

# RENAULT ELECTRIC VEHICLE RANGE PRICE GUIDE

3rd FEBRUARY 2012



RENAULT  
**ZE.**

**DRIVE THE CHANGE**



# RENAULT ELECTRIC VEHICLES

## A COMPLETE RANGE

Starting now, we're launching a groundbreaking range of totally electric vehicles, from zippy town cars to a comfortable family saloon and the Kangoo Van Z.E. They're all going to be better for the environment and very affordable to run. So you'll be able to drive an average of 100 miles on £3 worth of battery charge (and a lot less when using cheaper overnight tariffs). Plus you'll avoid other costs like the London congestion charge.

You can order your Renault Fluence Z.E., Twizy, Renault Kangoo Van Z.E. and Renault Kangoo Maxi Z.E. right now, and ZOE will be available for pre-order soon. The future's already here, so now's the right time to go electric with Renault!

For vehicle reservations and updates, visit:

**[www.renault-ze.com](http://www.renault-ze.com)**

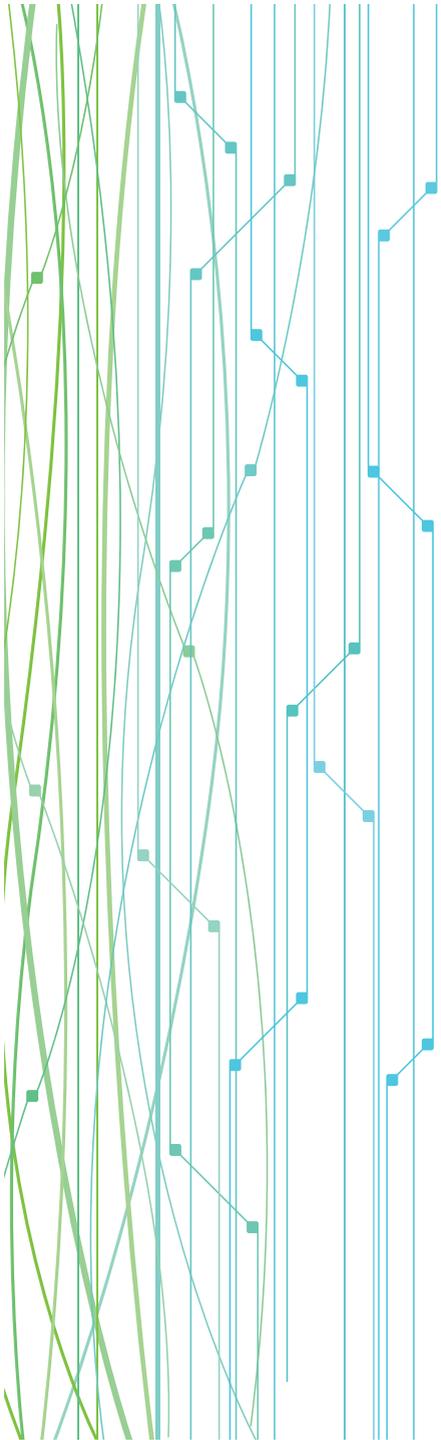


### Manufacturer's "On The Road" Recommended Retail Price

Includes delivery to the dealer premises, number plates, 12 months government road fund licence (depending on CO2 emissions) and First Registration Fee at £55. Other goods or services supplied by agreement between the customer and the Dealer are not included.

Although every effort has been made to ensure that the information contained within this brochure is as accurate and up to date as possible, Renault U.K. reserves the right to modify its models without notice including their characteristics, specifications, equipment and accessories. Brochures inevitably become out of date or inaccurate in some respects, in that such characteristics, equipment, specifications or accessories may be changed after the publication date given below and can differ from the descriptions given. It is therefore necessary to check with your Renault dealer before purchasing any product that the characteristics, specifications, equipment or accessories of the vehicle on order are as advertised. Publication date February 2012.

