion or any Breakdown occurring prior o he Con rac Period or during he Wai ng Period or repor ed a er he xpira ion Da e or Mileage or i he in orma ion provided by You or he repair acili y cannot be veri ed as accura e or is ound o be decep ively inaccura e

- H or any Breakdown caused by failure of main air proper levels of lubrication lubricant blockage coolant blockage or lack of lubrication Repairs of seized or damaged parts due to operation without sufficient oil or coolant
- or loss of time expense storage charges loss of use of Vehicle loss of profits income or other consequential damages including but not limited to loss or damage or injury to persons or property resulting from Breakdown or any other covered parts
- J or accident or loss or damage caused by physical damage collision or upset road hazard falling objects fire theft larceny hail explosion lightning earthquake winds storm water flood malicious mischief vandalism riot civil unrest negligence abuse or misuse overloading the vehicle use of the vehicle as a stationary power source or lack of normal maintenance required by the manufacturer's maintenance schedule or Your Vehicle
- K or any Breakdown caused by rust residue electrolysis or corrosion or any Breakdown caused by the failure of any nuts bolts or fasteners unless in normally lubricated
- L or any Vehicle has been issued a recalled item including but not limited to salvage/re-undable salvage the assembled dismanled scrap tire flood physical damage sal water frame change mo or change body exchange junk or parts only or if said vehicle is a grey market vehicle or declared a lemon Any loss the odometer has failed been broken disconnected or altered or any reason the Vehicle's actual accumulated mileage cannot be determined
- M or a Breakdown or a covered component/parts caused by Your regular use of per reasonable repairs recommended by the dealer Repair facility or Administration or Any damage caused by failure of product Your Vehicle from other damage when a Breakdown has occurred or failure of have Your Vehicle owed to the service facility when continued operation may result in other damage Continued operation includes but is not limited to Your failure to observe warning lights gauges or any other signs of overheating or component failure such as loud leakage slipping knocking or smoking and no protecting Your Vehicle by continuing to drive creating damage beyond the initial failure Lack of mechanical knowledge is not an excuse or continued operation
- N or any part or repair has a repair facility or manufacturer recommends or requires to be repaired replaced adjusted or updated (including updating software or programming) in conjunction with a covered repair when a Breakdown or part has not occurred his includes modifications replacement or alteration of original systems necessitated by the replacement of an obsolete superseded redesigned or unavailable part
- O or Commercial Use Vehicles unless the appropriate Commercial Use Option is selected in the Declarations Section and the appropriate surcharge has been paid in which case only Vehicles that are being used for purposes that all within his Contract schedule in use Commercial Use will be covered
- P any alterations have been made to Your Vehicle or You are using or have used Your Vehicle in a manner not recommended by the manufacturer including but not limited to the failure of any custom or add-on parts trailer hitches all frame or suspension modifications lift kits and/or undersized or oversized tires No coverage is available or suspension reductions or undersized wheels or tires Also not covered are any performance modifications Any modification that voids the original manufacturer warranty will also void the Coverage provided under this contract
- Q or any Breakdown or failure occurring outside of the United States or Canada
- R or any repair or replacement of any covered part a Breakdown has not occurred or the wear on the part has not exceeded the tolerances allowed by the manufacturer under normal operating conditions or any part has a repair facility or manufacturer recommends or requires that it be replaced repaired or updated and is not a Breakdown is your responsibility and expense Damage to a covered part due to the failure of a non-covered part is also excluded

X. TRANSFER OF MANUFACTURER'S WARRANTY

You are responsible for the transfer and any applicable transfer fees to retain all manufacturers' warranties available on the vehicle listed in the Declarations Section of the Contract Failure to transfer the manufacturer's warranty can result in nonpayment of a claim if the manufacturer's warranty would normally have been in effect if the transfer had not been made

XI. GUARANTEE

Our obligations and the performance of You under this Contract are guaranteed and insured by a policy issued by Wesco Insurance Company (a California approved insurance Company) 59 Maiden Lane 43rd Floor New York NY 10038 866 505 4048 If a covered claim or refund is not paid within sixty (60) days (thirty (30) days in Arizona) after proof of loss has been filed You may file a claim directly with the insurance Company by contacting the insurance Company at the number provided above

XII. CANCELLATIONS

You may cancel this Contract at any time by forwarding Your written request within thirty (30) days after the request cancellation date to the Administration or if You or the lienholder cancel this Contract Coverage will terminate and will not be reinstated A copy of Your Contract and a notarized odometer statement indicating the odometer reading of Your Vehicle at the date of the request for cancellation will be required If this Contract is canceled by You or the lienholder within the first thirty (30) days of the date the Contract was mailed to You or thirty (30) days of the purchase date if the Contract was delivered to You at the time of sale and You have not incurred a claim ("Free Look Period") the Contract is void and the entire Contract purchase price will be refunded If the Contract is canceled by You or the lienholder after the Free Look Period or if a claim was incurred during the Free Look Period the unearned Contract purchase price will be refunded calculated on a pro rata basis The refund will be equal to the lesser amount produced using either the number of months this Contract was in force

or the number of miles in thousands of miles or portion hereof Your Vehicle was driven prior to cancellation less an administrative fee of fifty (\$50) dollars include with Your refund request proof that there is no lien or outstanding credit obligation against this Contract If such proof is not provided or if there is a lien or outstanding credit obligation against this Contract the lienholder or creditor will be named with You as a joint payee of the refund

We may cancel this Contract based on one or more of the following reasons (1) Your Vehicle's odometer is disconnected or altered (2) Your Vehicle is used in a manner not covered by his Contract (3) You do not pay the Contract purchase price or (4) Your Vehicle has been altered beyond manufacturer's specifications If we cancel this Contract during the Free Look Period the entire Contract purchase price will be refunded If we cancel this Contract after the Free Look Period or if a claim was incurred during the Free Look Period the unearned Contract purchase price will be refunded calculated on a pro rata basis The refund will be equal to the lesser amount produced using either the number of months this Contract was in force or the number of miles in thousands of miles or portion hereof Your Vehicle was driven prior to cancellation If this Contract is cancelled because Your Vehicle is repossessed the lienholder or creditor will be the sole payee of the refund If this Contract is cancelled because of a total loss of Your Vehicle the lienholder or creditor will be the sole payee of the refund unless You provide the Administration or with proof that there is no lien or outstanding credit obligation against Your Vehicle If we cancel this Contract the refund will be paid within forty five (45) days of the effective date of the cancellation

In most cases if there is a refund due the amount will be processed by the Selling Dealer Any refunds owed will be paid or credited within thirty (30) days of the date We receive notice of Your request to cancel

XIII. CONTRACT HOLDER'S TRANSFER CONDITIONS

This Contract while in force may be transferred by You to the subsequent owner of the Vehicle for a fee of fifty (\$50) dollars payable to Us The subsequent owner must also transfer the manufacturer's warranty if available Written evidence of all required maintenance services must be provided to Administration or upon transfer Transfer is limited to an individual purchaser of the Vehicle (not a Dealer) and the title may not pass through a Dealer All terms and conditions of the original Contract will apply or the transferee Submission of a Transfer Application must be completed within thirty (30) days of the sale or transfer of the Vehicle to the subsequent owner The Transfer Application may be obtained from the selling Administration or Dealership/Entity Refer to Special Sales Requirements for any exceptions or additional requirements in relation to the transfer of this Contract