# AT A GLANCE



## Battery hire

We believe that the battery hire principle provides the most affordable, reassuring method to own an electric vehicle. As part of the battery hire agreement we provide a guarantee in terms of the battery capacity throughout its motoring life. In addition, we will arrange recovery of your Z.E. vehicle in the event of breakdown or loss of energy. For further advice visit your local Z.E. Expert Dealer.

## Charging

There are two types of charging currently available. **Standard charge** – through a charge post at home or at work. A full charge from empty will take three and a half to eight hours depending on the Renault Z.E. model and the power available. You can also charge your vehicle using a **domestic 3-pin socket** (ten to twelve hours for a full charge) with an EVSE cable, available as an option with your Z.E. This should be used on an occasional basis and ideally on a dedicated circuit which is separate from your existing home electrics.

Secondly, **fast charge**, which will be available from ZOE, will give you 80% of charge from empty in half an hour. All models are currently only available with standard charge and through an EVSE cable.

The simplest, safest and cheapest way to charge your vehicle is usually overnight. We recommend using your own specific charging point, with the cable supplied with your vehicle. British Gas is our preferred partner in this method, and they offer a wide range of charging solutions and a complete package (including supplying the charge point, installation and 3 year warranty) at competitive prices.

## Financial advantages

The UK Government supports the electric vehicle by offering a grant. On cars, this is 25% of the total value of the vehicle, up to a maximum of £5,000. On vans, this is 20% of the total value of the vehicle, up to a maximum of £8,000. On top of this, road tax and fuel duty are all zero, and you'll get other cost exemptions too, such as no London congestion charge. Company car drivers enjoy a 0% benefit in kind tax rate, and you're also entitled to claim a 100% first-year allowance against corporation tax.

## Maintenance and warranty

The warranty on an electric vehicle has an additional element to it which is the electric powertrain. This consists of components such as the motor, reduction gear, the DC-DC converter and the high voltage cables between these components. On all Z.E. vehicles, it has a 5 year/100,000 miles warranty except Twizy which is 3 year/unlimited miles.

Maintenance is designed to be minimal, but varies according to model and mileage. Just ask your Renault Dealer for more details.

[www.renault-ze.com](http://www.renault-ze.com)

# TWIZY



## PRICES

	kW(HP)	CO <sub>2</sub> g / Km	Range* (Miles)	Benefit in Kind	Basic Price (£)	VAT 20% (£)	Total Retail Price (£)	Manufacturer's "On the Road" R.R.P. (£)
<b>Urban</b>	13 (17)	0	62	0%	5,320.83	1,064.17	<b>6,385.00</b>	<b>£6,690.00</b>
<b>Colour</b>	13 (17)	0	62	0%	5,537.50	1,107.50	<b>6,645.00</b>	<b>£6,950.00</b>
<b>Technic</b>	13 (17)	0	62	0%	5,912.50	1,182.50	<b>7,095.00</b>	<b>£7,400.00</b>

## BATTERY HIRE MONTHLY PRICES

**Battery Rental for Twizy Including VAT  
(with Assistance for all breakdowns)**

**Mile/Year**

	<b>4 500</b>	<b>6 000</b>	<b>7 500</b>	<b>9 000</b>
<b>Contract term†</b>				
12 month	£55	£59	£63	£67
24 month	£50	£54	£58	£62
36 month				
48 month	£45	£49	£53	£57
60 month				

† For additional parameters, please consult your local Renault Z.E. Dealer

## CORE FEATURES

### SAFETY AND SECURITY

- Airbags - driver
- Disc brakes - front and rear
- Electronic engine immobiliser
- Lockable steering column
- Seatbelts - 3-point rear seatbelt
- Seatbelts - 4-point front seatbelt
- Seats - front seat with anti-submarining

### SPECIFIC Z.E. EQUIPMENT

- Battery econometer
- Battery gauge (%)
- Integrated 3m cable for 3-pin domestic socket
- Range indicator with eco score
- Regenerative braking

### COMFORT AND DRIVING

- Automatic transmission (reduction gear)
- Headrest - built-in rear headrest
- Seats - adjustable front seat with built-in headrest
- Wind deflector - front lateral