XIV. RENEWABILITY

This Contract may be replaced upon expiration in accordance with the guidelines outlined herein The request for replacement must be made at least thirty (30) days and one thousand (1,000) miles prior to the Expiration Date and Mileage of this Contract in order to qualify for a replacement Contract The Vehicle must meet the then current underwriting guidelines relative to the Vehicle eligibility and Coverage availability A full mechanical inspection of the Vehicle may be required If all the above criteria are met We may issue a replacement Contract A replacement Contract may be issued subject to the payment of the amount due on the type of Vehicle being covered for the Coverage purchased pursuant to the then current rates and guidelines

XV. ARBITRATION

This Contract requires binding arbitration if there is an unresolved dispute between You and Us concerning the Contract (including the cost of lack of or actual repair or replacement arising from a Breakdown) Under this Arbitration provision You give up Your right to resolve any dispute arising from this Contract by a judge and/or a jury You also agree not to participate as a class representative or class member in any class action litigation any class arbitration or any consolidation of individual arbitrations in arbitration a group of three arbitrators (each of whom is an independent neutral third party) will give a decision after hearing Your and Our positions The decision of a majority of the arbitrators will determine the outcome of the arbitration and the decision of the arbitrators shall be final and binding and cannot be reviewed or changed by or appealed to a court of law To start arbitration You must make a written demand to seek arbitration at the following address

ndurance Dealer Services LLC 400 Skokie Blvd Sui e 105
Norbrook L 60062

This demand must be made within one (1) year of the earlier of the date the Breakdown occurred or the dispute arose You and We will each separately select an arbitrator The two arbitrators will select a third arbitrator or called an "umpire" Each party will each pay the expense of the arbitrator or selected by that party The expense of the umpire will be shared equally by You and Us Unless otherwise agreed to by You and Us the arbitration will take place in the county and state in which You live The arbitration shall be governed by the Federal Arbitration Act (9 U.S.C.A. § 1 et seq.) and not by any state law concerning arbitration The rules of the American Arbitration Association (www.adr.org) will apply to any arbitration under this Contract The laws of the state of Illinois (withholding effect of its conflict of law principles) govern all matters arising out of or relating to this Contract and all transactions contemplated by the Contract including withholding limitation the validity in interpretation construction performance and enforcement of the Contract

XVI. SPECIAL STATE REQUIREMENTS

These special sales requirements apply if Your Contract was delivered in one of the following states and supersedes any other provisions herein of the contract

ALABAMA SPECIAL SALES REQUIREMENTS

Section X is amended as follows No administrative fee will be assessed for cancellations made during the Free Look Period A ten (10%) percent penalty per month will be added to any refund for a voided Contract not paid within forty five (45) days of receiving notice of cancellation from You The right to void the Contract is non-transferable and applies only to the original Contract Holder Any administrative fee for a cancellation by You outside of the Free Look Period shall not exceed twenty five (\$25) dollars If we cancel this Contract for a reason other than nonpayment or material misrepresentation by You We will provide You with a written notice Your last known address as reflected in Our files is the effective date of and reason for cancellation at least five (5) days prior to cancellation Section XV is amended as follows the laws of Alabama govern all matters arising out of or relating to this Contract and all transactions contemplated by the Contract including withholding limitation the validity in interpretation construction performance and enforcement of the Contract

ALASKA SPECIAL SALES REQUIREMENTS

Section X is amended as follows In Alaska You may file a claim directly with the insurance Company if a claim or refund is not paid within thirty (30) days after proof of loss has been filed Section X is amended as follows No administrative fee will be assessed for cancellations made during the Free Look Period The right to void the Contract is non-transferable and applies only to the original Contract Holder Any administrative fee for a cancellation by You outside of the Free Look Period shall not exceed the lesser of seven and

five (5%) percent of the Con rac purchase price or if y (\$50) dollars We may only cancel his Con rac for nonpayment of the purchase price if You have been convicted of a crime increasing the hazard covered by the Con rac fraud or material misrepresentation by You in obtaining the Con rac or in pursuing a claim hereunder a grossly negligent act or omission by You has substantially increases the hazards covered by the Con rac physical changes to the Vehicle makes it ineligible for Coverage or a substantial breach of Your duties hereunder We cancel his Con rac for a reason other than nonpayment of the Con rac purchase price or fraud or material misrepresentation by You in connection with obtaining the Con rac or pursuing a claim hereunder We will provide a written notice of cancellation to You at Your last known address as reflected in Our files a least five (5) days prior to the effective date of cancellation stating the reason for and the effective date of cancellation A penalty of ten (10%) percent of the purchase price per month will be added to any refund for a voided Con rac not paid within for five (45) days of receiving notice of cancellation from You A penalty of ten (10%) percent of the unearned pro rata purchase price per month will be added to any refund due for cancellations occurring after the initial hire (30) days or after a claim has been made within the initial hire (30) days that is not paid or credited within for five (45) days after We receive Your request to cancel A penalty of ten (10%) percent of the unearned pro rata purchase price per month will be added to any refund due that is not paid or credited within for five (45) days after We cancel

ARIZONA SPECIALS ARIZONA RUMINS

No matter what language or the contract contained herein Obligor will not exclude, cancel or void coverage under this Contract due to any of the following if known by You Us or the Selling Dealer Pre existing conditions prior use or unlawful acts relating to the Vehicle misrepresentation by either the Obligor or subcontractors or the Vehicle qualifying as a gray market high performance or GM diesel auto Further neither Obligor nor its assignees or subcontractors will cancel or void Coverage under this Contract due to the acts or omissions of the Obligor its assignees or subcontractors for their failure to provide correct information or their failure to perform the services or repairs provided in a timely competent or workmanlike manner Section X is amended to include "this Contract does not exclude Coverage if the odometer was tampered with prior to purchase" Section XV does not preclude You from Your right to file a complaint with the Arizona Department of Insurance Any fee charged for cancellations will be the lesser of fifty (\$50) dollars or ten (10%) percent of the gross amount paid by You Section X "What's Not Covered" item () is deleted

CALIFORNIA SPECIALS ARIZONA RUMINS

As Obligor Endurance is fully obligated for the performance of all duties hereunder including roadside services and benefits The Terms in the Declarations Section are amended as follows hire (30) day Waiting Period is added to the Contract term expiration Section V "Definitions" is amended as follows Breakdown Means the operational or structural failure of a covered part due to a defect in materials or workmanship A covered part has suffered a failure when it can no longer perform the function for which it was designed solely because of its condition and not because of the action or inaction of any non covered part Subsequent damages resulting from the Breakdown of a covered part are covered by this Contract with exceptions including but not limited to when You have failed to perform the recommended maintenance services or Your Vehicle Administrator Means Endurance Dealer Services LLC 400 Skokie Blvd Suite 105 Norbrook L 60062 877 302 6721 (Texas license number 639 California license number 0K11393 Oklahoma license number 44201382) The "Reimbursement" paragraph in Section V F 2 is deleted in its entirety Section V A is amended as follows You must have Your Vehicle checked and serviced in accordance with the manufacturer's recommendations as outlined in the Owner's Manual NO Your Owner's Manual lists direct servicing recommendations based on Your individual driving habits and climate conditions You are required to follow the maintenance schedule that applies to Your driving habits and climate conditions Failure to follow the manufacturer's recommendations that apply to Your driving habits and climate conditions may result in the denial of Coverage All verifiable receipts must be retained or any service work and may be requested The Administrator or may request receipts to verify Vehicle maintenance You perform Your own service You must retain all receipts that show purchase of materials used in Vehicle maintenance procedures The exclusion set forth in Section X A is amended as follows while owned by You Your odometer has ceased to operate and odometer repairs have not been made within a reasonable period of time or the odometer has been altered in any way subsequent to purchase The exclusion set forth in Section X G of this Contract is amended as follows For any pre-existing condition, for any

Breakdown occurring prior to the Effective Date and Mileage, or if the information provided by You, or the repair facility cannot be

verified as accurate or is found to be deceptive or inaccurate. We will not deny Coverage to You solely due to lack of verifiable receipts for maintenance services Section V "Reimbursement" is amended as follows in the event Question or Club of California fails or refuses to honor a claim You may contact the Administrator or direct to a 877 302 6721 Section X is amended to include the following if you are not satisfied with the insurance company's response you may contact the California Department of Insurance at 1 800 927 4357 or access the Department's internet website (www.insurance.ca.gov) Section X of this Contract is amended as follows if You cancel this Contract within six (60) days after expiration of the Waiting Period hire (30) days if the covered Vehicle was other than new when the Contract was purchased and no claim has been paid hereunder We will refund the entire Contract purchase price if You cancel this Contract six (60) days after expiration of the Waiting Period hire (30) days if the covered Vehicle was other than new when the Contract was purchased or if a claim has been paid during the first six (60) days after expiration of the Waiting Period hire (30) days if the Vehicle was other than new when the Contract was purchased You may cancel this Contract and We will pay a pro rata refund of the Contract purchase price based upon the greater of the time or mileage expired from the Contract purchase date and odometer reading a had a Cancellations after the first six (60) days hire (30) days if the covered Vehicle was other than new when the Contract was purchased are subject to an administrator fee of twenty five (\$25) dollars or ten (10%) percent of the purchase price whichever is less We may cancel this Contract within the first six (60) days after the date of purchase only upon providing You with a notice of cancellation a Your last known address as reflected in Our files stating the reason for cancellation posted marked before the six (60) days day after the date of purchase and We will pay a full refund of the Contract purchase price paid by You unless We have paid a claim hereunder or advised You in writing that We will pay a claim in which case We will pay a pro rata refund of the Contract purchase price based upon the greater of the time or mileage expired from the Contract purchase date and odometer reading a had a We may cancel this Contract for nonpayment or for fraud or material misrepresentation by You at any time by providing You with a notice of cancellation a Your last known address as reflected in Our files stating the specific grounds for the cancellation and We will refund the full amount paid by You for this Contract unless We have paid a claim hereunder in which case We will pay a pro rata refund of the Contract purchase price paid by You based upon the greater of the time or mileage expired from the Contract purchase date and odometer reading a had a If We cancel this Contract for any reason We will not charge an administrator fee or cancellation fee any refund due will be paid within hire (30) days of the date of cancellation the Contract will cease to be valid five (5) days after the date the notice of cancellation is posted marked and We will pay any claim reported to Us prior to the effective date of cancellation that is covered by this Contract For purposes of this paragraph a claim will be deemed to have been reported to Us if You have completed the first step required to report a claim pursuant to Section V B of this Contract For purposes of cancellation Vehicles with manufacturer warranties will be treated as new Vehicles Section XV is replaced in its entirety by the following Any controversy or claim arising out of or relating to this Contract or a breach hereof shall be settled by arbitration according to the California Arbitration Act You and We shall each pay a pro rata share of the expenses and fees of the neutral arbitrator or arbitrator's expenses of the arbitrator incurred or approved by the neutral arbitrator or not including counsel fees witness fees or other expenses incurred by You or Us for Our individual benefit in the event You are indigent all fees and costs charged or assessed exclusive of arbitrator or fees shall be waived You will not be required to pay any fees and costs including but not limited to the fees and costs of the arbitrator or provider organization or attorney or witness(es) incurred by Us in the event You do not prevail in the arbitration Judgment upon the arbitrator's award may be entered in any court having jurisdiction hereof The arbitrator shall not have the power to commit errors of law or legal reasoning and the award may be vacated or corrected on appeal to a court of competent jurisdiction for any such error You must notify the Administrator or in writing of Your intent to seek arbitration at the following address

COLORADO SPECIALS ARIZONA RUMINS

Endurance Dealer Services LLC 400 Skokie Blvd Suite 105
Norbrook L 60062

The policy number for Wesco Insurance Company is WC- WC-VSC-071812

CONNECTICUT SPECIALS ARIZONA RUMINS

Connecticut law requires an automobile dealer to provide a warranty covering certain classes of used motor vehicle as follows Used Vehicles with a sale price of three thousand (\$3 000) dollars but less than five thousand (\$5 000) dollars Coverage for hire (30) days or one thousand five hundred (1 500) miles whichever occurs first Used Vehicles with a sale price of five thousand (\$5 000) dollars or more Coverage for six (60) days or three thousand (3 000) miles whichever occurs first This law may cover the Vehicle You have purchased if so the following is added to this Contract in addition to the dealer warranty required by this law You have elected to purchase this Contract which may provide You with additional protection during the dealer warranty period and provides protection after the dealer warranty has expired You have been charged separately only for this Contract The required dealer warranty is provided free of charge Furthermore the definitions Coverage and exclusions in this Contract apply only to this Contract and are not the terms of the required dealer warranty The Contract Holder may cancel a any time for any reason Should this Contract expire while repairs covered under this Contract are in process the term of this Contract will be automatically extended to the date the Vehicle is released from the Repair Facility Section XV is amended as follows We are required to make reasonable efforts with You to resolve disputes regarding this Agreement If We cannot reach an agreement You may file a written complaint

with the State of Connecticut Insurance Department which may be mailed to State of Connecticut Insurance Department PO Box 816 Hartford CT 06142 0816 A written Consumer Affairs Written complaint must describe the dispute the price of the product and cost of repair and include a copy of this Contract

DISCOUNT COLUMBIAN SPECIALS ARIZONA RUMINS

Section X is amended as follows A ten (10%) percent penalty per month shall be added to a refund that is not paid or credited within for five (45) days after the return of the service Contract to the provider if You cancel on side of the Free Look Period the cancellation fee shall not exceed the lesser of ten (10%) percent of the gross provider fee paid by You or if y (\$50) dollars If We cancel this Contract We shall mail a written notice to You at the last known address We have on file for You a least five (5) days prior to cancellation by Us The cancellation notice shall state the effective date of cancellation and the reason for cancellation Prior notice of cancellation is not required if the reason for cancellation is nonpayment a substantial breach of duties by You relating to the Covered Vehicle or its use or a material misrepresentation by You to Us