### URBAN ADDITIONAL STANDARD EQUIPMENT TO CORE FEATURES ABOVE

- Behind rear seat storage - lockable 31l
- Drive and speed display
- Grey 'Snowflake' wheel trims
- Heated windscreen - quick demist

### COLOUR ADDITIONAL STANDARD EQUIPMENT TO URBAN (INCLUDES CORE FEATURES ABOVE)

- Floor mats - driver and passenger
- White 'Snowflake' wheel trim
- Your choice of wrap and interior upholstery - IVY GREEN / FLAME ORANGE / URBAN BLUE

### TECHNIC ADDITIONAL STANDARD EQUIPMENT TO COLOUR (INCLUDES CORE FEATURES ABOVE)

- Alloy wheels - 13" 'Diamond' gloss black
- Metallic paint
- Technic wrap

# TWIZY



## OPTIONS

	Urban	Colour	Technic	Basic Price (£)	VAT 20% (£)	Total Retail Price
<b>EXTERIOR</b>						
Clear sky roof (UV filter)	○	○	○	162.50	32.50	<b>£195.00</b>
Metallic paint	○	○	●	162.50	32.50	<b>£195.00</b>
<b>STYLE YOUR TWIZY</b>						
FLAME ORANGE WRAP for the roof, glove box, scissor doors and interior upholstery	-	○	-			<b>No cost option</b>
IVY GREEN WRAP for the roof, glove box, scissor doors and interior upholstery	-	○	-			<b>No cost option</b>
URBAN BLUE WRAP for the roof, glove box and scissor doors	-	○	-			<b>No cost option</b>
<b>COMFORT AND DRIVING</b>						
Doors - scissor doors with clear base and open and close assisted movement	○	○	○	454.17	90.83	<b>£545.00</b>

## ACCESSORIES \*

### Sport and Design

- Alloy wheels (grey, orange or blue)

70.83 14.17 **£85.00**

### Protection and Comfort

- Anti lift alarm
- Child booster seat
- Driver and passenger blanket
- Front mudflaps
- Leisure bag
- Protective vehicle cover
- Rubber bumper strip front and rear
- Rubber mats
- Steering wheel lock
- Storage nets

141.67 28.33 **£170.00**  
 45.83 9.17 **£55.00**  
 91.67 18.33 **£110.00**  
 Please consult your local Renault Z.E. Dealer  
 79.17 15.83 **£95.00**  
 Please consult your local Renault Z.E. Dealer  
 Please consult your local Renault Z.E. Dealer  
 Please consult your local Renault Z.E. Dealer  
 58.33 11.67 **£70.00**  
 41.67 8.33 **£50.00**

### Technology

- Parrot Bluetooth hands free kit
- Rear parking sensors
- Sat Nav Garmin Pack NUVI 2240

Please consult your local Renault Z.E. Dealer  
 70.83 14.17 **£85.00**  
 100.00 20.00 **£120.00**

\* All Twizy accessory prices exclude fitting

# FLUENCE Z.E.



## PRICES

	kW(HP)	CO <sub>2</sub> g / km	CO <sub>2</sub> Band	Range* (Miles)	Benefit in Kind	Basic Price (£)	VAT 20% (£)	Total Retail Price (£)	Total Retail Price after PiCG**	Manufacturer's "On the Road" R.R.P. after PiCG**
<b>Expression+</b>	70 (95)	0	A	115	0%	18,204.17	3,640.83	21,845.00	<b>£16,845.00</b>	<b>£17,495.00</b>
<b>Dynamique</b>	70 (95)	0	A	115	0%	18,954.17	3,790.83	22,745.00	<b>£17,745.00</b>	<b>£18,395.00</b>

## BATTERY HIRE MONTHLY PRICES

**Battery Rental for Fluence Z.E. Including VAT  
(with Assistance for all breakdowns)**

**Mile/Year**

	6 000	9 000	12 000	15 000	18 000
<b>Contract term*</b>					
12 month	£96	£109	£123	£137	£153
24 month	£86	£99	£113	£127	£143
36 month					
48 month	£76	£89	£103	£117	£133
60 month					

\* For additional parameters, please consult your local Renault Z.E. Dealer

## CORE FEATURES

### SAFETY AND SECURITY

- ABS with EBD (Electronic Brake Distribution) and brake assist
- Airbags (x 6) - driver, front passenger (can be deactivated), side, curtain
- Deadlocking
- ESC with ASR traction control and CSV understeer control
- Hill start assist
- ISOFIX child seat fixing points - rear outer seats
- R.A.I.D. (Renault Anti Intruder Device) auto closure > 6mph

### COMFORT AND DRIVING

- Door mirrors - black
- Door mirrors - electrically operated and heated
- Seats - driver and passenger - height adjustable
- Smoker Pack
- Standard charge cable, TYPE 2, MODE 3
- Steering wheel - height adjustable
- Tyre inflation kit
- Windows - front and rear - electric

### EXPRESSION+ ADDITIONAL STANDARD EQUIPMENT TO CORE FEATURES ABOVE

- Air conditioning - automatic dual zone and thermic eco mode
- Automatic halogen light sensitive headlights
- Automatic rain sensitive windscreen wipers
- Battery econometer
- Carminat TomTom Z.E. LIVE - Intelligent satellite navigation system, displays driving range and navigates to charging points
- Cruise control
- Door handles - black
- My Z.E. Connect Pack
- Radio - 4 x 15W radio CD with MP3 compatibility, AUX input and fingertip control
- Reading lights - driver and front passenger
- Speed limiter
- Two charging sockets (16Amp) - driver and passenger
- Tyres - low friction tyres

### DYNAMIQUE ADDITIONAL STANDARD EQUIPMENT TO EXPRESSION+ (INCLUDES CORE FEATURES ABOVE)

- Alloy wheels - 16"
- Leather steering wheel and gear knob
- LIVE services
- Mirror - electrochrome rear view mirror
- Parking sensors - rear
- Radio - Bluetooth® - 4 x 45W radio CD with MP3 compatibility, AUX input and fingertip control
- Seats - 60:40 split folding rear seats
- Style Pack

# FLUENCE Z.E.



## OPTIONS

	Expression+	Dynamique	Basic Price (£)	VAT 20% (£)	Total Retail Price
<b>LOOK</b>					
Alloy wheels - 16"	○	●	258.33	51.67	<b>£310.00</b>
Metallic paint	○	○	379.17	75.83	<b>£455.00</b>
<b>SAFETY AND SECURITY</b>					
EVSE charging cable (10Amp charging on domestic 3-pin plug)	○	○	345.00	69.00	<b>£414.00</b>
<b>COMFORT AND DRIVING</b>					
Leather upholstery	-	○	783.33	156.67	<b>£940.00</b>
Sun blinds on rear windows	-	○	100.00	20.00	<b>£120.00</b>
<b>OPTION PACKS</b>					
Comfort Pack - front and rear parking sensors, radio-Bluetooth, electrochrome rear view mirror	○	-	458.33	91.67	<b>£550.00</b>
Style Pack - front fog lamps and body coloured door handles, door mirrors and side protection mouldings	○	●	141.67	28.33	<b>£170.00</b>

## ACCESSORIES

### Protection and Comfort

• Additional key	104.17	20.83	<b>£125.00</b>
• Additional two keys	145.83	29.17	<b>£175.00</b>
• Alarm	200.00	40.00	<b>£240.00</b>
• Comfort carpet mats	45.83	9.17	<b>£55.00</b>
• Front mud flaps	41.67	8.33	<b>£50.00</b>
• G-3 Glasscoat paint protection	Please consult your local Renault Z.E. Dealer		
• Portable cool box	63.33	12.67	<b>£76.00<sup>E</sup></b>
• Rear mud flaps	41.67	8.33	<b>£50.00</b>
• Rear body coloured parking sensors	229.17	45.83	<b>£275.00</b>
• Snow socks	50.00	10.00	<b>£60.00<sup>E</sup></b>