LORDA SPECIALS ARIZONA RUMINS

LORDA H OBLIGOR/ADMINISTRATOR H S CONTRACT SW SCO NSURANCE COMPANY 800 SUPERIOR AVENUE 215 LOOR CL V LAND OH 44114 LORDA L C NS NO 01913 1-877-217-8931 Section X is amended as follows "i y (\$50) dollars is deleted and replaced with " or y (\$40) dollars Section X is amended as follows "within the first hire (30) days of the date the Contract was mailed to You or hire (30) days of the purchase date if the Contract was delivered to You at the time of sale and You have not incurred a claim ("Free Look Period")" is deleted and replaced with "within six (60) days after purchase ("Free Look Period")" The following language is deleted from Section X "or if a claim was incurred during the Free Look Period" if this Contract is cancelled We will not charge a cancellation fee No matter what language or the contract contained herein after this Contract has been in effect for six (60) days We may not cancel unless (1) There has been a material misrepresentation or fraud at the time of sale of this Contract (2) You have failed to maintain the Your Vehicle as prescribed by the Vehicle's manufacturer (3) The Vehicle's odometer has been tampered with or disabled and You has failed to repair the odometer or (4) You have failed to pay the premium amount due in which case We shall provide You notice of cancellation by certified mail The exclusion set forth in Section X P is amended to delete the following language "Any modification that voids the original manufacturer warranty will also void the Coverage provided under this Contract" The rate charged for the service agreement is not subject to regulation by the Florida Office of Insurance Regulation Every reference to "Endurance Dealer Services LLC 400 Skokie Blvd Suite 105 Norbrook L 60062 877 302 6721" inclusive or exclusive of any related contact information is

deleted and replaced with "Wesco Insurance Company 800 Superior Avenue E 21s Floor Cleveland OH 44114 Florida License No 01913 1 877 217 8931" Every reference to "877 302 6721" is deleted and replaced with "1 877 217 8931" The Applicant's Acknowledgment Section is amended to delete "Endurance Dealer Services LLC" and replaced with "Wesco Insurance Company" Section is amended to delete "Endurance Dealer Services LLC 400 Skokie Blvd Sui e 105 Norbrook L 60062 877 302 6721" replaced with "Wesco Insurance Company 800 Superior Avenue E 21s Floor Cleveland OH 44114 1 877 217 8931" Section V is amended as follows the definition of Administrator is amended to read as follows Administrator - Means Wesco Insurance Company 800 Superior Avenue E 21s Floor Cleveland OH 44114 Florida License No 01913 1 877 217 8931 The definition of We Us Our is amended to read as follows We Us Our - Means Wesco Insurance Company 800 Superior Avenue E 21s Floor Cleveland OH 44114 Florida License No 01913 1 877 217 8931 Section V B is amended as follows "877 302 6721" is deleted and replaced with "1 877 217 8931" and "Endurance Dealer Services LLC 400 Skokie Blvd Sui e 105 Norbrook L 60062 877 302 6721" is deleted and replaced with "Wesco Insurance Company 800 Superior Avenue E 21s Floor Cleveland OH 44114 1 877 217 8931" Section XV is amended as follows "Endurance Dealer Services LLC 400 Skokie Blvd Sui e 105 Norbrook L 60062 877 302 6721" is deleted and replaced with "Wesco Insurance Company 800 Superior Avenue E 21s Floor Cleveland OH 44114" Arbitration is non binding in the State of Florida Arbitration proceedings shall be conducted in the county in which You reside Section X is deleted in its entirety

GEORGIA SP CALS A R QUR M N S

We will not deny a claim under his Con rac for a Breakdown caused by sludge build up resulting from Your failure to perform recommended maintenance services The exclusion set forth in Section X P is limited to alterations made by You or with Your knowledge The exclusion set forth in Section X G is limited to pre existing conditions known to You and information provided by You The exclusion set forth in Section X Q is deleted in its entirety Section X is amended as follows We may only cancel his Con rac for fraudulent misrepresentation or nonpayment not even We cancel his Con rac subsequent to the Free Look Period We will retain a pro rata amount based on greater of the days in force or the miles driven related to the term of his Con rac and no administrative or cancellation fee will be assessed If You cancel his Con rac a any time no administrative or cancellation fee will be assessed All cancellations will conform to OCGA 33 24 44 Section XV is deleted in its entirety The last sentence in the exclusion set forth in Section X L is amended to read as follows "Any loss if the odometer has failed been broken disconnected or altered or for any reason the Vehicle's actual accumulated mileage cannot be determined subsequent to the purchase of his Con rac" The exclusion set forth in Section X D is amended to delete the following language "Any repair has been misdiagnosed by the Repair Facility" The Terms Section in the Declarations is amended as follows thirty (30) day Waiting Period is added to the Con rac term expiration

HAWAII SP CALS A R QUR M N S

Section X is amended as follows No administrative fee will be assessed for cancellations made during the Free Look Period A ten (10%) percent penalty per month will be added to any refund for a voided Con rac not paid within for five (45) days of receiving no ice of cancellation from You The right to void his Con rac is non transferrable and applies only to the original Con rac Holder If We cancel his Con rac We will mail to You a notice of cancellation a Your last known address as reflected in Our files setting the effective date and reason for cancellation a least five (5) days prior to cancellation However We will not provide a notice of cancellation if the reason for cancellation is nonpayment of the purchase price fraudulent misrepresentation or a substantial breach of Your duties under the terms of the Con rac

IDAHO SP CALS A R QUR M N S

Coverage afforded under his Agreement is not guaranteed by the Idaho Guarantee Association

ILLINOIS SP CALS A R QUR M N S

Section X is amended as follows Any administrative fee assessed by Us in connection with cancellation shall not exceed the lesser of ten (10%) percent of the purchase price or fifty (\$50) dollars

INDIANA SP CALS A R QUR M N S

Your proof of payment to the issuing dealer for his Con rac shall be considered proof of payment to the insurance Company which guarantees Our obligations to You providing such insurance was in effect at the time You purchased his Con rac The exclusion set forth in Section X K is amended as follows Any exclusion for pre existing conditions shall be limited to those pre existing conditions which were known to You Section XV is amended as follows Arbitration shall only be required upon mutual agreement by Us and You and shall take place in Your county of residence or other mutually agreed upon location The arbitration shall be mutually agreed upon by Us and You For information regarding arbitration and the rules applicable here to You may contact the American Arbitration Association a 800 778 7879 HS CON RAC S NO NSURANC AND S NO SUBJ C O ND ANA NSURANC LAW

IOWA SP CALS A R QUR M N S

This Con rac is subject to rules administered by the Iowa Insurance Division You may call the Insurance Division a 515 281 5705 Written inquiries or complaints should be mailed to the following address Iowa Insurance Division 1963 Bell Avenue Sui e 100 Des Moines A 50315 We will not use used parts to make a repair under his Con rac without prior written authorization from You unless such parts were rebuilt in accordance with Iowa Administrative Code Rule 191 103 6(5)a (9) Section X is amended as follows No administrative fee will be assessed for cancellations made during the Free Look Period Any administrative fee charged for a cancellation by You outside of the Free Look Period shall not exceed the lesser of ten (10%) percent of the Con rac purchase price or fifty (\$50) dollars A ten (10%) percent penalty per month will be added to any refund for a voided Con rac not paid within for five (45) days of receiving no ice of cancellation from You If We cancel his Con rac We shall mail a written notice of termination to You a least fifteen (15) days before the date of the termination Prior notice of cancellation is not required if the reason for cancellation is nonpayment of the purchase price a fraudulent misrepresentation by You to Us or a substantial breach of duties by the You relating to the Covered Vehicle or its use The notice of cancellation shall state the effective date of the cancellation and the reason for the cancellation If You cancel his Con rac We will mail a written notice of cancellation to You within fifteen (15) days of the date of termination

KANSAS SP CALS A R QUR M N S

Locksmith and Tire Service are not available

LOUISIANA SP CALS A R QUR M N S

Section X is amended as follows A ten (10%) percent penalty per month will be added to any refund for a voided Con rac not paid within for five (45) days of receiving no ice of cancellation from You If We cancel his Con rac for any reason other than nonpayment of the Con rac purchase price We will provide a least fifteen (15) days' written notice to You setting the effective date and reason for the cancellation This Con rac is not insurance and is not regulated by the Department of Insurance Any concerns or complaints regarding his Con rac may be directed to the attorney general

MAINE SP CALS A R QUR M N S

Section X is amended as follows No administrative fee will be assessed for cancellations made during the Free Look Period The refund for a cancellation during the Free Look Period will include any sales tax refund required pursuant to state law A ten (10%) percent penalty per month will be added to any refund for a voided Con rac not paid within for five (45) days of receiving no ice of cancellation from You The right to void his Con rac is non transferrable and applies only to the original Con rac Holder Any administrative fee charged for a cancellation by You outside of the Free Look Period shall not exceed ten (10%) percent of the Con rac purchase price or fifty (\$50) dollars whichever is less If We cancel his Con rac We will mail to You a written notice of cancellation a Your last known address as reflected in Our files fifteen (15) days prior to cancellation setting the effective date and reason for cancellation If We cancel his Con rac for any reason other than nonpayment by You outside of the Free Look Period the unearned pro rata Con rac purchase price will be refunded

MARYLAND SP CALS A R QUR M N S

Should his Con rac expire while repairs covered under his Con rac are in process the term of his Con rac will automatically be extended to the date the Vehicle is released from the Repair Facility Section X is amended as follows No administrative fee will be assessed for cancellations made during the Free Look Period A ten (10%) percent penalty per month will be added to any refund for a voided Con rac not paid within for five (45) days of receiving no ice of cancellation from You The right to void his Con rac is non transferrable and applies only to the original Con rac Holder Any administrative fee charged for a cancellation by You outside of the Free Look Period shall not exceed ten (10%) dollars

MASSACHUSETTS SP CALS A R QUR M N S

Chapter 90 Section 7N1/4 of the General Laws of Massachusetts require an automobile dealer to provide a warranty covering certain classes of used motor Vehicles as follows Used Vehicles with less than for year thousand (40 000) miles at time of sale provides Coverage for ninety (90) days or thirty seven hundred and fifty (3 750) miles whichever occurs first Used Vehicles with for year thousand (40 000) miles or more but less than eight year thousand (80 000) miles at time of sale provides Coverage for sixty (60) days or twenty five hundred (2 500) miles whichever occurs first Used Vehicles with eight year thousand (80 000) miles or more but less than one hundred and twenty five thousand (125 000) miles at time of sale provides Coverage for thirty (30) days or twelve hundred and fifty (1 250) miles whichever occurs first This law may cover the Vehicle You have purchased if so the following is added to his Con rac addition to the dealer warranty required by his law You have elected to purchase his Con rac which may provide You with additional protection during the dealer warranty period and provides protection after the dealer warranty has expired You have been charged separately only for his Con rac The required dealer warranty is provided free of charge Furthermore the definitions Coverages and exclusions in his Con rac apply only to his Con rac and are not the terms of the required dealer warranty in Massachusetts the entity obligated to perform under his Con rac is the Selling Dealer

MINNESOTA SP CALS A R QUR M N S

Section X is amended as follows No administrative fee will be assessed for cancellations made during the Free Look Period A ten (10%) percent penalty per month will be added to any refund for a voided Con rac not paid within for five (45) days of receiving no ice of cancellation from You The right to void his Con rac is non transferrable and applies only to the original Con rac Holder If We cancel his Con rac We will mail to You a written notice of cancellation a Your last known address as reflected in Our files setting the effective date and reason for cancellation a least fifteen (15) days prior to the effective date of cancellation five (5) days if cancellation is for nonpayment fraudulent misrepresentation or a substantial breach of Your duties under his Con rac Section XV is amended as follows This Con rac is deemed to have been made in Minnesota for purposes of Arbitration

MISSISSIPPI SP CALS A R QUR M N S

Section XV is deleted in its entirety Section X is amended as follows If You cancel his Con rac within the first thirty (30) days of the purchase date and You have not incurred a claim the Con rac is void and the entire Con rac purchase price will be refunded and We will not charge an administrative fee if you cancel the Con rac after thirty (30) days or after You have incurred a claim We will refund You the unearned Con rac pro rata purchase price of the Con rac less the amount of claims paid and a reasonable administrative fee of up to ten (10%) percent of the gross Con rac purchase price or fifty (\$50) dollars whichever is less A ten (10%) percent penalty per month will be added to any refund for a voided Con rac not paid within for five (45) days of receiving no ice of cancellation from You We may cancel his Con rac for nonpayment of the purchase price a fraudulent misrepresentation by You or a substantial breach of the Your duties under his Con rac For cancellations by Us outside of the Free Look Period unless We cancel for Your nonpayment of the purchase price We will refund one hundred (100%) percent of the unearned pro rata purchase price less any claims paid

MISSOURI SP CALS A R QUR M N S

Section X is amended as follows: If You cancel this Contract within the thirty (30) days of the date the Contract was mailed to You or thirty (30) days of the purchase date and a claim has not been made hereunder, the Contract is void and We will refund the entire Contract purchase price if a claim has been made hereunder during his time period. We will refund the entire Contract purchase price less any claims that have been paid. A ten (10%) percent penalty per month will be added to any voided Contract not paid within for five (45) days of receiving notice of cancellation from You. The right to void this Contract is non-transferable and applies only to the original Contract Holder. Subsequent to his time period, You may cancel this Contract and We will refund the unearned Contract purchase price calculated on a pro rata basis as the lesser amount produced using either the number of months this Contract was in force or the number of miles in thousands of miles or portion thereof. Your Vehicle was driven prior to cancellation less an administrative fee of fifty (\$50) dollars. If this Contract is canceled for any reason on your side of the time period during which the Contract can be voided, We will mail to You a written notice of cancellation within for five (45) days of the date of cancellation.

MONANA SP CALS A R QUR M N S

Section X is amended as follows: If We cancel this Contract, We will mail to You a written notice of cancellation to Your last known address as reflected in Our files at least five (5) days prior to the effective date of cancellation, stating the effective date and reason for cancellation unless We are cancelling the Contract for nonpayment, material misrepresentation or a substantial breach of Your duties hereunder in which case We will not provide You with prior notice of cancellation.