### Touring

• Aluminium touring line roof bars	100.00	20.00	<b>£120.00</b>
• Touring line 480L roof box	250.00	50.00	<b>£300.00</b>

### Technology

• Charging cable (16Amp)	462.50	92.50	<b>£555.00<sup>E</sup></b>
• EVSE charging cable (10Amp charging on domestic 3-pin plug)	462.50	92.50	<b>£555.00<sup>E</sup></b>
• Parrot MKI9200 hands free kit	229.17	45.83	<b>£275.00</b>

<sup>E</sup> Excluding fitting ● = Standard (therefore no cost) ○ = Optional - = Not available

# KANGOO VAN Z.E.



## PRICES

	kW(HP)	Load Volume (m <sup>3</sup> )	Max Payload (Kg)	Insurance Group 1-20	Basic Price (£)	VAT 20% (£)	Total Retail Price (£)	Total Retail Price after PiVG*	Manufacturer's "On the Road" R.R.P. after PiVG*
<b>Kangoo Van Z.E.</b>	44 (60)	3	650	5E	<b>16,990.00</b>	3,398.00	20,388.00	£16,310.40	£16,960.40
<b>Kangoo Maxi Z.E.</b>	44 (60)	4	650	5E	<b>17,990.00</b>	3,598.00	21,588.00	£17,270.40	£17,920.40
<b>Kangoo Maxi Crew Van Z.E.</b>	44 (60)	2.2/3.4	650	5E	<b>18,690.00</b>	3,738.00	22,428.00	£17,945.40	£18,592.40

## BATTERY HIRE MONTHLY PRICES

**Battery Rental for Kangoo Van Z.E. Excluding VAT (with Assistance for all breakdowns)**

**Mile/Year**

	6 000	9 000	12 000	15 000
<b>Contract term</b>				
12 month	£78	£80	£92	£105
24 month	£69	£71	£83	£96
36 month				
48 month	£60	£62	£74	£87
60 month				

## CORE FEATURES

### KANGOO VAN Z.E.

- ABS with EBD (Electronic Brake Distribution)
- Airbag - driver
- Brake discs - front and rear
- Bulkhead - full steel
- Deadlocking
- Door mirrors - electric with temperature sensor
- Electronic immobiliser
- Left side loading door - unglazed
- Pre-heating/pre-ventilation in cabin
- R.A.I.D. (Renault Anti Intruder Device)
- Rear doors - 180° solid, asymmetric
- Remote central locking (2 button key)
- 'See Me Home' headlights
- Six load anchorage points (floor mounted)
- Spare wheel
- Standard charging cord (TYPE 2)
- Standard charging socket (up to 16Amp)
- Steering wheel - electric variable power-assisted
- Steering wheel - height adjustable
- Upholstery - titanium (dark fabric)
- Windows - electric front
- Z.E. Connect (3 year contract)
- Z.E. dashboard
- Z.E. onboard computer
- 12V power socket - front

### KANGOO MAXI Z.E.

- ABS with EBD (Electronic Brake Distribution)
- Airbag - driver
- Brake discs - front and rear
- Bulkhead - full steel
- Deadlocking
- Door mirrors - electric with temperature sensor
- Eight load anchorage points (floor mounted)
- Electronic immobiliser
- Left side loading door - unglazed
- Pre-heating/pre-ventilation in cabin
- R.A.I.D. (Renault Anti Intruder Device)
- Rear doors - 180° solid, asymmetric
- Remote central locking (2 button key)
- Right side loading door - panel
- Roof bar fixings
- Roof rack fixings
- 'See Me Home' headlights
- Spare wheel
- Standard charging cord (TYPE 2)
- Standard charging socket (up to 16Amp)
- Steering wheel - electric variable power-assisted
- Steering wheel - height adjustable
- Upholstery - titanium (dark fabric)
- Windows - electric front
- Z.E. Connect (3 year contract)
- Z.E. dashboard
- Z.E. onboard computer
- 12V power socket - front