NBRASKA SP CALS A R QUR M N S

Section XV is amended as follows: Arbitration shall only be required upon mutual agreement by Us and You.

NVADA SP CALS A R QUR M N S

The exclusion set forth in Section XG is amended to add the following: However, We will not deny Coverage for the Breakdown of a covered component or part that is unrelated to any such non-manufacturer recommended alteration or use. The exclusion set forth in Section XP is amended to delete the following language: "Any modification that voids the original manufacturer warranty will also void the Coverage provided under this Contract." Section X is amended as follows: No cancellation fee will be assessed for cancellations made during the Free Look Period. We will assess a cancellation fee of twenty five dollars (\$25).

For your cancellation after the Free Look Period, a ten (10%) penalty per month will be added to any refund for a voided Contract not paid within for five (45) days of receiving notice of cancellation from You. The right to void this Contract is non-transferable and applies only to the original Contract Holder. If We cancel this Contract for any reason, We will mail You written notice of cancellation to Your last known address as reflected in Our files at least fifteen (15) days prior to cancellation. After this Contract has been in effect for seven (7) days, We will not cancel this Contract except for the following reasons before the expiration of his Contract or one (1) year after the effective date of his Contract, whichever occurs first: (a) Failure by You to pay an amount when due; (b) Your conviction for a crime which results in an increase in the service required under this Contract; (c) Discovery of fraud or material misrepresentation by You in obtaining this Contract or in presenting a claim under this Contract; (d) Discovery of (1) an act or omission by You or (2) a violation by You of any condition of this Contract which occurred after the effective date of his Contract and which substantially and materially increases the service required under this Contract; or (e) A material change in the nature or extent of the required service or repair which occurs after the effective date of his Contract and which causes the required service or repair to be substantially and materially increased beyond what was contemplated at the time this Contract was issued or sold. If We cancel this Contract for any reason, We will not impose a cancellation fee for such cancellation. The language in the first sentence of the exclusion set forth in Section XP up to the colon (":") is hereby deleted and replaced with the following language: "This Contract will not cover any unauthorized alterations or if You are using or have used Your Vehicle in a manner not recommended by the manufacturer or damages arising from such unauthorized alterations or modifications not recommended by the manufacturer. If You have altered or used Your Vehicle in a manner not recommended by the manufacturer, We will not automatically suspend Coverage that is unrelated to the unauthorized alteration or use not recommended by the manufacturer. This Contract will continue to provide applicable Coverage that is not related to the unauthorized alteration or use not recommended by the manufacturer unless otherwise excluded by this Contract, including but not limited to."

Section V.B is amended to add the following: "In the event You are not satisfied with the manner in which We are handling a claim under this Contract, You may contact the Nevada Commissioner of Insurance by use of the following toll free telephone number 888 872 3234. The first sentence of Section X, "Contract Holder's Transfer Conditions" is amended to read as follows: "This Contract while in force may be transferred by the ORIGINAL Contract Holder to the subsequent owner of the Vehicle for a fee of twenty five (\$25) dollars payable to Us. The Declarations page is revised to include ALL VEHICLE PLANS REQUIRED AMANDA ORY H R Y (30) DAY WA NG P ROD ROM CON RAC PURCHAS DA B OR COV RAG AK S C."

NH HAMPSHIRE SP CALS A R QUR M N S

Section XV is amended as follows: Any civil action or any alternative dispute resolution procedure brought in connection with this Contract shall be brought in the courts of New Hampshire in the event You do not receive satisfaction under his Contract. You may contact the New Hampshire Insurance Department, 211 South Fruit Street, Suite 14, Concord, NH 03301 800 852 3416. Your arbitration shall be subject to RSA 542.

NWJRSY SP CALS A R QUR M N S

Section X is amended as follows: No administrative fee will be assessed for cancellations made during the Free Look Period. A ten (10%) percent penalty will be added to any refund for a voided Contract not paid within for five (45) days of receiving notice of cancellation from You. If We cancel this Contract for a reason other than nonpayment of the Contract purchase price, material misrepresentation or an omission by You or a substantial breach of the Contract by You, We will provide a written notice of cancellation to You at Your last known address as reflected in Our files at least five (5) days prior to the effective date of cancellation, stating the reason for and the effective date of cancellation.

NW M X CO SP CALS A R QUR M N S

Section X is amended as follows: No administrative fee will be assessed for cancellations made during the Free Look Period. A ten (10%) percent penalty per each thirty (30) day period or portion thereof shall be added to a refund due for a Contract cancelled by You during the Free Look Period that is not made within sixty (60) days of return of the Contract by You. We may not cancel this Contract unless We mail to You a written notice of cancellation to Your last known address as reflected in Our files at least fifteen (15) days prior to the effective date of cancellation. If this Contract has been in effect for at least seven (7) days, We may not cancel the Contract before its expiration or one (1) year after the effective date, whichever comes first, except for the following reasons: (1) nonpayment of the purchase price; (2) conviction of a crime by You that results in an increase in the services required under this Contract; (3) discovery of fraud or material misrepresentation by You in obtaining this Contract or presenting a claim hereunder; or (4) discovery of (a) an act or omission by You or (b) a violation of this Contract by You which occurred after the effective date of his Contract and which substantially and materially increases the service required under this Contract. This service Contract is insured by Wesco Insurance Company. If the service Contract provider fails to pay You or otherwise provide You with the covered service within sixty (60) days of Your submission of a valid claim, You may submit Your claim to Wesco Insurance Company at 866 505 4048 and 59 Maiden Lane, 43rd Floor, New York, NY 10038. If You have any concerns regarding the handling of Your claim, You may contact the Office of Superintendent of Insurance at 1 855 427 5674.

NW YORK SP CALS A R QUR M N S

Section X is amended as follows: No administrative fee will be assessed for cancellations made during the Free Look Period. A ten (10%) percent penalty will be added to any refund for a voided Contract not paid within thirty (30) days of receiving notice of cancellation from You. The right to void this Contract is non-transferable and applies only to the original Contract Holder. If We cancel this Contract, We will mail to You a written notice of cancellation to Your last known address as reflected in Our files at least fifteen (15) days prior to the effective date of cancellation, stating the effective date and reason for cancellation unless We are cancelling the Contract for nonpayment, material misrepresentation or a substantial breach of Your duties hereunder in which case We will not provide You with prior notice of cancellation.

NORH CAROLINA SP CALS A R QUR M N S

Section X is amended as follows: Items (2) and (4) of the sentence detailing Our right to cancel are deleted. Any administrative fee charged shall not exceed the lesser of ten (10%) percent of the refund amount or fifty (\$50) dollars.

OKLAHOMA SP CALS A R QUR M N S

Coverage afforded under this Contract is not guaranteed by the Oklahoma Insurance Guaranty Association. Section X is amended as follows: In the event You cancel this Contract, any administrative fee will not exceed the lesser of ten (10%) percent of the refund due or fifty (\$50) dollars. If We cancel this Contract during the Free Look Period, We will not assess an administrative fee. If We cancel this Contract on your side of the Free Look Period, We will pay a pro rata refund based upon one hundred (100%) percent of the unearned pro rata premium.