### KANGOO MAXI CREW VAN Z.E. ADDITIONAL STANDARD EQUIPMENT TO KANGOO MAXI Z.E.

- Interior side panel
- Left side loading door - glazed with opening window with rear wiper and rear heated window
- Luggage net
- Rear doors - 180°, glazed, asymmetric
- Right and left rear glazed quarter panels
- Right side loading door - glazed with opening window

### Battery hire

We believe that the battery hire principle provides the most affordable, reassuring method to own an electric vehicle. As part of the battery hire agreement we provide a guarantee in terms of the battery capacity throughout its motoring life. In addition, we will arrange recovery of your Z.E. vehicle in the event of breakdown or loss of energy. For further advice visit your local Z.E. Expert Dealer.

# KANGOO VAN Z.E.



## OPTIONS

	Kangoo Van Z.E.	Kangoo Maxi Z.E.	Kangoo Maxi Crew Van Z.E.	Basic Price (£)	VAT 20% (£)	Total Retail Price
<b>SPECIFIC Z.E. EQUIPMENT</b>						
EVSE Cable for 10Amp charging for domestic 3-pin plug	○	○	○	345.00	69.00	£414.00
<b>SPECIFIC Z.E. SERVICES</b>						
Z.E. Connect (3 year contract)*	●	●	●	64.00	12.80	£76.80
<b>EXTERIOR</b>						
Body coloured bumpers	○	○	○	100.00	20.00	£120.00
Metallic paint	○	○	○	380.00	76.00	£456.00
<b>LOADING</b>						
Load area rubber floor covering	○	○	○	75.00	15.00	£90.00
2-3 additional side anchorage points in load area	○	●	●	75.00	15.00	£90.00
Interior side panel	○	○	●	80.00	16.00	£96.00
<b>BULKHEADS</b>						
Swivelling bulkhead <sup>(1)</sup>	○	○	-	175.00	35.00	£210.00
<b>SAFETY AND SECURITY</b>						
Airbag - front passenger (can be deactivated)	○	○	○	185.00	37.00	£222.00
Airbag - front lateral (thorax) (must be ordered with front passenger airbag and height adjustable driver's seat)	○	○	-	185.00	37.00	£222.00
Cruise control with speed limiter	○	○	○	200.00	40.00	£240.00
Engine speed limiter (59mph/90kmh OR 62mph/100kmh OR 68mph/110kmh)	○	○	○	50.00	10.00	£60.00
Parking sensors - rear	○	○	○	200.00	40.00	£240.00
<b>SEATS</b>						
Folding passenger seat <sup>(2)</sup>	○	○	-	50.00	10.00	£60.00
Height adjustable driver's seat	○	○	-	50.00	10.00	£60.00
<b>DOORS AND WINDOWS</b>						
Extra tinted glass in rear windows	○	○	○	50.00	10.00	£60.00
Glazed tailgate with rear wiper and rear heated window	○	-	-	150.00	30.00	£180.00
Left side loading door - glazed (unglazed quarter panel) (must be ordered with glazed rear doors or glazed tailgate)	○	○	-	50.00	10.00	£60.00
Rear doors - 180°, glazed, asymmetric, with rear wiper and rear heated window	○	○	●	150.00	30.00	£180.00
Right side loading door - glazed (unglazed quarter panel) (must be ordered with glazed rear doors)	-	○	-	200.00	40.00	£240.00
Sliding rear roof flap <sup>(3)</sup>	○	-	-	235.00	47.00	£282.00
<b>VISIBILITY</b>						
Automatic headlights and wipers <sup>(4)</sup>	○	○	○	100.00	20.00	£120.00
Front fog lights	○	○	○	110.00	22.00	£132.00
Side lighting (rear interior)	-	○	-	50.00	10.00	£60.00
<b>COMFORT AND STORAGE</b>						
Additional heating unit	○	○	-	500.00	100.00	£600.00
Central storage console and armrest between seats	○	○	○	50.00	10.00	£60.00
Manual air conditioning <sup>(5)</sup>	○	○	○	615.00	123.00	£738.00
Overhead parcel shelf	○	○	○	75.00	15.00	£90.00
Pollen filter	○	○	○			<b>No cost option</b>
Rear air vents	-	-	○	150.00	30.00	£180.00
Smoker pack	○	○	○	12.00	2.40	£14.40
<b>COMMUNICATION</b>						
2 x 20W radio CD MP3 with separate display, fingertip control and RCA connection	○	○	○	100.00	20.00	£120.00

## ACCESSORIES

### Professional Range

• Compact Styling Pack - corner bars and side bars	400.00	80.00	£480.00
• Compact Styling Pack - rear bar and side bars	430.00	86.00	£516.00
• Roof rack	250.00	50.00	£300.00
• Towing Pack - fixed tow bar and single loom	250.00	50.00	£300.00
• Transversal roof bars	110.00	22.00	£132.00

### Protection

• G-3 Glasscoat paint protection			
• Rear body coloured parking sensors			
• Snow socks			

Please consult your local Renault Z.E. Dealer

229.17	45.83	£275.00
50.00	10.00	£60.00

### Technology

• Alarm	175.00	35.00	£210.00
• Parrot Bluetooth Kit Mki9100	195.00	39.00	£234.00

● = Standard (therefore no cost) ○ = Optional - = Not available

(1) Must be ordered with folding passenger seat (2) When ordered with full steel bulkhead, requires centre console with armrest (3) Cannot be ordered with glazed tailgate (4) Must be ordered with front fog lights (5) Must be ordered with pollen filter

\* Available as standard on all versions for a limited time.

## BATTERY HIRE INFORMATION\*

When buying a Renault electric vehicle you hire the traction battery through Renault Finance. This contract includes a guaranteed level of battery performance, regardless of your vehicle and battery age and mileage, as well as recovery services. Please refer to the full terms and conditions.

The battery hire agreement guarantees you a minimum charge capacity\*\* and full recovery services in the event of all types of breakdown.

You can change the mileage and terms of the agreement at any time until 3 months before the end of the hire term. Any new monthly payment will reflect the prices shown.

If the revised payment is greater than the original payment you'll be charged for any additional costs up to the date of the change to the terms. Excess mileage is charged at 4p per mile for Kangoo and Fluence, 2.5p per mile for Twizy. In the event that the agreement is terminated early additional charges may apply.

\* Please refer to full terms and conditions which can be found at [www.renault-ze.com](http://www.renault-ze.com) or [www.renault.co.uk](http://www.renault.co.uk).

\*\* Charge capacity of 75% of the original capacity at delivery.

Additional combinations of terms and mileage exist, please enquire. Finance and hire facilities are provided by RCI Financial Services Limited t/a Renault Finance and are subject to status. A guarantor may be required.



# WHO BETTER THAN RENAULT TO LOOK AFTER YOUR RENAULT?

## RENAULT Z.E. EXPERT NETWORK SERVICES

No-one is better placed than Renault to maintain, fit and repair your Renault Electric Vehicle. Our Z.E. Expert dealers are trained to answer all your questions and give you all the support you need on your Electric Vehicle journey.

## Z.E. SERVICES

When buying your Electric Vehicle why not take advantage of the additional services that are available, such as Z.E. Connect, an application for your smart phone and an online site that will give you remote battery charge status (level of charge, time remaining, range available and issues with charging) and it will alert you when the battery energy is low and also keep track of your charging history.



[www.renault.co.uk/4plus](http://www.renault.co.uk/4plus)

## WARRANTY

Your new Renault Z.E. is covered for 4 years\*, the first 2 years of unlimited mileage warranty, followed by a further 2 years of cover up to 100,000 miles. The electric powertrain of your new Renault Z.E. (excluding Twizy) is covered by a warranty of up to 5 years - the first 2 years are unlimited mileage, followed by an additional 3 years of cover up to 100,000 miles. For Twizy, the electric powertrain has a 4 year 100,000 miles warranty - the first 3 years are unlimited, followed by an additional 1 year cover up to 100,000 miles.