OR GON SP CALS A R QUR M N S

Section XV is deleted in its entirety.

SOUTH CAROLINA SP CALS A R QUR M N S

In the event of a dispute with Us, You may contact the South Carolina Department of Insurance, Capitol Center, 1201 Main Street, Suite 1000, Columbia, SC 29201 800 768 3467. Section X is amended as follows: No administrative fee will be assessed for cancellations made during the Free Look Period. A ten (10%) percent penalty per month will be added to any refund for a voided Contract not paid within for five (45) days of receiving notice of cancellation from You. The right to void this Contract is non-transferable and applies only to the original Contract Holder. If We cancel this Contract, We will mail to You a written notice of cancellation to Your last known address as reflected in Our files at least fifteen (15) days prior to the effective date of cancellation, stating the effective date and reason for cancellation unless We are cancelling the Contract for nonpayment, material misrepresentation or a substantial breach of Your duties hereunder in which case We will not provide You with prior notice of cancellation.

TXAS SP CALS A R QUR M N S

Questions and unresolved complaints concerning providers and administrators may be addressed to the Texas Department of Licensing and Regulation, PO Box 12157, Austin, TX 78711 512 463 6599 or 800 803 9202. Section X is amended as follows: A refund or credit is not paid within for five (45) days after the date his Contract is cancelled. You may file a claim directly with the insurance company. Section X is amended as follows: If You cancel this Contract

before the thirty (31) day after the date of purchase, We will refund the entire Contract purchase price less any claims paid hereunder. Subsequent to his time period, You may cancel this Contract and We will refund the unearned Contract purchase price calculated on a pro rata basis as the lesser amount produced using either the number of months this Contract was in force or the number of miles in thousands of miles or portion thereof. Your Vehicle was driven prior to cancellation less a cancellation fee of fifty (\$50) dollars. The right to cancel this Contract during the Free Look Period is non-transferable and applies only to the original Contract Holder. If We cancel this Contract, We will mail to You a written notice of cancellation to Your last known address as reflected in Our files at least five (5) days prior to the effective date of cancellation, stating the effective date and reason for cancellation unless We are cancelling the Contract for nonpayment, fraud or material misrepresentation by You or a substantial breach of Your duties hereunder in which case We will not provide You with prior notice of cancellation. If We cancel this Contract, We will not charge a cancellation fee. A ten (10%) percent penalty per month of any refund amount outstanding shall be added to a refund for a Contract cancelled by You that is not made

before the forty six (46) day of receipt of a notice of cancellation by Us

U AHSP CALS A R QUR M N S

This Contract is subject to limited regulation by the Utah Insurance Department. To file a complaint contact the Utah Insurance Department. Coverage afforded under this Contract is no guaranty of the Proper and Casualty Guaranty Association. Section V B 6 is amended as follows: Failure to provide repair orders and documentation to the Administrator within thirty (30) days will not result in a claim being denied hereunder unless such failure has prejudiced Us. Section

X is amended as follows: We may not cancel this Contract prior to the earlier of the Expiration Date or Mileage or one year from the Effective Date and Mileage unless We are cancelling the Contract for one of the following reasons: nonpayment of premium, material misrepresentation, substantial change in the risk assumed, unless We should reasonably have foreseen the change or contemplated the risk when entering into the Contract, or substantial breaches of Your duties hereunder. If We cancel this Contract, We will mail to You a written notice of cancellation to Your last known address as reflected in Our files at least thirty (30) days prior to the effective date of cancellation, stating the effective date and reason for cancellation unless We are cancelling the Contract for nonpayment in which case We will mail such notice at least ten (10) days prior to the effective date of cancellation. If the reason for cancellation is not provided in the notice, We will send by first class mail or deliver handwritten information within ten (10) working days after receipt of a written request by You. Section X is amended as follows: If any claim or refund is not paid within sixty (60) days after proof of loss has been filed, You may file a claim directly with the insurance

Company. Section XV is amended as follows: Claims or controversies shall not be subject to arbitration if the amount of the claim or controversy is within the jurisdictional limits of the small claims court of the state where the action would be brought. Section V paragraphs (7) and (8) are amended as follows: Failure to provide repair orders and documentation to the Administrator within thirty (30) days will not result in a claim being denied hereunder unless such failure has prejudiced Us. Section XV is amended as follows: ANY MAJOR N D S P U B W N YOU AND H COMPANY MAY BE SUBJECT TO ARBITRATION AS AN ALTERNATIVE TO COURT ACTION PURSUANT TO THE RULES OF THE ARIZONA ARBITRATION ASSOCIATION. A COPY OF WHICH IS AVAILABLE FROM THE COMPANY. ANY DECISION REACHED BY ARBITRATION SHALL BE BINDING UPON BOTH YOU AND THE COMPANY. THE ARBITRATION AWARD MAY INCLUDE A VERDICT ALLOWED BY STATE LAW AND MAY BE NEEDED AS A JUDICIAL NOTICE OF PROPER JURISDICTION.

VERMONT SP CALS A R QUR M N S

Any civil action brought in connection with this Contract must be brought in the courts of Vermont. Section X is amended as follows: The original Contract Holder may return this Contract within thirty (30) days of receipt of the Contract and if no claim has been made hereunder, We will make a refund of the full purchase price of the Contract. Subsequent to this time period, or if a claim has been made during this time period, You may cancel this Contract and We will refund the unearned Contract purchase price calculated on a pro rata basis as the lesser amount produced using either the number of months this Contract was in force or the number of miles in thousands of miles or portion hereof. Your Vehicle was driven prior to cancellation less an administrative fee of fifty (\$50) dollars.

VIRGINIA SP CALS A R QUR M N S

If any promise made in the contract has been denied or has not been honored within sixty (60) days after Your request, You may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at www.vdacs.virginia.gov/food extended service contract providers should file a complaint.

WISCONSIN SP CALS A R QUR M N S

HIS CONTRACT IS SUBJECT TO LIMITED REGULATION BY THE WISCONSIN DEPARTMENT OF INSURANCE. NO NOTICE OF LOSS AND ALL REPAIR DOCUMENTATION SHOULD BE FORWARDED TO US AS SOON AS REASONABLY POSSIBLE BUT NOT LATER THAN ONE (1) YEAR FROM THE DATE OF LOSS. SECTION X IS AMENDED AS FOLLOWS: WHEN EVEN HAS BECOME INSOLVENT OR OTHERWISE FINANCIALLY IMPAIRED, YOU MAY FILE A CLAIM DIRECTLY WITH THE INSURANCE COMPANY FOR REIMBURSEMENT, PAYMENT OR PROVISION OF A SERVICE HEREUNDER. SECTION X IS AMENDED AS FOLLOWS: A TEN (10%) PERCENT PENALTY PER MONTH SHALL BE ADDED TO A REFUND DUE FOR A VOIDED CONTRACT. THERE IS NO MADE WITHIN FIVE (45) DAYS OF RETURN OF THE CONTRACT BY YOU. THE RIGHT TO VOID THIS CONTRACT IS NON-TRANSFERABLE AND APPLIES ONLY TO THE ORIGINAL CONTRACT HOLDER. SUBSEQUENT TO THE FREE LOOK PERIOD OR IF A CLAIM HAS BEEN MADE DURING THE FREE LOOK PERIOD, YOU MAY CANCEL THIS CONTRACT AND WE WILL REFUND THE UNEARNED CONTRACT PURCHASE PRICE CALCULATED ON A PRO RATA BASIS AS THE LESSER AMOUNT PRODUCED USING EITHER THE NUMBER OF MONTHS THIS CONTRACT WAS IN FORCE OR THE NUMBER OF MILES IN THOUSANDS OF MILES OR PORTION HEREOF. YOUR VEHICLE WAS DRIVEN PRIOR TO CANCELLATION AND AN ADMINISTRATIVE FEE OF TEN (10%) PERCENT OF THE CONTRACT PURCHASE PRICE NOT TO EXCEED FIFTY (\$50) DOLLARS. WHEN EVEN HAS THE VEHICLE IS SUBJECT TO A TOTAL LOSS SUBSEQUENT TO THE FREE LOOK PERIOD, THERE IS NO COVERED BY A REPLACEMENT PURSUANT TO THE TERMS OF HIS CONTRACT. YOU ARE ENTITLED TO CANCEL THIS CONTRACT AND WE WILL REFUND THE UNEARNED CONTRACT PURCHASE PRICE CALCULATED ON A PRO RATA BASIS AS DESCRIBED ABOVE BUT WILL NOT DEDUCT ANY ADMINISTRATIVE FEE. WE MAY CANCEL THIS CONTRACT ONLY FOR THE FOLLOWING REASONS: NONPAYMENT, MATERIAL MISREPRESENTATION BY YOU TO US OR SUBSTANTIAL BREACH OF YOUR DUTIES HEREUNDER. IF WE CANCEL THIS CONTRACT SUBSEQUENT TO THE FREE LOOK PERIOD OR IF A CLAIM HAS BEEN MADE DURING THE FREE LOOK PERIOD, WE WILL REFUND THE UNEARNED CONTRACT PURCHASE PRICE CALCULATED ON A PRO RATA BASIS AS THE LESSER AMOUNT PRODUCED USING EITHER THE NUMBER OF MONTHS THIS CONTRACT WAS IN FORCE OR THE NUMBER OF MILES IN THOUSANDS OF MILES OR PORTION HEREOF. YOUR VEHICLE WAS DRIVEN PRIOR TO CANCELLATION, LESS AN ADMINISTRATIVE FEE OF TEN (10%) PERCENT OF THE CONTRACT PURCHASE PRICE NOT TO EXCEED FIFTY (\$50) DOLLARS. IF WE CANCEL THIS CONTRACT, WE WILL MAIL TO YOU A WRITTEN NOTICE OF CANCELLATION TO YOUR LAST KNOWN ADDRESS AS REFLECTED IN OUR FILES AT LEAST FIVE (5) DAYS PRIOR TO THE EFFECTIVE DATE OF CANCELLATION, STATING THE EFFECTIVE DATE AND REASON FOR CANCELLATION. SECTION XV IS AMENDED TO READ AS FOLLOWS: ARBITRATION IS NOT PERMITTED. BOTH PARTIES MUST AGREE TO PARTICIPATE. IF ONE PARTY DISAGREES TO PARTICIPATE, HIS ARBITRATION PROVISION BECOMES NULL AND VOID.

WYOMING SP CALS A R QUR M N S

Section X is amended as follows: No administrative fee will be assessed for cancellations made during the Free Look Period. A ten (10%) percent penalty per month will be added to any refund for a voided Contract not paid within five (45) days of receiving notice of cancellation from You. The right to void this Contract is non-transferable and applies only to the original Contract Holder. Any administrative fee charged for a cancellation by You outside of the Free Look Period shall not exceed the lesser of ten (10%) percent of the Contract purchase price or fifty (\$50) dollars. If We cancel this Contract, We will mail to You a written notice of cancellation to Your last known address as reflected in Our files at least ten (10) days prior to the effective date of cancellation, stating the effective date and reason for cancellation unless We are cancelling the Contract for nonpayment, material misrepresentation by You, or substantial breach of Your duties hereunder in which case We will not provide You with prior notice of cancellation. Section XV is amended as follows: Arbitration shall only be required upon mutual agreement by Us and You to submit any controversy or claim arising out of or relating to this Contract or a breach hereof to binding arbitration and shall take place in Your county of residence or other mutually agreed upon location in Wyoming.

ENDURANCE DEALER SERVICES LLC PRIVACY POLICY:

The Gramm Leach Bliley (GLB) Act, which deals in part with how financial institutions treat nonpublic financial information ("information") of Endurance Dealer Services LLC is committed to maintaining the trust of our customers. We maintain that trust by keeping information about our customers in a secure environment and using that information in conformance with this policy. This policy outlines the types of information Endurance Dealer Services LLC collects and the kinds of companies with whom We may share such information. These examples are illustrative only. In addition, Contract Holder may have other privacy protection under state law. Endurance Dealer Services LLC will comply with applicable state law regarding information about Agreement Holder.

Endurance Dealer Services LLC reserves the right to modify or supplement this policy at any time. If We make any changes, We will provide current customers with a revised notice.

INFORMATION ENDURANCE DEALER SERVICES LLC MAY COLLECT:

- Information Endurance Dealer Services LLC receives from Contract Holder or is provided to Us on Contract Holder's behalf on applications and other forms, such as Contract Holder's name, address, telephone number, lender's name, finance agreement, term and Vehicle information.
- Information about Contract Holder's transactions with Endurance Dealer Services LLC, our affiliates, or others.
- Information will be provided as Endurance Dealer Services LLC deems appropriate to determine eligibility to process claims, as authorized by Contract Holder or as otherwise permitted or required by law. INFORMATION ENDURANCE DEALER SERVICES LLC MAY DISCLOSE TO WHOM WE MAY DISCLOSE DISCLOSURES PERMITTED BY LAW AND DISCLOSURES FOR JOINT MARKETING AND SERVICE.
- Endurance Dealer Services LLC restricts access to the information to authorized individuals who need to know this information to provide service and products. Contract Holder or administrator Contract Holder's account. Endurance Dealer Services LLC uses physical, electronic and procedural security measures designed to protect our customer information. We also train our employees about the meaning and requirements of Endurance Dealer Services LLC policy for information security and confidentiality.
- Endurance Dealer Services LLC does not disclose this information about current customers or any former customers to anyone except as permitted by law.
- The law permits Endurance Dealer Services LLC to share this information with our affiliates and other affiliated service providers.
- The law also permits Endurance Dealer Services LLC to share information with companies that perform marketing services for Endurance Dealer Services LLC or other institutions that have joint marketing agreements with Endurance Dealer Services LLC, such as the dealer where Contract Holder purchased the Vehicle and applied for the Endurance Dealer Services LLC Vehicle Service Agreement. Agreement Holder does not need to do anything as a result of this notice. It means information Contract Holder of how Endurance Dealer Services LLC collects, shares, and safeguards Contract Holder's non-public financial information and is not a part of the Contract.