Paintwork is guaranteed for 3 years while the anti-corrosion warranty runs for 12 years. In

addition, the Renault Assistance plan (via AXA) ensures prompt help in the UK and Northern Ireland for manufacturer defects for 48 months. For full details, please refer to the Renault warranty terms and conditions, available from your Renault Dealer or from [www.renault.co.uk](http://www.renault.co.uk).

\* For vehicles ordered and registered from 1st February 2012

## SERVICING

Service Offer covers cars for 4 years or 48,000 miles (whichever comes first), and is available at point of new vehicle registration. Services must be carried out in line with manufacturer's servicing intervals and can be carried out at any Renault dealer.

## ROADSIDE COVER

Renault Assistance roadside cover is provided in association with the AXA Cover and in conjunction with the battery hire. The battery hire agreement guarantees you a minimum charge capacity and full recovery services in the event of all types of breakdown.

## FINANCE PACKAGE

There are many ways to fund your new Electric Vehicle and Renault Finance will work with you to help you decide which one best suits your individual needs and circumstances. Whether you're a fleet buyer or a private buyer, Renault Finance has a funding solution to suit you.

## RENAULT Z.E. INSURANCE

0800 500 3108

[www.renault-ze.com](http://www.renault-ze.com)

Lines open 8am – 8pm weekdays, 9am – 5pm Saturdays and 10am – 3pm Sundays. Calls may be recorded. All quotes are based on individual circumstance and subject to insurers underwriting criteria. Renault Insurance is arranged and administered by Equity Direct Broking Limited, which is authorised and regulated by the Financial Services Authority. Registered Office: Library House, New Road, Brentwood, Essex, CM14 4GD. Registered in England & Wales No. 6710272

## SERVICE INTERVALS

Fluence Z.E. and Twizy – every 18,000 miles / 1 year.  
Kangoo Van Z.E. – every 25,000 miles / 2 years (1st Service at 12,500 miles / 1 year).

## THE OPTIMUM PARTNER IN ELECTRIC VEHICLE CHARGING

As one of the nation's leading energy suppliers and Renault's preferred nationwide charging partner, British Gas can deliver a range of charging solutions tailored to your needs.

Charge with confidence as our solutions make charging your electric vehicles more convenient, effective and safer. From single wall mounted solutions to freestanding charging posts for multiple vehicles, British Gas can install a bespoke charging infrastructure, upgrading it as the needs of electric vehicles progress. All charging solutions also come with a 3 year warranty and for residential customers, 3 years Home Electrical Care™ which provides you with professional help from our fully trained engineers for the whole home\*.

For more information and to discover how your business could benefit, call us on 0800 980 8175\*\*.



\*For terms and conditions visit [britishgas.co.uk/electricvehicle/terms](http://britishgas.co.uk/electricvehicle/terms). Home Electrical Care™ is available in mainland Great Britain only. Customers in Northern Ireland, the Channel Islands and the Isle of Man will receive three year charging solution service and repair warranty.

\*\*Phone lines are open 8am-5pm Mon to Fri. Calls may be recorded and/or monitored for quality assurance and compliance purposes.

## CUSTOMER RELATIONS

Renault knows the value of communicating with its customers and we have established effective ways to keep in touch with you. If after speaking to your local Renault dealership you are not completely satisfied, please contact the Renault UK Customer Relations Department on **08000 72 33 72** (Mon-Fri 9.00am-5.30pm, except Weds 10.00am-5.30pm. Closed on Bank Holidays). You can also visit our website [www.renault-ze.co.uk](http://www.renault-ze.co.uk) Or write to us at: Renault UK Ltd, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire, WD3 9YS.

# RENAULT ELECTRIC VEHICLE RANGE

## PRICE GUIDE



(Enter Renault's world at Sky Guide 883 and [www.renault.tv](http://www.renault.tv))

CHARTERHOUSE FEBRUARY 2012. PART NUMBER 7701 380 760  
Renault U.K. Limited Customer Relations, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire WD3 9YS - Tel: 08000 72 33 72.



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